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No commission • No endorsements • Based on owner experiences • Since 2008 • More sounds a well-established airbed with automatic adjustable comfort on both sides that are widely available, quiet, easy-to-use, low-maintenance bed, then Sleep Number (and airbeds in general) might not be for you. All things considered, sleep like the dead rates Sleep Number a C+. Content Sleep Number Bed Ratings - Overview Company Ratings Main Competition Owner Satisfaction Adjustable Firmness Longevity/Durability Pressure Relief Support Potential Comfort/Problems of Use Flat and Level Surface (Middle Area) Price and Value Firmness Stability (Air Loss/Profit) Pain Reduction/Increase Noise Topper Use Initial Smell Sleep Quality Motion Insulation Weight and Ease of Transportation Sex Eligibility Sleep Temperature Motion Mold Assembly Maintenance Needs Guarantee Adjustable Bed Bases - FlexFit Model Ratings, Prices, Species, Comment Person Size & amp; Sleep Position Eligibility Over our sleep number bed research methodology. Sleep Number Bed Performance Ratings & amp; Analysis The table below shows how Sleep number models rate show how Sleep Number's materials and construction compare to the average mattress. Covering C+Cover fabric is a mixture of polyester, polypropylene, and elastan/lycra. Comfort Layer(s) + Materials consist of about 2-6 inches depending on the model of foam/memory foam inflicted with gel (most common) or perhaps graphite or ceramics. Base Layer C One One room is used on twin and full models; two are used on queen and king models. Sleep number reveals no further information about his air rooms. We estimate them to be 6-8 inches tall and made of latex/cotton. OVERALL RATING C+ This rating is determined by achieving the above specification ratings. Sleep Number / Select Comfort Company Ratings & amp; Analysis The ratings below - based on consumer experiences and evaluating Sleep Like the Dead - show how Sleep number compares to the average mattress manufacturer. Warranty a below-average ends after year two of ownership. And some smart bed electronics have a 2-year total guarantee. See Sleep Number Warranty details. (See also mattress warranties: what to know.) Return policy D+100-day trial period that allows the customer to – after 30 days – return the bed for an exchange or a 100% refund minus return shipping/delivery fee. The client is responsible for preparing the bed components for shipping. As is often true for other brands, there are no returns or exchanges for adjustable bases, closeout or demo bed models. (See the return of a mattress: what to know.) Customer Service C+Sleep Number/Select Comfort customer service overall is considered by consumers generally similar to if not somewhat better than that of other major mattress makers. Marketing accuracy B Sleep Number's marketing presentation tends to be essentially factual with limited hyperbole. Specs and policies disclosed D Disclosure specifications enable consumers to know what they are paying for and to compare store. To sleepnumber.com, only the most basic mattress species are given, and features are often vaguely described. In addition, detecting information about the return policy as well as guaranteeing at sleepnumber.com is extremely difficult. Access to owner reviews placed there, including those that are negative. Integrity of customer reviews C+ In total, ratings at sleepnumber.com higher than those found on independent sources by about 10 percentage points. Time in business Bureau rating for many years. Learn more about the meaning of BBB ratings. Number of BBB complaints D+780+ BBB complaints against Select Comfort Corp. has been filed in the past three years. This number is more than triple that of other major mattress makers. Many complaints are due to delayed delivery and poor customer service caused by late-2015 company computer conversion. The high number is also due in part to the fact that Select Comfort - unlike other major mattress makers - is the exclusive retailer of their and therefore, all complaints to Select Comfort go as opposed to distributing independent retailers to some extent. OVERALL RATING C+ This rating is determined by achieving the above-mentioned company ratings. Sleep like the dead (SLTD) Rating for Sleep Number SLTD RATING C+SLTD (Sleep Like the Dead) rating for Sleep number is determined by achieving the performance, specification and company ratings. Main competition Other air beds and specialty beds such as Tempur-Pedic. (See Sleep Number vs Tempur-Pedic). Number. Owner Satisfaction Sleep Number beds overall have 77% owner satisfaction with satisfaction with satisfaction with satisfaction, while all airbeds overall have 78%. Price/Value The average sleep number mattress is about 10% more expensive than the average airbed and about 40% more than the average mattress regardless of type. (See all Sleep Number model prices.) * Does not include shipping/setup costs that are \$0-\$200. In addition to the initial price, maintenance costs are often required to keep the Sleep number bed (and airbeds in general) comfortable and function properly. These costs can be substantial if non-prorated warranty coverage ends after the second year of ownership. The air pumps also use electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and therefore contribute to an owner's electricity to function and the electr material. Sleep number beds, by contrast, are quite lightweight and are mostly made with relatively simple materials. This causes a significant number of owners to describe the bed. Value is also reduced somewhat by the fact that at least 15% of owners report the need to add/buy a mattress topper — often priced \$35 to \$500 — to improve comfort. About 20% of Sleep number owners view their mattress as good value. In fact, Sleep Number bed owners question the value of their bed more than owners of any other major mattress brand including Tempur-Pedic. However, it's possible the recently introduced smart bed Sleep Number Beds, are the only type of bed that offers instant firmness adjustment. At least 45% of Sleep Number Bed price their bed for this feature. However, it can take one's ideal adjustment setting or sleep number considerable time and patience. Take. Firmness and support that best suits their individual needs, leading to better comfort and reduced pain. Each side of the bed often has its own independent air chamber that allows two people with different firmness preferences to sleep comfortably on the same bed — making the subside in this respect friendly. Setting the firmness high can make getting on or on the bed easier - an advantage especially for people who are weak, heavy or injured. It should be dived on that at least 15% of owners disagree that a Sleep Number bed has adjustable firmness, i.e. the ability to change from soft to firm or firm to soft. Instead, they say the bed has adjustable support, meaning adjustable support, meaning adjustable support, meaning adjustable support, meaning adjustable firmness, i.e. the ability to change from soft to firm or firm to soft. Instead, they say the bed has adjustable support, meaning adjust number don't feel firmer, just more bulging. Firmness Stability (Air Loss/Gain) At least 12% of Sleep Number bed owners report that their bed loses air, either slowly or quickly. Faulty air pumps, loose compounds, malfunctioning controllers and air bladder leaks are the most common causes of significant air loss. Air loss can lead to reduced comfort and support and can even cause pain, including back pain. It can also lead to less than restful sleep because of the owner who should read the firmness settings can automatically vary significantly in against direction depending on temperature, barometric pressure, weight and sleep position. Durability and longevity With most mattresses, durability and longevity means basically the same thing. But with the Sleep number bed (and airbeds in general), these issues can be evaluated separately. Durability Mattress durability refers to how well a mattress holds up to regular use without anything breaking or deteriorating. On this issue, the Sleep Number bed performs on average or worse compared to mattresses overall. This is largely because the bed, unlike other mattress types, is mechanical in some ways with very different parts and, as a result, more can conceivably go wrong with it. At least 20% of Sleep Number bed owners report having over the span of ownership at least one durability problem — such as a leaky airroom, broken air pump, malfunctioning controller, worsening comfort layer, bulging edges, compressed foam boundaries and failed edge support. Such problems can cause discomfort and undermine sleep quality. Longevity refers to the lifespan of a mattress. Sleep number beds have better longev life than most in part because any problem developing the beds can be repaired with a replacement parts, such as pumps and controllers, but also support foam and convenience layers. By contrast, with other types of beds, such as inner mattresses, if something stops working properly or deteriorates, such as the spring system or comfort layer, the bed usually needs to be completely replaced. At some point, however, during Sleep Number bed ownership, parts may no longer be available, or it will become cheaper to buy a new bed than continue replacing parts. As the chart below shows, owners overall report holding their Sleep Number bed for at least 8.5 years, significantly longer than the average mattress. * partial estimate Pressure Relief Air Support meets the body to a modest extent, thereby reliening pressure. But firm models (those with a thin comfort layer) can be uncomfortable, especially for silk sleep. * partial estimate given recent model revisions. Supporting potential sleep number beds (and air beds in general) have above average support than the cheaper models. Ease/Problems of (Initial) Use Conventional Mattresses are easy to use by those you simply lie on them and no adjustment is involved. In contrast, air beds in general, sleep number involve a learning curve in that you need to find which setting is right for you in person. At least 30% of owners say that significant time and effort was needed to find their optimal environment or sleep number. Due to Sleep Number's automatic adjustment capability, the possible adjustment should change manually when changing position seems less likely. Because of this automatic customization feature, Sleep Number seems to perform better than other air beds on this issue. Level & where the two air rooms meet. Some owners say there's a valley or trench in the middle, while others report a humpback. There may also be a problem with one or both sides of the bed lurching to the middle area can be uncomfortable to impose, and it can be less than friendly to intimate activities, including knots, spoon and sex. Sleep number customer service can have solutions to problems with the middle, such as an elevator that is a piece of foam placed under the air chambers to collect the middle. Problems with the middle, such as 90-20. It can also be a problem when both sides use a very low or very high firmness environment. Maintenance Needs Low maintenance is not a strength of airbeds in general, including Sleep Number, for the following reasons. not. and whether to turn around the convenience layer and foam components several times a year is often required to maximize their lifespan. Parts/components may sometimes need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to keep the mattress comfortable and function properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to the properly. If you prefer the bed has a flat appearance when not in use, the bed may need to be replaced to the properly in the properly means they are not as stable as heavier, fully integrated mattresses. This means that, compared to many conventional adjustment of their components, especially the convenience layer. Pain reduction/ Increase pain reduction For about 25% of owners, a Sleep Number bed relieves or even eliminates pain that one can feel both in and out of bed. Relief from back pain – than the more expensive Sleep Number models. This is likely due to a thin or non-existent comfort layer that allows the sleeper to take full advantage of the conforming-to-the-body capability and supportiveness of the air room. As the charts below show, Sleep number bed owners, back sleepers are most likely to report pain decline. Graph 1. Portion of SLEEP NUMBER BED OWNERS report back pain decrease, back pain increases or no significant difference either way. Pain increase or no significant difference either way. Pain increase At least 10% of Sleep Number bed owners say that the bed causes discomfort or pain or makes pre-existing pain worse, especially back, shoulder, hip and joint pain. The chart below shows the top reasons owners give for the experience of pain on a sleep number bed. Top reasons for the experience of pain on a sleep number bed. Top reasons for the experience of pain As the chart above shows, the main cause of discomfort and pain is excessive firmness as the most affordable/popular Sleep Number beds in general are considered to be more firm than soft. To deal with this problem, at least 15% of owners buy a mattress topper at their bedside to improve comfort. Air loss and the corresponding loss of support can also cause discomfort or pain. In addition, an improper environment can cause the sleeping area to bend into or bow out what can put one's spine in an unnatural and uncomfortable position, especially for side and gastric sleepers. Other main causes of discomfort/pain seem to be mostly if not entirely quiet, air beds air beds Common, including Sleep Number beds, can make some noise due to the fact that they use electric air pumps to adjust their firmness/support level. While air pumps have become quieter in recent years, some owners (about 5%) still report that the pumps are hard enough that they cannot be used during the night without the risk of waking a sleeping partner. Pumps that are somehow flawed can be especially harsh. In addition, Sleep Number beds can also produce a rust, crunch or pressure noise when moved on, say about 7% of owners. Topper Use The number bed to improve comfort varies significantly by model. Topper should rise as the price of the Sleep Number model declines due to the fact that the cheaper models have less of a comforting layer than the pricier models. This means that the cheapest model - the c2 - has the highest number of owners who need to add a topper. * partial estimate given recent model revisions. Break-In Period Airbeds often have a shorter hacking period than other mattress types. Thinner, cheaper Sleep number models tend to break in faster than thicker, more expensive models. (Hacking does not apply to the ease of initial use.) Sleep duality At least 30% of owners also say they sleep more efficiently on the bed, that is, they sleep more healthily and can spend less time in bed as a result. Initial smell at least 8% of owners say their Sleep number bed has a significant smell when new. It is often described as a result. Initial smell at least 8% of owners say their Sleep number bed has a significant smell when new. It is often described as a result. Initial smell at least 8% of owners say their Sleep number bed has a significant smell when new. It is often described as a result. Initial smell at least 8% of owners say their Sleep number bed has a significant smell when new. It is often described as a result. Initial smell at least 8% of owners say their Sleep number bed has a significant smell when new. It is often described as a result. Initial smell at least 8% of owners say their Sleep number bed has a significant smell when new. It is often described as a result. Initial smell at least 8% of owners say their Sleep number bed has a significant smell when new. It is often described as a result in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant smell when new in the sleep number bed has a significant s Number bed is at least moderately effective for most owners to localize movement. In other words, movement made by a person on one side of the bed doesn't fully carry across the bed to disturb another person on the bed. However, about 5% of owners say their Sleep Number bed has poor motion isolation. In addition, Sleep Number made the following statement about motion isolation. Under certain circumstances, movement can be detected (on/off) on one side of the bed if someone comes out. There is some lateral pressure exoticed on the air chambers against each other where they meet. If someone comes out of bed, the occupied room now has more 'room' and will slightly extend to the centre and cause a 'drop' for the sleeper. When the other person comes back into bed, it can cause that room to expand and press back against the others, who 'rise'. Sex eligibility About half of the owners included in our research who commented on the issue say their Sleep number bed is suitable for sex, or at least no less suitable than others The other half say the Sleep Number bed is generally not good for sex because most models have a trench or intrusion into the bed's middle where the two air rooms meet. This trench or intrusion, they say, makes getting into the middle of bed uncomfortable and causing them to have sex on one side of the bed or the other that doesn't leave enough room. However, owner experience data suggests that the trench/intrusion into the middle can be reduced by both sides of the bed set at a moderate firmness level such as 50. Owners also report that the trench/intrusion into the middle may not allow them to comfortably spoon or cuddle with their partner. Other airbed brands tend not to have this degree of middle problem. * partial estimate For more general information see the mattress and sex equation. Sleep temperature About 6% of owners overall report significant and troublesome heat retention, especially in winter. * Partial Estimate See also: Temperature control products for mattresses. Form No more than 3% of owners report finding form in their Sleep Number bed, usually between the foam and air rooms. A small number bed are a well-publicized and discuss issue. However, the number of owners who have a form problem or is at least aware of such a problem - is small based on our collected data involving more than 1,700 owners. Assembly Sleep Number beds, like almost all airbeds, require assembly. For the non-smart bed models (namely the c2), assembly can be performed by the delivery crew for \$110 (not including \$90 delivery) or by the owner. Most owners who assemble the bed itself say that the meeting is easy and takes about 40-90 minutes depending on whether one or two people are involved. Care should be taken with the meeting as owner experience data suggests that poor assembly may cause the bed not to function properly and/or be uncomfortable. In fact, improper assembly can be a significant cause of owner discontent. Weight and ease of transportation sleep number mattresses. Their relatively low weight is mostly due to the fact that they exist from air to a significant extent. However, their below-average weight causes some people - namely, those who associate low weight of beds combined with the fact that they can be disassembled and broken down into individual components make them relatively easy to handle, lift, move, or transport. Transport. Transport. Sleep number beds have a 25-year limited warranty. Sleep number bed owners overage ends after just the second year of ownership. (Non-prorated coverage means that the customer pays nothing for repairs/replacement, while prorated means that the customer pays partial costs.) Owners also tend to be disappointed that the warranty doesn't cover comfort-layer decline and flattening — a somewhat common problem. By comparison, several other airbed brands offer a three-year non-prorated period. And the brands of most other mattress types, such as innerspring and memory foam, often offer non-prorated warranty coverage for 10 years. For more general information, see mattress warranties: what you need to know. Sleep number bed guarantee Terms 0-2 years after purchase No charge to owner for repair costs for each year from original purchase date. (SleepIQ module and 360 smart bed remote control not covered.) 21-25 years after purchase Owner pays 96% of repair costs. (SleepIQ module and 360 smart bed remote control not covered.) For the 3-20 year portion of the warranty, here's an example. You have a problem that costs \$200 to recover and you have had the Sleep Number Bed for 10 years. You pay 20% of the cost (\$200 x 20% = \$40) plus 4% of cost times 10 years (4% x \$200 x 10 = \$80). So you'll owe \$120 (\$40+\$80) of the \$200 recovery costs and Sleep Number will pay the rest. In addition, after the first two years, you're responsible for all shipping costs related to any repaired or replaced product. Adjustable Bases: FlexFit 1, 2 & Description 1, 2 & Description 2 & Sleep Number Sale (non-returnable) FlexFit adjustable bed bases priced \$1200-\$4300. These bases can increase a person's lower and/or torso that generally makes them effective at offering various health, comfort and convenience benefits. Sleep number beds can be placed on most brands of adjustable bed bases, not just FlexFit. The value of the FlexFit models is questionable given that cheaper adjustable beds with similar or better features are available. Sleep number bed model ratings, pricing, specifications and comments not included in the prices below are temporary selling prices or promotions. Not included in the prices below is a base/foundation (\$200-\$450+ depending on size). It is not necessary to purchase a Sleep Number foundation if any foundation, however, will instigate the mattress guarantee. Not all mattress sizes are necessarily included. Owner Satis- faction (sample) Prices Firmness Thickness Comfort Layer(s) 2 C2 74% (241) \$600 tw \$800 full \$1700 gn \$2200 kg med to firm 9 3 gel- infulged foam P5 78% estimate \$1850 tw \$2275 full \$2400 gn \$2900 kg med-soft to med-firm 10 4 foam P6 78% estimate \$2400 tw \$2900 gn \$3500 kg med-sag to med-firm1 11 2.5 gel memory foam (4 lbs/foot est.) 1.5 foam 1 fiber I8 78% (220) \$3150 tw \$3150 tw \$3150 tw \$3425 full \$3600 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 gn \$4300 kg med-soft to med-firm 12 6 foam I10 79% estimate \$5100 kg med-soft to medqn \$5800 kg soft to med-firm1 13 3 foam w/ceramic 2 foam 2 fiber 1 Partial estimate. Your own personal evaluation may differ. 2 While firmness/ease can be adjusted by adding or removing air, the general firmness of the bed is largely determined by the thickness and composition of the convenience layer that varies by model. A model with a thicker comfort layer tends to be softer, while a model with a thinner one tends to be firmer. (Learn what firmness can be best for your body type and sleep position.) Person Size and sleep position. Because of recent model revisions, the ratings are a partial estimate, and your personal evaluation may differ. (See the mattress guide for details based on your body type. And people (130-230 lbs) Great people (230+ lbs) Small people (under 130 lbs) c2 Back Sleep Friendly B C+ Side Sleep Friendly C+C- C-Sleep Friendly C+CB- I10 Behind Sleep Friendly B B

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