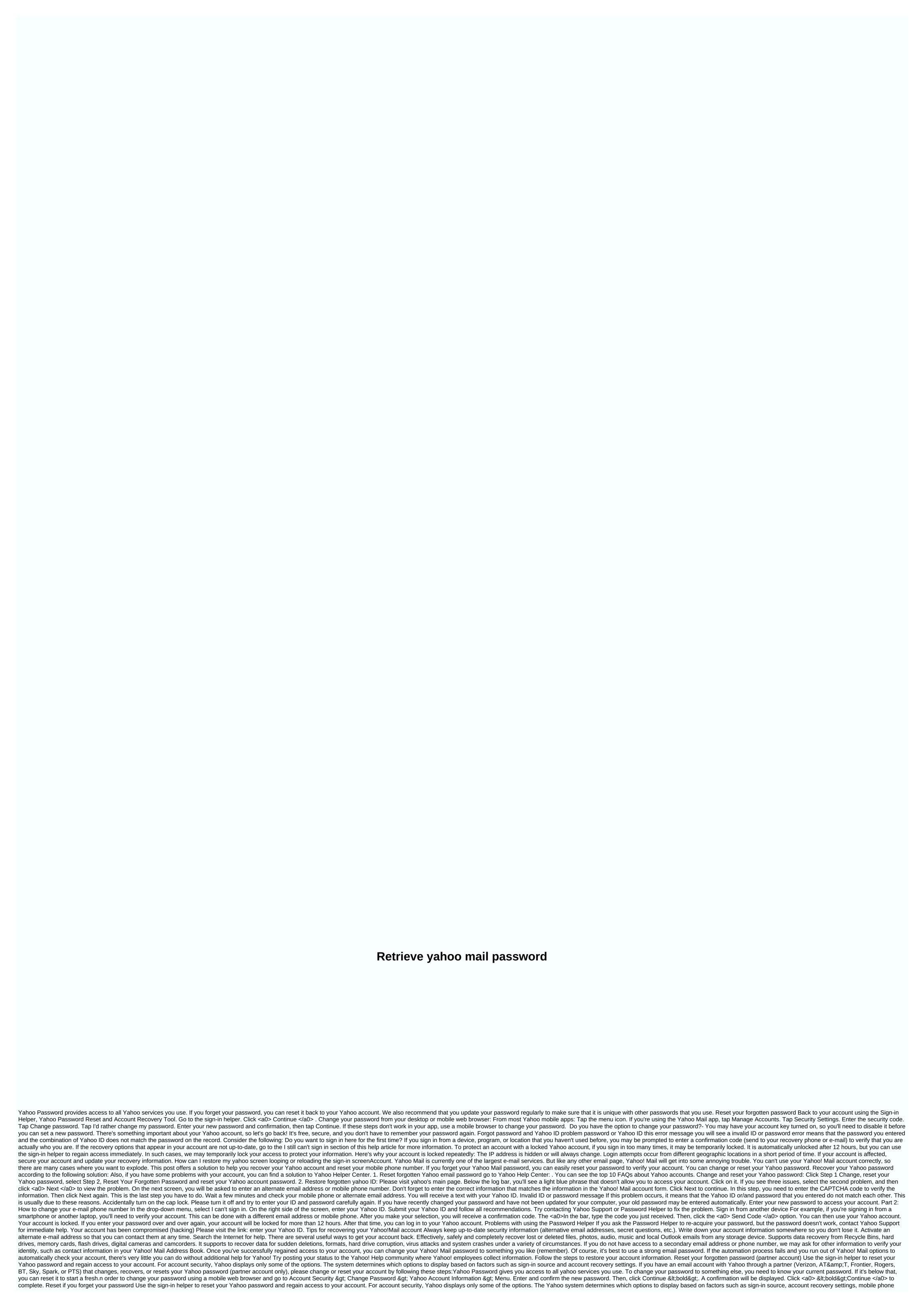
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Continue



number, and alternate email address. Go to the sign-in helper. So enter your phone number or email address and click Continue. When prompted, enter the CAPTCHA code. If you can receive a text message at the number that appears, click <a0> Yes, I enter my account key </a0> . If you have access to the e-mail addresses that are listed, click <a0> Yes, send my account key </a0>. Depending on the option you choose, Yahoo will send your account key to your mobile phone or email. In the field provided, type the account key to your mobile phone or email. In the field provided, type the account key that was sent by Yahoo, and then click <a0> Confirm </a0>. Select the account you want to reset from the list connected to your mobile phone number or email address and click Continue. If you register a secret question, you will noally be able to use it to recover your account. Yahoo has abolished the secret question. As mentioned before recovering Yahoo passwords without secret questions, Yahoo has abolished the secret question. Instead, go to Password Helper and enter your email address. If you have a mobile phone number listed on your account, you'll see it in your password helper. If not, click No, I can't receive text. The alternate e-mail address is displayed. If you have access to the email account, click Yes, send by email. A Recover access to your Yahoo Account email will be sent to your alternate email address. Enter the confirmation code sent by Yahoo in the email, and then click <a0> Send </a0> . Enter the code to access your account. Invalid ID or password message If you try to log in and you receive an invalid ID or invalid password error message, the password and Yahoo ID combination is entered and does not match what is recorded. If you have entered the correct sign-in information, there are several scenarios as to why this might happen. If your password contains numbers or letters, make sure that the cap or number lock key is active or inactive as needed. Because of the sensitivity of keystrokes, case-sensitive password, and if you recently changed your password, you will need to manually enter a new password to override your browser settings. If you have entered the correct information, it may be a sign that someone else has accessed your password. You must change your password immediately by using the Password Helper tool. Once you've regained access to your account, review the steps to secure your hacked account and undo any unnware changes you've made. Email providers with incorrect or changed account recovery information take the security of their accounts if they can prove that they are legitimate owners. It is the user's responsibility to enter up-to-date and valid recovery information when registering for an account. The best option to avoid losing access is to update your recovery information if you get a new phone number or change an alternate e-mail address. If you try using the Password Helper, but you don't have access to your account, other recovery options may not be available. I know it can be frustrating to see failure notifications, but in rare times it's a good idea to create a new Yahoo account. Find your Yahoo account Recovery Wizard from your desktop computer and enter one of the account recovery items listed. Click <a0> Continue </a0> . On the Yahoo sign-in page, tap Sign-in issues. Type one of the account recovery litems that appears in the Account Recovery Wizard, and then click <a0> Continue </a0> . Follow the instructions in the Account Recovery Wizard. Sign in from another device If you recently changed your phone or mobile SIM card, you may receive a confirmation message the first time you log in. When you receive this message, you must choose whether to use a phone call or an alternate e-mail address to verify. Depending on what is included in the list, you can retrieve the code by using a text message, phone call, or e-mail. Click the method you want to use and check your email or phone to see the confirmation code. Enter the code in the field that appears, and then click Submit. For more information, click Recover this Yahoo account, a temporary lock is triggered whenever you fail to sign in too many times. The lock is automatically unlocked after 12 hours, but you can access your account immediately at any time using the Password Helper tool. The problem with using yahoo account Key Yahoo account key is intended to make your life easier. Its goal is to avoid the use of passwords, which will be replaced by authentication made in the mobile app. You can't use the mobile app, you can follow these steps: If your Yahoo account has been hacked, click here to follow the instructions. Yahoo Customer Care Personal Contact Date, Yahoo has not given a way to have personal contact with customer care. Therefore, you need to try to recover your account through the methods provided on the Yahoo site. Don't lock out your Yahoo account! You can add or replace up to 10 email addresses. This limit includes current and recently deleted emails. Edit recovery information in the mobile app This feature is not available in all Yahoo apps. If it's available in the app, you may be asked to re-enter your password, phone passcode, or Touch ID. Tap the Settings icon. Tap Manage your account. Tap Account information. Tap Security Settings Tap Add a recovery e-mail address or Add a recovery e-mail address or Add a recovery phone number. Follow the on-screen instructions to enter and confirm the new information. Remove recovery options - Use steps 1-5 and click the Delete icon

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