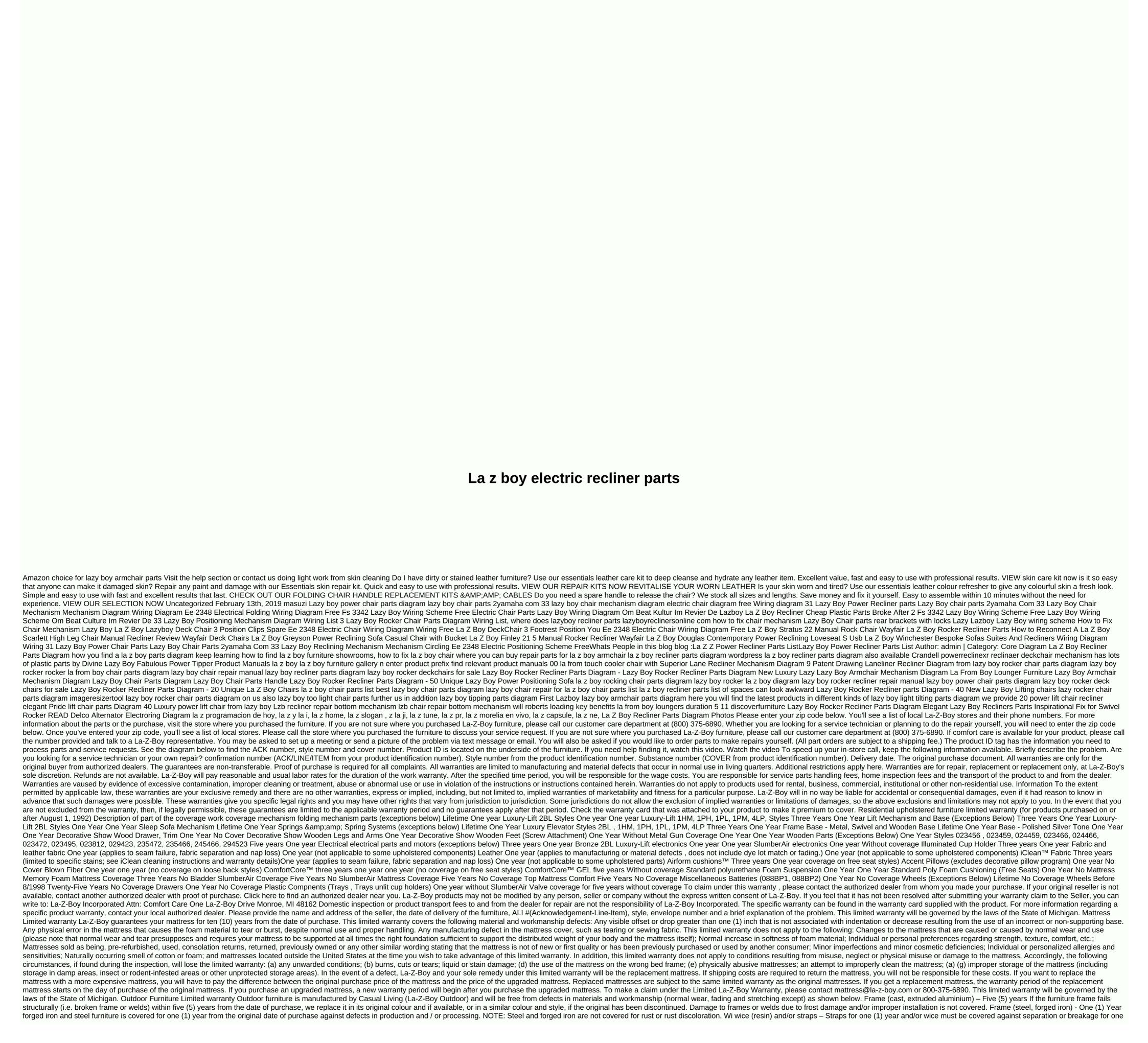
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(1) year from the date of purchase. Discoloration and/or fading due to exposure to elements, chemicals or harsh cleaning agents are not included. Powder coating must be covered against blistering, or peeling for one (1) year from the original date of purchase. We replace in the original color and style, if available, or in a similar color and style, if the original was interrupted. Scratches, splinters and aerts due to normal wear and tear are not covered against separation at the seams for one (1) year from the original date of purchase by the original consumer. We will repair or replace any pillow or pillow five (5) year limited warranty on their fabrics. When used on our outdoor furniture, these fabrics are guaranteed to the original buyer for 5 years, protecting against fabrics still unusable due to paint or loss of power from normal use and exposure conditions, including sunlight, mold and atmospheric chemicals. This warranty applies only to fabric and is serviced by the fabric manufacturer. This warranty does not cover routine care and cleaning; damage caused by abuse or abuse; incorrect installation. We reserve the right to check the fabric submitted for complaint and will supply a new equivalent substance to replace the substance that becomes unusable. Sling Fabrics – One (1) Year All bags must be covered against separation at the seams for one (1) year from the original purchase date. We will repair or replace any fabric in its original color and style, if available, or in a similar color and style if the original has been discontinued. Fading or discoloration due to exposure to harsh chemicals is not covered. Wood - three (3) years If the wood fails structurally (i.e. broken frame) within three (3) years The date of purchase, we will in our sole discretion replace, repair or relak the product in its original color and style, if available, or in a similar color and style if the original has been discontinued. Wood requires user maintenance and changes in wood color are normal and should be expected to occur over time as natural material ages. Therefore, this warranty does not apply to fading and color changes in wooden frames. Components such as chair feet are subject to wear and are not considered part of the frame. Alternative stone peaks - One (1) Year Alternative stone peaks are covered for one (1) year against defects in production and/or processing. Hardware and components – One (1) year from the date of purchase, we replace the part. Umbrellas - One (1) Year Umbrellas are structurally covered against failure within one (1) year from the date of purchase, and only due to defects of the manufacturer. Umbrella bases are not covered. NOTE: Umbrellas should only be used with table and umbrella base. Do not use in strong winds or storms. Transportation If necessary, La-Z-Boy Outdoor will pay for the carriage of a replacement product for one (1) year from the date of purchase. After one (1) year from the original buyer to pay for shipping and all packing costs. All orders will be charged a handling fee and large items may require an additional handling fee. Exclusion Failures caused by excessive or abusive use, fire, cargo damage, natural acts (such as freezing or strong winds), tanning oil or other chemicals (such as chlorine or exposure to salt water), normal fading, scratching or cutting off the surface, weathering or dyeing or discoloration of furniture, accidental damage, repair or modification by the customer, breaking glass, burning and/or melting caused by enlarged or reflected sunlight, normal wear and tear are excluded from the warranty. Furniture used in commercial, contractual or other non-residential applications, sales, display models and all other items purchased as is or acquired at the outlet is not covered by this warranty. In addition, La-Z-Boy Outdoor is not responsible for loss of use or time, inconvenience, travel, packaging, or any other consequential/incidental damages. La-Z-Boy Outdoor is not a covered item. Care and maintenance Be careful never to allow water to accumulate in the frames, as this will cause corrosion and freeze damage in cold climates. Wash all frames with a soft absorbent cloth. Frames can be treated with liquid wax for maximum protection against and/or salty, moist air. If your kit contains pillows, slingshots and/or umbrella, they can be manually cleaned with a solution of soap and water with clean water. Never wash pillows, tip at the end and let them drip dry. Never use a commercial or household dryer for a dryer. Do not use bleach or solvents to clean any product! This will lose the warranty. NOTE: The lack of original confirmation expires with a warranty! WARNING: Read all instructions before mounting. Failure to do so may result in incorrect installation and possible injury. Assemble the product on a soft, non-abrasive surface (carpet or cardboard) to prevent damage to the article. Seek help in assembling bulky or heavy objects. After final alignment, make sure that all screws and nuts are securely tightened by True Innovations and will not be free from defects in materials and workmanship (except for normal wear, fading and stretching) for a period of ten years from the date of purchase, except as set out below under the limited warranty. Exceptions or exceptions to this warranty are as follows: Upholstery material and foam cushion material are quaranteed for material defects and workmanship for a period of one year, starting from the date of purchase as indicated on the original proof of sale. A claim that is filed after the limited warranty period or without proper proof of purchase as indicated on the original proof of sale. A claim that is filed after the limited warranty does not apply to products that have been misused, neglected, altered, modified or affixed by the original buyer, postage, storage, accident, fire, flood or divine acts. In the event of a defect in the material or workmanship covered by this warranty, True Innovations will repair or exchange, at its sole discretion, guaranteed furniture within a reasonable period of time without charge. We reserve the right to request that damaged parts be returned to us upon request. Natural markings, such as scars, marks, variations of grains, wrinkles, color variations, etc., will be considered normal properties and will not be interpreted as defects. We can not guarantee that the skin against scratches or abrasives, because all the skin is subject to defects with use. For complaints or questions about this warranty, you can contact True Innovations Customer Service directly on the website at www.trueinnovations.com. Be prepared to include your name, address, daily phone number, model number and product purchase order, date of purchase and the store where it was purchased. True Innovations requires that the original sales receipt be sent with all requests to confirm that you are the original in accordance with our written guarantee. All warranties are limited to the original buyer for normal use by a person weighing less than 125 kg / 275 lb. Pet Bed Limited Warranty Pet Beds are manufactured by Petmate. If you are not fully satisfied with your purchase, Petmate offers a refund within 30 days of the original purchase date. Please send an email to your home address before consumerservices1@petmate.com. After 30 days from the original purchase date, all sales are final. If you paid for shipping on the original order, we will refund this shipping fee. Refund fees are paid by the customer, unless this was due to a shipping error on our part. The refund must be sent to the prepaid transport fee. Any return sent back to the freight collection will be refused. All yields must be in unused condition and in original factory packaging with all original packaging materials. Please provide a copy of the original packing list or order number. In the unlikely event that your product is missing parts, please email Petmate at consumerservices1@petmate.com within 30 days of the original purchase date and they will send you the missing parts for free to you. Damaged items If the package comes damaged, it is best for you to reject the package. If you sign and keep the package, you should note the damage at the time of signing so that the action can be filed with the carrier. Damaged products are allowed to be exchanged or credited within 30 days of the original date of purchase. Please contact Petmate at consumerservices1@petmate.com before sending the defective item back to Petmate in an unused state. Incorrect If an incorrect item is sent to you, contact Petmate Consumer Services at consumerservices1@petmate.com for further instructions. Credits All credits will be made back to the original payment method. We will request credit to your account within 14 business days of the date we receive it and audit your return. If the item is not returned, then the credit will not be issued. Please note that credit card companies vary in the time it takes to post credits to your account, and we cannot control when you receive your credit. All returned products should be sent directly to: Petmate 800 W. Stephens StreetArlington, TX 76017Attention: Consumer Income Management Act This limited warranty will be governed by the laws of the State of Michigan. Arbitration In the event of a dispute between you and La-Z-Boy arising out of this limited warranty, such dispute shall be determined and settled by binding arbitration between accordance with the Commercial Arbitration Rules of the American Arbitration Association (AAA). More information about AAA can be found on www.adr.org, or you can call AAA at 1-800-778-7879. You must reguest arbitration in the event of disputes arising out of this limited warranty before exercising any rights or remedies that are not created by Title I of the Magnuson Moss Warranty Act. If you decide to pursue any rights and remedies that are not created by Title I of the Magnuson Moss Warranty Act. If you decide to pursue any rights and remedies that are not created by Title I of the Magnuson Moss Warranty Act. If you decide to pursue any rights and remedies that are not created by Title I of the Magnuson Moss Warranty Act. If you decide to pursue any rights and remedies that are not created by Title I of the Magnuson Moss Warranty Act. If you decide to pursue any rights and remedies that are not created by Title I of the Magnuson Moss Warranty Act. If you decide to pursue any rights and remedies that are not created by Title I of the Magnuson Moss Warranty Act. 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Arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with any other proceedings or arbitration shall not be combined with a proceeding or arbitration shall not be combined with a proceeding or arbitration shall not be combined with a proceeding or arbitration of the proceedings or arbitration of the proceeding or arbitration or arbit over the arbitral tribunal. If two arbitrators cannot agree on a third arbitrator, then the AAA shall appoint a third arbitrators or appointed by the AAA. Arbitrators may extend this period for a further 30 days in the interests of justice. All arbitration proceedings shall be closed to the public and confidential and all related records shall be permanently sealed, except where necessary to obtain judicial confirmation of the arbitration and award of the arbitrators shall be in writing and shall include a statement setting out the reasons for making any claim. The dissenting decision shall also be made in writing. The arbitrators' award shall be final and binding on the parties and the decision on it may be entered in any court of competent jurisdiction. Jurisdiction.

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