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## Electrolux refrigerator support

How do I know I can trust these electrolux reviews? How do I know I can trust these electrolux reviews? 2,635,349 Reviews of ConsumerAffairs are checked. We require contact information to make sure our reviewers are real. We use intelligent software that helps us maintain the integrity of reviews. Our moderators read all reviews to check the quality and usefulness. For more information about the ConsumerAffairs.com comments, please visit our FAQ. Tony of Hamilton, ON Verified Reviewer Original review: Dec. 4, 2020 We have an Electrolux refrigerator, the worst product I've ever owned, a few years after we bought it had to replace the control panel, \$600, now an ice dispenser doesn't rule out spills and everywhere, oh and the water doesn't work. DO NOT BUY THIS PRODUCT OR FRIGIDAR, WHICH IS OWNED BY THEM. Shariq of Sammamish, WA verified reviewer original review: Dec. They focus on charging customers right away, don't support common areas that show up to charge you \$100, don't hold back common areas, and waste customers' time. They expect that the customer can live without appliances for weeks and months, waiting for their parts to arrive from their inefficient warehouses or supply chain. In short, do not buy Electrolux due to poor customer service.tamir of Miami, FL Verified Reviewer Original Review: November 12, 2020The first assignment canceled / not displayed. The second call was canceled without a show. Customers I'm not sure what happened. For the second hour of the meeting for 11.11.2020 8- 12.00 h. 12:17 - I have to be there from 1:30 to 14:00. Me: 12.20pm - Thank you. Me: 3:32 p.m. - 2:32 p.m. Technical: No answers. Robert of Cleveland, OH Verified Reviewer Original review: Nov. 10, 2020 We bought an Electrolux washing machine and dryer in April 2019 because the plumber installed the washer on the right side of the laundry room. Electrolux is the only system that offered a reversible washing machine door. We've owned a washing machine and dryer for LG since 2005 and like this brand, but we were stuck in the situation. The dryer is a stunning example of lousy engineering and poor quality control. The door feather is deep, so the washing motion of the dryer throws lighter clothes such as socks and T-shirts onto the ledge, which covers the hole of the moss filter, which causes poor air circulation. To fix this, the company installs a larger blade, which apparently tries to solve the problem by pushing clothes out of the filter. It works with larger elements, not smaller ones. The second failure is the moisture sensor, which sits near the moss filter facing upwards. It's pretty big. Since clothes do not circulate properly in the dryer and end up on top of the moss filter, they end up on top of the moisture sensor, clothes remain in circulation because they are lighter clothes that dry faster fall on the moss filter and sensor, so the dryer thinks the load is dry and signals the end of the cycle. Often, three or more loops need to be pushed to dry clothes. The electronic control panel failed within a few months after the dryer was installed. Touch sensors aren't working. When technical support came out to replace it, he said it was a common problem with the machines and demonstrated that dragging a finger on the button we wanted to activate when the panel stopped responding. He also suggested using the drying time function, rather than the sensor options, due to the poor sensor design. He replaced the panel, which then failed again about six months later. This time, the time option stopped working; it is stuck 30 minutes. A few weeks ago, the puck decided to join the fray. It will not release a fabric softener. Obviously, the control, which involves the water spray over the dispenser, doesn't work, so we have a glass full of softener sitting there. In 15 years of owning LG appliances (the first set from 2005 to 2016, the second set of 2106 so far - both are in our primary home) we have more phone calls for electrolux waste in 18 months of service than 15 years for LG. We asked Electrolux to bring the appliances back, but they refused. It seems that their main profit comes from the sale of an extended warranty service, which costs a significant percentage of the original purchase price. Bottom line: Electrolux products should stay in the showroom, not in the laundry room. Read the full review I'm Good Another, Other Verified Reviewer Original Review: Oct. 29, 2020I do not recommend all purchases from this company. My fridge doesn't last more than three months. Water leakage, rusty and rude customer service people to deal with and without restoring or replacing my product. I was left with nothing. Victoria of South Orange, NJ Verified Reviewer Original review: Oct. 22, 2020 We wined electrolux washing machine, front loader, almost a year ago. It started running for 11 months on our property. Three calls later to Electrolux, now several parts have been replaced, and even the bike has been replaced. Now the technician is telling us that he needs to replace the same part he replaced a month ago. That's a piece of shit! Full lemon! Never buy!! Dan of Chalfont, PA Verified Reviewer original review: 18 2020Their support is super ignorant and useless. We paid them their expensive insurance and their share broke. We are almost 2 months without a working unit and have literally spent close to the same amount to wash our clothes against buying a new unit. So disappointing. We have a child who needs sansized clothes because of health problems. Their support is so ignorant and I don't care. They and planned the first meeting took almost 1 month. Then the boys came and Oh, the parts broken. So you think they're going to speed up, don't you? Well, no, now we're waiting for another month, DO NOT BUY YOUR PRODUCT OR ADVANCED SERVICES. TERRIBLE COMPANY. Elizabeth by Park Ridge, NJ Verified Buyers Original review: Sept. It's already inoperable for 3 months, even after 5 calls for services. This freezer has been sitting in my home in non-WORKING state for 3 months. Electrolux agreed to replace it in August... The first date scheduled for this delivery on September 8 never appeared or called. They cancelled again for today, September 21, and now they've told me they can't deliver it today. I lost countless hours of customer service, hundreds of dollars worth of food, two days of job losses waiting for the delivery of the replacement that didn't show up. It's the worst experience I've ever had with an appliance in my life. Customer service is even worse than the garbage products they sell! Run! Evelyn of Portland, OR Verified Reviewer original review: 11 Sept. 2020When I moved into my home in 2015, I bought a pack of Electrolux appliances: French fridge door, dishwasher, range. The fridge is so poorly designed that I've served it 5 times in the first year for a faulty ice heater in the main part of the fridge. Every time you open the door, it warms up and the ice melts and freezes. Five years later, the compressor died, and I have a pile of garbage. The oven in range is not heated properly, the dishwasher reeks inside, all appliances have thermosintope plastic on all surfaces that have removed the finish when you remove it, the doors of each appliance had recesses. I'm disgusted by the many, and I'm not allowed to keep using them until I can afford to replace them. I'm sorry I lost my money and confidence in what I thought was a good brand. Do not be fooled by a beautiful face! Matt from Toronto, ON Verified Reviewer Original review: Aug. Although I have been told that the people I wrote will come back to me (5 days ago), I have not heard anything from anyone in Electrolux /Frigidaire. Staff refuse to provide contact information to anyone over Supervisor and I have been on this since I received this faulty fridge in May 2020. Original review: I bought a Frigid professional fridge from HOME DEPOT, which broke the door on its delivery. They replaced it with defective appliance. The defective module has been replaced again with a device with defective parts. Electrolux and HOME DEPOT insist that it is being repaired, not replaced. They sent techno three times and told me they approved a few weeks before. That was July 29, 2020. (3-3) replacement is allowed on July 8 (without notifying me). Now it's August 20, 2020 and I find myself back on hold for more than an hour to be told shierine at HOME DEPOT can't find the information and can't help me that I have to call another excerpt. I called the other one who told me I had to deal with HOME DEPOT... Yes, I've spent hours calling these companies just to be detained for hours, and I still have to wait for them to figure that out. My review is about the really long waiting times (today only 2hrs and 17 minutes in total), the fact that too often they do not know how to use the phone and say that there are problems with the phone system today. Too often they are rude and unhelpful. Consumers need to think long and hard about who they are buying from. Too often, large companies buy competition and limit consumer opportunities, then eliminate quality of service. It's time for the consumer to talk or stop buying a nasty product from companies that aren't interested in care. Read the full review Next

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