

ELIGIBILITY REQUIREMENTS

PUBLIC SCHOOLS

Grades K-5: Students living 1 mile or more and living within the home base will receive yellow bus service

Maximum walk distance to stop: .5 miles

Grade 6: Students living 1.5 miles or more and living within the home base will receive yellow bus service.

Maximum walk distance to stop: 1 mile

CHARTER SCHOOLS

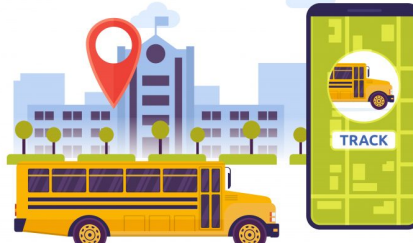
Grades K-6: Students in charter schools only need to need the same mileage requirements as public school students.

PRIVATE /PAROCHIAL SCHOOLS

Elementary students (K-5) and students 5 years old by September 1st who live 1 mile or more from the school and live within the school zone receive yellow bus service

ALL 7-12th GRADERS

As of September of 2019 all students grades 7-12 living and attending school in Boston will receive an M7 T Pass regardless of the distance they live from the school.



WHERE'S MY SCHOOL BUS TRACKING APP

www.schoolbus.bostonpublicschools.org

The Where's My School Bus application allows you to track the location of your student's school bus.

Sign in by entering the Parent/Guardian's Last Name, Student Number, and Student's Date of Birth.



CONTACT US

Boston Public Schools
Department of Transportation

2300 Washington St Roxbury, MA 02119

Phone: 617-635-9520

Fax: 617-635-9541

Email: schoolbus@bostonpublicschools.org

www.bostonpublicschools.org/transportation



DEPARTMENT OF TRANSPORTATION

 **BOSTON**
Public Schools
Focus on Children

FAQ

Q: How long will the bus wait at the stop for my child in the mornings?

A: Drivers CANNOT wait at the bus stop for late students. Students are required to be at the stop at least 10 minutes before the scheduled pick up time.

Q: I've changed my address. How do I change the bus stop?

A: For BPS STUDENTS all address changes must be made at a BPS Welcome Center. www.bostonpublicschools.org/welcomecenters

For CHARTER/PRIVATE STUDENTS all address changes must be made at your child's school. The school will then notify BPS directly. Once addresses are changed we will receive the update within 1-2 days and will begin routing to the new address.

Q: My child's bus is constantly late. What can be done?

A: Report the issue to the Transportation Hotline. We will conduct a review of the bus's performance and take measures towards resolving the issue.



FAQ

Q: Is the driver allowed to leave my child at a bus stop unattended?

A: Yes. Parents are responsible for ensuring someone is waiting for their child everyday 10 minutes prior to the scheduled drop-off time. If a student seems afraid or unwilling to be left at the stop, the driver may keep the student on board and continue the route until a parent can be contacted.

Q: My child's bus did not stop at the assigned stop this morning. Can you send a back up bus?

A: Report the missed stop to the Transportation Hotline at 617-635-9520. When the representative verifies the stop was missed, a back up bus will be arranged. Please note back up buses are not always immediately available and may take an extended period of time.

Q: Do all school buses have monitors?

A: No. Monitors are only assigned to a bus if there are students riding who require a monitor in their Individualized Education Plan (IEP).

Q: I'm running late to meet the bus this afternoon. Can the driver wait for me?

A: No. The driver is instructed to drop off the rest of the students then return back to the stop after to ensure delays are not caused for the other families.

REQUEST FORMS

To submit any form please visit www.bostonpublicschools.org/transportation and select 'Parents/Guardians'

Alternative Request Form

Submit this form if you would like to request your child is picked up and/or dropped off at another location other than their assigned bus stop.

Bus Stop Change Request Form

Submit this form if you would like to request a new bus stop within the area of your home address.

MBTA Waiver Request Form

Submit this form if you would like to request your child is assigned a T Pass and you would like to request a School Bus.

This form is also used as a Sibling Ridership Request Form which is an option on the second page.

MBTA 6th Grade OPT-In Form

Submit this form if you would like to request your 6th grader is assigned a T Pass instead of a School Bus.

Opt Out Form

Submit this form if you would like to Opt Out of transportation services.