

# TRAINING FOR SAFETY

## Advanced Dispatcher Update: Dispatch Response to Active Shooters & Violent Intruders

**August 28, 2018**

Hosted By : **Foster City Police Department (San Mateo County)**  
And Held At: Sheriff's Maple Street Correctional Center (Training Room)  
1300 Maple Street, Redwood City CA 94063

**Course Hours: 10 am - 7 pm      Tuition: \$109.00**

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### Dispatch Response to Active Shooters and Violent Intruders

- ☼ Tactical Procedures - Information Gathering - Pre-Implementation Awareness
- ☼ The Five Phases of an Active Shooter Call
- ☼ What Constitutes an Active Shooter Situation
- ☼ Providing Pre-Arrival Instructions
- ☼ Updated Call Taking and Dispatching Techniques
- ☼ Tactical Terminology and Mutual Aid Considerations
- ☼ Tips on How to Combat PTSD After the Call
- ☼ Identify Potential Targets Within Your Jurisdiction

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Taught by Veteran Dispatch Instructors:

**Heather Mulligan Gonzalez, M.A.,** Tactical Dispatcher, CTO, CIT  
**Rey Pagarigan,** Retired Police Supervisor, Tactical Dispatcher, Academy Instructor

### ***Relevant, Up-To-Date, Dispatch-Specific Information***

This course is designed for **experienced Public Safety Dispatchers and Dispatch Supervisors**. It partially fulfills the CA POST Commission Regulations 1005 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years. CA POST Approved, Plan N/A. POST no longer reimburses for most courses. See POST Bulletin 2017-39 for more information. POST Course Control Number pending new fiscal year.

### **TO REGISTER:**

Use This Web Link:

[http://www.trainingforsafety.com/safety\\_training\\_registration.php?id=1265](http://www.trainingforsafety.com/safety_training_registration.php?id=1265)

Or Contact:

**James.Oneil@TrainingForSafety.com (650) 692-0437 Ext. 104**



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