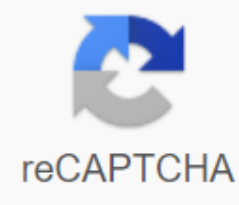




I'm not robot



Continue

I recently bought a 5.8GHz digital spread spectrum, multi-handset phone from VTech. Not wanting to pay full price, I found a used base station and some used handsets on Ebay and bought them from different people. Note: I no longer recommend VTech cordless phones. I now use Panasonic DECT cordless phones in my own home. The system is quite sweet, you type the basic station identification of the base station's menu into a handset and it searches and connects to the station. You can connect up to six handsets to one drive in this way. Once the base station knows about the handset, the handset gets assigned a number and the base station will continue to search for the handset. When my base station came out (with its a handset) it reported that it knew about two additional handsets (2 and 3) that I didn't get with it. They must have sold them separately. I also have three additional handsets and connected to the base station. That worked, but my handsets were numbered 1.4.5, and 6. Handsets 2 and 3 were on the page menu, but when you selected them, you got a handset not found message. I was also worried that if I ever had extra handsets I wouldn't be able to add them because my base station already knew about six. Surprisingly, neither the owners manual or the FAQs on the VTech website had anything about removing, removing, forgetting, or unsubscribing a handset. There was also nothing about a factory reset of the base station. So I emailed technical support and they immediately replied with the following instructions for a factory reset: For the VT5831 base unit, take the handset from the base, and any spare battery in the base. Press (**335782) on the base to de-register all handsets at once and then re-register the handsets. It didn't work. So I called technical support. Turns out they forgot to step in the directions they emailed me. You need to put in a certain menu for the reset code to have any effect. Here are more full directions: Remove the spare battery (if any) and handsets from the base station. Navigate to the basic settings in the menus. On your screen it should be said ringer volume, ring tone melody, key block tone, tone/pulse, ... Punch in the reset code (including the stars): ** 335782 Wait for the phone to restart itself (about 5 seconds). Reregister all your handsets. It would have saved VTech tech support time if this information were in the manual or FAQ, and it would have saved them tech support phone time if the information in the email support was actually completed. Impressive that they offer free support in everything I suppose. Other models It seems that this proceedure works with a number of other manufactured by VTech. AT&T 5870 Thank you very much for making this info available. I have an AT&T 5870 base that is made by VTech. I had a handset go bad, and no spare positions, so I register the 5800 replacement handset. When I contacted AT&T, they said my phone was too old to support, and offered me 15% off a new phone. After searching and searching, I finally found your site and the procedure worked just as described. -- Brett User's manualAccessory handset for use with VTech models CS6219/CS6219-2/CS6219-3/ CS6219-4/CS6228-3/CS622 88-6/CS6229/CS6229-2/CS6229-3/ CS6229-4/CS6229-5w w.v e c h h o e s . c o mModel: CS6209 This website or third-party tools use cookies, which are necessary for their operation and necessary to achieve the purposes illustrated in the cookie policy. To learn more about whether you want to revoke all or part of the cookies, please refer to the cookie policy. By closing this banner, scrolling this page, clicking on a link or otherwise browsing, you agree to use cookies. Cookies.