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Virgin mobile reviews 2020

Quick Links: Network & Coverage | Plans | Benefits | Roaming | Phones | Frequently Asked Questions | Discussion If you don't want to read the details, go directly to our recommendation Virgin Mobile History Virgin Mobile is of course the idea of the brilliant Sir Richard Branson. With a presence-grown world, Virgin Mobile works with operators in every locale to implement their brand vision. The Virgin brand appeared in Canada in 2005 as a joint 50/50 partnership with BCE Inc. (Bell) but in a short period of just 4 years, BCE Inc. bought the remaining portion of Virgin Mobile, which it did not own until 2009, the Virgin Mobile brand was completed by Bell. Bell continues to operate Virgin Mobile as a standalone entity. Virgin Mobile Overview Virgin Mobile is what we would call a mid-tier mobile operator, and it works in the Bell Mobility network. Its main competitors are Koodo and Fido, and they describe their customers as not customers, but members who offer members a wide range of benefits such as special discounts and VIP experiences. Because they work completely separate from Bell, you'll see a strong Virgin Mobile retail presence that includes both retail stores and kiosks, as well as availability in multi-carrier retailers. A number of Virgin Mobile retail stores are what they have shaped as service lounges – these stores offer an in-person warranty service and can offer you rental phones if they are eligible under their warranty service. Virgin Mobile Coverage & Network As Virgin Mobile operates on the robust Bell network, coverage across the country is, of course, solid. Network strength isn't really something to worry about, but if you want to bring your own phone, make sure it works on the following frequencies: HSPA: 850 MHz and 1900 MHz frequencies LTE: 1700/2100 MHz (AWS) LTE Advanced (LTE-a): 2600 MHz and 700 MHz Virgin Mobile Coverage is a wide coverage card of the Virgin Mobile Network. As you can see, they already have strong LTE Advanced coverage in inner cities across the country and we are confident that they will continue to invest and strengthen their network. The Virgin Mobile website has an interactive coverage map here if you are interested in getting your address in to see exactly what coverage looks like from your home or office and surroundings. Virgin Mobile Coverage Map Virgin Mobile Plans Virgin Mobile offers 6 different tiers of fares and requires you to sign a 2-year contract. The fares are: Bring Your Own Phone or Buy One At Full Price Silver: Up to 300 USD discount on your phone Gold: Up to 500 USD discount on your phone Platinum: Up to €900 off your Diamond Plus phone: Up to €1000 off your Diamond Plus phone was introduced as a premium fare plan and while details were not originally available online, we've now added in the diagram below. Please note that the rates of the following schedule may vary in Quebec, Manitoba and Saskatchewan. Plan type BYOP Silver Gold Platinum Diamond Diamond Plus 28 USD per month Data: 1 GB/Minutes: Pay per use + Unlimited Evenings & Weekends from 5 PM to 7 AM Messaging: Worldwide Text + Unlimited Picture Messaging to Canada & US N/A N/A N/A N/A N/A N/A 35 per month Data: None/Minutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5pm to 7 PM Picture Messaging to Canada & USA or + 10 USD for Unlimited Canada Minutes N/A N/A N/A N/A 45 USD per month Data: None/Minutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5pm to 7 AM Messaging: Unlimited Text + Unlimited Picture Messaging to Canada & US unlimited or + 10 for Canada Minutes N/A N/A N/A : 1GB + 3GB BonusMinutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5 p.m. to 7 UHR Messaging: Unlimited Pure Global Text + Unlimited Image Messaging to Canada & USA or + 5 X for Unlimited Canada Minutes N/A N/A N/A N/A 60 USD per month Data: 3GB + 3GB BonusMinutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5pm to 7am Messaging: Unlimited Edge and To Canada & USA or +5 x for unlimited Canada Minutes Data: 1GB + 3GB BonusMinutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5pm to 7am Messaging: Unlimited Worldwide Text + Unlimited Image Messaging to Canada & US or +5 x for Unlimited Canada Minutes Data: None/Minutes: Unlimited Canada Wide Messaging: Unlimited Worldwide Text + Unlimited Image Messaging to Canada & US N/A N/A N/A 65 Per Month N/A N/A Data : 1GB + 3GB BonusMinutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5 p.m. to 7 UHR Messaging: Unlimited worldwide text + Unlimited image messaging to Canada & US; U.S. or + 5 x for unlimited Canada minutes N/A N/A N/A 70 per month Data: 5GB + 3GB BonusMinutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5pm to 7PM Messaging: Unlimited Worldwide Text + Unlimited Image Messaging to Canada & USA or + 5 X for Unlimited Canada Minutes N/A N/A N/A 75 per month N/A N/A Data : 3GB + 3GB BonusMinutes: 500 Canada Wide Minutes + Unlimited Evenings & Weekends from 5pm to 7PM Messaging: Unlimited Worldwide Text + Unlimited Image Messaging to Canada & USA or +5 for Unlimited Canada Minutes N/A N/A N/A 80 USD per month Data: 7GB + 3GB BonusMinutes: Canada Wide Minutes + Unlimited Evenings & Weekends from 5 p.m. to 7 A.m. 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But what are these benefits? Here are just a few of them: 2 for 1 movie tickets for Cineplex Theatres Up to 20% off The Source Chance for Ottawa Senators tickets to enter, The Nutcracker tickets before it opens to the public, a 200 dollar gift card for The Keg and more Up to 25% off at H&M 10 off Fanxchange's live event tickets 10% off at Freshii Pizza 10% off So while many of these so-called companies out there offer us 'benefits', the things Virgin Mobile offers its members are actually things that many of us would probably use! Virgin Mobile Roaming It seems to be a common misconception that Virgin Mobile, as Virgin Mobile operates around the globe, can use your mobile device internationally in other locales where they work for free. Unfortunately, this is wrong. Virgin Mobile Roaming works in a similar way to other airlines. To use your exact plan as you use it at home when you travel: US – 8 USD per day International – 12 USD per day You also have a slightly cheaper version of the above, which limits your data to 100 MB per day. We recommend that you use the above option if you want to use their data. They also offer U.S. and international passports if you want to pay a flat fee and receive a set amount of calls, texts and data. Overall, they have options for pretty much any kind of roaming users. Virgin Mobile Phones Virgin Mobile offers all the top tier devices from Apple, Samsung, Google and Huawei and at one point also the special iPhone 8 offered in red! Virgin Mobile also accepts trade-ins of all types of devices. If your device is in good working condition, they will pay reasonable amounts for used phones. The device must turn on and be at least functional. You can Use calculators on their website here to get an estimate of what your device is worth! Alternatively, you can also use BYOP (Bring Your Own Phone). So if you already have a phone or if you want to buy a used one from Kijiji or other online retailers, that will work too. If you want to buy a used phone, you can our friends at Orchard selling used iPhones (and some Samsung models). They are based in Toronto, ship on the same or the next day and offer a 90-day money back guarantee! Virgin Mobile SmartCare for mobile sa a fancy small offer from Virgin Mobile allows you to pay either USD 6 per month or USD 12 per month, depending on the device and the type of coverage you want to extend your device warranty. In addition, they also provide cover for liquid and material damage as well as for lost or stolen equipment. Detailed information can be found here. Recommendation All in all, Virgin Mobile is a great carrier that has won several awards for its outstanding customer service. When it comes to plans, we believe the best value is to bring your own phone. However, this may not always be feasible, so it's important to choose the plan that gives you the most value. Our comparison of your above plans shows you that your 60Gb per month plan can provide you with 6GB of data if you bring your own phone, 6GB if you have a Silver plan and no data if you have a Gold plan. You need to understand that you pay more for a phone in advance and less monthly, or you pay less for a phone in advance and more monthly. Pay attention to the right value and balance, how much you pay in advance and how much you increase your monthly plan by just having a shiny new phone. While it's easy to say that we'll get a Diamond plan with the largest discount on the device and move forward, remember that you'll be paying this large monthly amount for a long time and someone who chooses a BYOP plan will probably pay half the amount you pay for the same service. Strong network as they offer the Bell infrastructure members benefits discounts and VIP experiences not available to the general public, which is a nice advantage SmartCare offer to extend your warranty and protect against loss or theft of your device any disadvantages? Contracts - We all know this one - Virgin Mobile still requires you to sign a two-year contract. Be sure you are obliged, otherwise you will end up paying Early Cancellation Fees for which you will not receive any virgin Mobile FAQs Do I have to sign a contract to get a Virgin Mobile plan? Yes. You must sign a 2-year contract to use Virgin Mobile services. Does Virgin Mobile offer daily flat-fee roaming options to extend the use of your entire plan during the trip? Yes. US costs 7 USD per day, rises in December to 8 USD per day and to 12 USD per day. Does Virgin Mobile make phone trade-ins? Yes. Use the tool on their website here to get an estimate of the value for your device. Are you a Virgin Mobile customer? If so, how long have you been with them? Do you agree that your customer service is stellar? Do you think your current plan will give you value for money? Let us know in the comments below! *Disclaimer: We have no connection to Virgin Virgin this is an independent review of their services and offers. Offers.

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