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President: Charlie Manning Vice President: Jackie Pace

Treasurer: Amanda Velasquez Secretary: Julie Robertson

Meeting Minutes February 07, 2019 – Foster City, 0930 hours

Meeting Called to Order: 0930 hours

Approval of Minutes from January: 1-edit required, approval still needed.

Chief's Report:

- Transfer of digital evidence: the DA and Burlingame PD are piloting Evidence.com. If successful, the DA will contact those agencies not currently using Evidence.com to explore their participation.
- Discussion of SB 1421: initial request to the CA Supreme Court for injunction was denied. This week Attorney General Xavier Becerra decided to refrain from applying it retroactively.
- Police Academy 41 attendees, all sponsored.
- NTF: more cases involving fentanyl are being seen.
- Keller Center is seeking accreditation and as such, has asked for statistical data from agencies. Chiefs' group is considering options. The recommendation from the Records Mgrs' group is a way to record it on the victim record. A checkbox will be forthcoming in RIMS V26.

President's Comments:

- March's meeting will feature a demo from West. Vesta to demo soon.
- Invoices for agency dues will be forthcoming due date is April 1st.
- Nominations for the 2019/2020 board will take place in May, with the voting to occur in June.

Treasurer's Report: None.

Luncheon: 2019 is not a luncheon year. In non-luncheon years, the buddy system is deployed.

Recognition Report:

- Menlo Park PD: Karen Solus was selected to receive the 2018 3rd quarter award for her handling of a attempt 261.
- No nominations were received for 4th quarter.
- 2019 1st quarter; so far one nomination received. All will be discussed at the April meeting.
- Discussion around voting and how to increase responsiveness. Nominations are sent out via email since attendance at the meetings varies, however Tracy has struggled to get people to respond to her via email. Suggestions included:
 - o Send fewer emails, i.e. just one, with all the nominations attached, rather than repeated emails.
 - Vote at the meeting if a quorum is achieved.
 - o Include details of the nominations in the minutes.
 - o Voting is done by the board.
- PSC suggested that an agency that dispatches for more than one jurisdiction, such as PSC, should receive more than one vote.
 - Voting is tied to dues; dues would necessarily multiply according to the number of votes cast.
 PSC indicated they would be willing to pay increased dues, and agreed they would not merely vote for PSC incidents.
 - o PSC incidents tend to differ from those of smaller agencies because of their increased staffing quotient.
 - o San Mateo and SSF also dispatch for more than one jurisdiction.

Training Report

- AB 2504 requires POST to develop and implement a course regarding sexual orientation and gender identity as part of its basic training for peace officers and dispatchers. This is effective 1/1/19 for new staff, and will be handled in the academy. Napa created an online course which meets the requirement: cost is \$25 and it gets POST credit.
- POST Advisory Council meets April 2nd and 3rd. Last year the California group was split into Northern and Southern, with the spring meeting occurring in the North and the winter meeting in the South. This split has slowed down the group's ability to achieve progress, for example with the revamp of the basic dispatch academy.
- A new training video for dispatchers Callers in Crisis is in beta testing and will soon go live on the Learning Portal. It's similar to the previous How Do You Copy video and will also be worth 3 or 4 POST credits.
- The ability of retired officers to work in dispatch is currently in question: this issue will be presented once more during this cycle, and hopefully resolved.
- Rosanna McKinney is writing a code of ethics for dispatch. Will go with the workbook for new dispatchers that are on the Learning Portal.

Upcoming training:

- NAPCO meeting in Roseville on 2/14/19. A Roseville Battalion Chief will give a talk on the communications systems used during the Camp Fire.
- <u>Wellness and Resiliency for Dispatchers</u> in March, 2019 This class was held in January and good feedback was received.
- Civilian Police Leadership, Santa Clara PD, March 26-27, 2019. Offered by Cristando House.
- Advanced Peer Support Training in April, 2019
- <u>Cal NENA Mission Critical Training Event</u> in La Jolla, March 10th 13th. The State Annual Training Allotment can be used to pay for attendance, lodging, travel, etc.

Technology:

- o 9-1-1 Rapid SOS, RIMS Integration:
 - New Rapid Lite query button in the 911 Data section of the incident. This allows
 you to continue querying a location via Rapid Lite after the RIMS-integrated
 Rapid SOS has stopped doing so.
 - Agencies are experiencing differences in the length of time Rapid SOS continues to re-query a location. SSF has experienced re-querying for ten minutes after disconnecting; Foster City is experiencing only two location queries while connected for eight minutes duration.
 - With better location now available, some dispatchers are confirming exact location with callers.
- O Discussion regarding 911 policy reviews, now that 80 percent of 911 calls are made via cellphone and better location technology means more dispatch-able locations. Possible working group to determine best practices.
- o A recent <u>training bulletin</u> from Third Degree Communications offered interesting information on court decisions determining what constitutes exigent circumstances following a 911 call. All of the cases included involved calls from landlines, not cellphones.
- o Legislation to fund SETNA did not pass as hoped. Governor Newsome has tabled the issue for now with the goal of getting new legislation passed in 2020.
- o "911 Goes to Sacramento" is occurring April 1st and 2nd. Both Cal NENA and NAPCO will be there. It's important that our legislators are informed of the need for funding, or else our equipment will not keep pace with technology.

New business: In years prior we had a CHP representative at the meetings. A Redwood Commander has already expressed interest: Natasha to follow up.

Next Meeting: March 7th, 2019 Crane Room, Foster City Rec Center, 650 Shell Blvd.