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## Itunes says error 9006

Apple products offer great functionality in syncing mechanisms, from syncing with cloud storage to automatic backups on Mac computers. Restoring your iPhone or updating the mobile operating system via iTunes should be a quick and efficient process, however, some iPhones, iPads and iPods touch users experience problems when their computer with iTunes software displays an error message stating There was a software download problem for the iPhone iPhone. An unknown error occurred (9006)'. Some people report that multiple attempts to restore their mobile devices cause this error message and lead to confusion. In most cases, this error occurs when iTunes software does not connect to iOS software update servers. Connection problems with associated servers can be caused by a weak Internet connection or a firewall and antivirus software. Fortunately, this specific error does not indicate that serious hardware or software crashes have been detected, and there are several methods and tips to address this frustrating problem. In this article, we describe how to correct the iTunes 9006 error. Content Table: Download Computer Malware Repair ToolIt is recommended to run a free scan with Malwarebytes - a tool to detect malware and correct computer errors. You will need to buy the full version to remove infections and eliminate computer errors. Free trial available. Common Tips When You Encounter iTunes 9006 Error Typically, the iTunes 9006 error code is related to connection issues between software servers and update. These problems can be caused by various glitches and communication errors, and therefore even minor adjustments can solve the problem. iTunes 9006 Error update may also occur when using an outdated iTunes version or one that has bugs/defects. To make sure you're using the latest version of iTunes, launch the App Store and select the updated tab. If you find iTunes-related updates, install them all. If you're using iTunes with a Windows computer, launch the app and click the Help tab. Then scroll down and select Check for updates. Updating the computer's operating system When running different software versions and operating systems, problems can occur due to compatibility mismatches. To avoid this type of problem, keep the app and operating system up to date. For updates available on a Mac computer, launch the App Store app and select the Updates tab. Install all available updates related to iTunes and macOS. Using the iTunes error of the 9006 administrator account may be caused by the lack of permissions to connect to external servers or attach files to the computer's boot drive. To avoid this confusing situation, try restoring your mobile device when you sign up with the admin account. If there is more than one user with administrator permissions, try using each of them. Check the date and time of the time Because the restoration process relies on connecting to the servers, time and date lags can result in a blocked connection. For example, if a request to a server is sent at a future time, the connection will likely be complete. To check your Mac settings, click on the Apple logo in the menu bar at the top of the screen, then select System Preferences. Choose the Date and Time slot, under the Date and Time tab, automatically turn on the checkbox next to the set date and time, or turn off the checkbox and wait about 20 seconds, then activate it again. USB connection problems If you use additional USB devices, there may be a conflict between devices. To make sure this isn't the case, disconnect them all except the mouse and keyboard. Try restoring or updating a mobile device without USB devices to make sure you don't run into conflict with each other. Various iTunes errors can sometimes appear due to a faulty cable. Make sure the cables do not contain dark or damaged stains. It is also advisable to use only the original Apple cables. There may also be problems in the USB port itself, so try connecting your mobile device to another port. Turning off antivirus software and firewall As mentioned above, the iTunes 9006 error usually occurs due to connection problems with Apple's servers. Various firewall and antivirus software can block the required server connections, however, Apple's servers are completely safe so you can temporarily disable those apps and attempt the restoration process again. In some cases, you need to restart your computer with the software disabled to get full access to servers that were blocked earlier. Restart everything A common tip (which often works without any logical explanation) is to restart everything: restart your computer, mobile device, router, Wi-Fi network and all network modems if necessary. [Back to the table of materials] Replacing the IPSW file to correct the iTunes 9006 error on Mac This is a more advanced method because it requires you to locate, delete, and then add a new update file (the IPSW file). When updating your mobile device such as iPhone, iPad or iPod touch, your computer downloads a new updated IPSW file from Apple's servers. iTunes 9006 error could be caused due to a failed IPSW file. In this case, the only effective way to solve the problem is to replace the existing file with a new file To begin with, you need to find and delete the existing file. On Mac computers, this file is stored in the iTunes folder under the folder with the name of the mobile device you are using. For example, the iPhone update file would be stored in: Library/iTunes/iPhone Software Updates Some earlier versions of the Mac operating system can store the IPSW file and the entire iTunes folder in the application support folder. Therefore, the path to your mobile device update file would be similar to the (depending on the name of your device): -Library/Application Support/iTunes/iPhone Software Updates Once you've found and deleted the update file, download the updated IPSW file. You can find these files here. Select your device (the exact version you own) and finally select the ipSW version. You can store the new IPSW file on the desktop or any other easy-to-access location. Then connect your mobile device to the computer via a USB cable and launch the iTunes app. In iTunes, click the iPhone, iPad or iPod touch icon next to the left sidebar, then select the Summary section from the left sidebar. In the main window, you'll see the camera buttons updated and restored. Hold the command and option keys and choose the button based on the actions you want to take. This combination will allow you to choose the IPSW file. When the file browser opens, select the newly downloaded update file and click Open. From this point on, the iTunes 9006 error must be resolved. [Back to the table of materials] Replacing the IPSW file to correct the iTunes 9006 error on Windows One of the most effective ways to fix the iTunes 9006 error is to replace the IPSW file (essentially the update file), which is downloaded when you try to update your iPhone, iPad or iPod touch. This is a simple method, however, some specific knowledge is needed, since you will not find this particular file on your desktop or in the Program Files folder. To get the right IPSW, you can download here. To find this particular file related to the Apple mobile device update, you need to visit one of the following paths. Note: In the examples below, the name of the computer owner is replaced with a username. To find the ISPW file on Windows XP, Go to: 'Documents and settings', 'Username'- Application Data', Apple Computer/iTunes/iPhone Software Updates Windows Vista and Windows 7 operating systems: 'Users\username\AppData', 'Apple Computer/iTunes-iPhone Software Updates Windows 8 and Windows 10: 'Users\username\AppData'. you'll find a software update folder with a model of your mobile device. Once you've deleted the defective file, download the new updated file and save it to the desktop or any other easy-to-access location. Then connect your mobile device to the computer via a USB cable and launch the iTunes program. In iTunes, click the iPhone, iPad or iPod touch icon next to it the left sidebar, then select the Summary section from the left sidebar. In the main window, you'll see the camera update and restore buttons. Hold the Shift button and choose the button based on the actions you're doing. The combination of Shift and click will allow you to choose the IPSW file. When the file browser opens, select the newly downloaded update file and click Open. From this point on, the iTunes 9006 error should be [Back to the table of materials] Video Showing How to Fix the iTunes 9006 [Back to Top] Support Communities/iPhone/Using iPhone Looks Like No One Has Responded in a While, To start the conversation again, just ask a new question. Question: Q: Ok, I forgot my iPhone passcode so I'm trying to restore it. But halfway past its fact when it says iPhone software update (processing file)' The error appears saying "There was a problem downloading the software for the iPhone "iPhone" An unknown error occurred (9006). Make sure your network settings are correct and that your network connection is active or re-tried. I've tried like 10 times and the same thing keeps happening! My network settings are active and connected, I made sure that all the firewall and everything was off, restarted my computer, changed the control settings LAN, everything. Nothing works! /! Help, please! Thank you! iPod touch Posted July 27, 2013 20:02 Answer I have this question too (2934) I have this question too Me Too (2934) Me Too Answer: A: The following comes from the article related under it:Error 2, 4 (or -4), 6, 1000, 9004Follow Troubleshooting security software. Often, uninstalling third-party security software will solve these errors. There may be third-party software that changes the size of your default package in Windows by inserting a TcpWindowSize entry into your registry. The size of your default package that is poorly defined can cause these errors. Contact the software manufacturer that installed the package size change for help or follow this article from Microsoft: How to reset the Internet Protocol (TCP/IP). Make sure access to ports 80 and 443 is allowed on your network. Make sure that communication to albert.apple.com or phobos.apple.com is not blocked by a firewall or other Internet security setting. Throw away the .ipsw file, open iTunes and try to download the update again. See the steps under Steps to rename, move or delete the iOS software file (.ipsw) below for file locations. Restore your device when connected to a different network. Restoring using a different computer. Published July 27, 2013 at 9:17 PM December 7, 2015 1:36 p.m. in response to Kellyxx In response to Kellyxx It's total that Apple can't even provide a recovery support on a download that is 2GB in size. I tried this morning to update my father's iPhone at 9.1 it got to 987MB of 2GB and then gave me 9006 error. Edited by Dec 7, 2015 1:36 PM Jan 21, 2016 8:00 AM In response to Kellyxx same problems I encountered please tell me what I can do with my ipad three days my ipad disabled, I want to restore with itunes the software update download 50% and got error 9006.please fix as soon as possible, Jan 21, 2016 8:00 AM Jul 1, 2015 2:14 AM in response to sberman yes I call BS on this answer! started this 'Lt'/Edited (8.4) on my phone this morning (selected Download Only) and it got about halfway before I had to get out. I unplugged the phone and left. When I got home, it showed 'no mistakes' but it was still halfway there and the download time estimate had doubled from about 2 hours remaining to 4 hours. It's on a PC Win 7 by the way. Plugged in again, and nothing has changed. But then iTunes prompted to update again so I went through the same process, accepting the T's; Cs and so on, then watched as he tried again. Error: It's impossible to contact the server. But the original download status was still there. Entered the progress bar window and clicked to pause all and then once he had paused, I clicked to restart all. After a while, it started to download - MUCH, MUCH - slower than before (estimated time to finish 23 hours) but it made progress. Up to a few dozen MB, then the error above. So I doubt a lot that it has anything to do with security software (especially since I've had the same AV since I downloaded the iOS updates, probably since the first 8.x) Jul 1, 2015 2:14 AM Page loaded content Jul 27, 2013 21:17 PM in response to Kellyxx In response to Kellyxx The following comes from the article related under it:Error 2, 4 (or -4), 6, 1000, 9006Follow Troubleshooting Security Software. Often, uninstalling third-party security software will solve these errors. There may be third-party software that changes the size of your default package in Windows by inserting a TcpWindowSize entry into your registry. The size of your default package that is poorly defined can cause these errors. Contact the software manufacturer that installed the package size change for help or follow this article from Microsoft: How to reset the Internet Protocol (TCP/IP). Make sure access to ports 80 and 443 is allowed on your network. Make sure that communication to albert.apple.com or phobos.apple.com is not blocked by a firewall or other Internet security setting. Throw away the .ipsw file, open iTunes and try to download the update again. See the steps under Steps to rename, move or delete the iOS software file (.ipsw) below for file locations. Restore your device when connected to a different network. Restore using a different computer. Jul 27, 2013 9:17 PM Reply Helpful (17) Thread reply - more options Sep 23, 2016 11:10 AM in response to sberman In response to sberman yes I call BS on this responsel started this download (8.4) on my this morning (selected Download only) and it became about halfway before I had to go out. I unplugged the phone and left. When I got home, it showed 'no mistakes' but it was still halfway there and the download time estimate had doubled from about 2 hours remaining to 4 hours. It's on a PC Win 7 by the way. Plugged in again, and nothing has changed. But then iTunes invited to update again so I went through same process, by accepting the T's C and so on, then watched as he tried again. Error: It's impossible to contact the server. But the original download status was still there. Entered the progress bar window and clicked to pause all and then once he had paused, I clicked to restart all. After a while, it started to download - MUCH, MUCH - slower than before (estimated time to finish 23 hours) but it made progress. Up to a few dozen MB, then the error above. So I doubt a lot that it has anything to do with security software (especially since I've had the same AV since I downloaded the iOS updates, probably since the first 8.x) Jul 1, 2015 2:14 AM Useful Response (12) Thread response - more options August 16, 2015 2:39 AM in response to ChrisBedford In response to ChrisBedford Got this error too, and made the update through my iPhone directly, worked perfectly. I didn't want to disable my firewall and my antivirus so maybe... I know it doesn't respond to the original post © August 16, 2015 2:39 AM Useful Answer Thread answer - more options December 7, 2015 1:36 PM in response to Kellyxx In response to Kellyxx It's total that Apple can't even provide CV support on a download that is 2GB in size. I tried this morning to update my father's iPhone at 9.1 it got to 987MB of 2GB and then gave me 9006 error. Edited by Dec 7, 2015 1:36 PM Reply Helpful (37) Thread reply - more options Dec 7, 2015 1:34 PM in response to MKZA In response to MKZA Just think of the full value of your comments add to this post of 2 and a half years. My explanation above explains how to respond to error 9006. Have you tried all the remedies? Dec 7, 2015 1:34 PM Reply Helpful Thread answer - more options Jan 21, 2016 8:00 AM in response to Kellyxx In response to Kellyxx same problems I encountered please tell me what I can do with my ipad three days my ipad disabled I want to restore with itunes the software update download 50% and got error 9006.please solve as soon as possible, Jan 21, 2016 8:00 AM Reply Helpful (35) Thread reply - more options Sep 23, 2016 6:27 AM in response to Kellyxx In response to Kellyxx Things have not changed with itunes in recent years. It is also BS today that it was earlier. No help on 9006 © September 23, 2016 06:27 Useful Answer Thread answer - more options Sep 23, 2016 11:10 AM in response to Kellyxx In response to Kellyxx Have you tried a different cord and/or USB port? Sep 23, 2016 11:10 AM Reply Helpful (2) Thread reply - more options Sep 23, 2016 11:27 AM in response to dwight236 In response to dwight236 Oh come Dwight!1. Neither the cable nor the USB port has anything to do with downloading software using iTunes, which connects the computer to Apple's servers and stores the binary on the computer, 'then' pushes it down to the mobile device2. I doubt I've ever had an IOS update download the first time, and rarely on the second attempt. Usually, the third 'lt'/Edited' (without changing the cord or USB port). You're not going to tell me that this is not an Apple Server problem, when I continue to be able to download everything I like from any other site, with very rare exceptions. Sep 23, 2016 11:27 AM Reply Helpful Thread reply - more options Sep 23, 2016 1:14 PM in response to ChrisBedford In response to ChrisBedford Just so you know it plays an important role in downloading. I encounter this problem with customers on a daily basis. A large percentage of thiserror has to do with the computer itself or the attached cord throwing this unknown error into iTunes. In

most cases, we advise you to change the cord or USB port. Or try a completely different computer. Because it's not based on iTunes or the iOS device. Sep 23, 2016 1:14 PM Reply Helpful (3) Thread reply - more options Sep 24, 2016 3:54 PM in response to dwight236 In response to dwight236 I received this download error and decided to try Dwight236's suggestion. I moved my USB cable from the back of the Mac to the keyboard port and the download was complete. Weird, but I'm going to take it! Sep 24, 2016 3:54 PM Reply Helpful (1) Thread reply - more options Sep 25, 2016 2:10 AM in response to dwight236 In response to dwight236 Coincidence.Try the download again without changing anything and you have just as good luck as it will work. I'll bet everything you like that changing cables/USB ports don't work 'always' - because it has nothing to do with the error. Sep 25, 2016 2:10 AM Reply Helpful Thread reply - more options Sep 25, 2016 2:13 AM in response to ChrisBedford In response to ChrisBedford P.S. if it is related to USB hardware manufactured by Apple, running software created by Apple, this would indicate hazards in something that is somehow affecting anything else. That sounds unlikely. It's science, people, not magic. Sep 25, 2016 2:13 AM Reply Helpful Thread reply - more options Sep 26, 2016 7:47 AM in response to sberman In response to sberman I have a mac this stuff is PC, it's apple forum right? Sep 26, 2016 7:47 AM Reply Helpful Thread reply - more options Sep 26, 2016 12:00 PM in response to Aristocat In response to Aristocat Aristocat wrote: I have a mac this stuff is PC, it's apple forum right? The subject is the iPhone. The type of computer supporting an iPhone is not listed in the subject. And this position is three years old. Sep 26, 2016 12:00 PM Reply Helpful Thread reply - more options User profile: Kellyxx Question: Q: HELP!! iTunes 9006 error?! 9006?!

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