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Beach audio inc

BBB is still running and focusing on our business weathing. BBB is still operating and focused on our business wearing and our consumers throughout this crisis. Please check the available resources BBB.org/coronavirus. Some of the sources of information on which BBB relies are temporarily unavailable. Also, many companies are closed, suspended or not operating as usual, and are unable to respond to complaints and other requests. BBB information and business profiles reflect the latest information available to us. We appreciate your patience, because we and all of our communities are focusing on tackling this crisis. Location This Business1601 N Sepulveda Blvd #712, Manhattan Beach, CA 90266-5111Years in Business:18Business Started:1/1/2002Business Incorporated:1/1/2002Licensing Information: This business is an industry that may require professional licensing, pasting or registration. The BBB encourages you to check with the relevant agency to make sure that all requirements are currently met. Entity Type:CorporationNumber of Employees:10Count more business details07/21/2020Called to return item. I said i would refuse delivery ... the woman on the phone said: well ... I just pay shipping. Return delivery rejected. Fedex. 14,000 BTU portable air conditioner.... Read moreDesired OutcomeComplete Refund... 3 Customer reviewsI bought an Optimus micathermic glass panel heater from Beachaudio. I got my product immediately and in a timely question. My heater works at Awsome!!!! When I had a question, beachaudio answered quickly and was very useful Å nd kind. You won't find that personal touch in many companies these days. Sad, but true. I will most definitely do business with them in the future! Please Stay Professional and Support Company You Are. Thank you Beachaudio and Optimus. 2 Great Companies! PeaceRead 2 More Customer ReviewsLocation this business1601 N Sepulveda Blvd #712, Manhattan Beach, CA 90266-5111Years in Business:18Business Started:1/1/2002Business Incorporated:1/1/2002Licensing Information:This business is an industry that can require professional licensing, pasting or registration. The BBB encourages you to check with the relevant agency to make sure that all requirements are currently met. Entity Type:CorporationNumber of Employees:10Read more business detailsBBB business profiles cannot be reproduced for sales or advertising purposes. BBB Business Profiles are provided only to help you implement your best judgment. BBB asks third parties to publish complaints, reports and/or replies on this website to confirm that the information provided is accurate. However, BBB does not check the accuracy of the information provided by third parties and does not guarantee the accuracy of business profile information. the size and volume of the company's business and understand that the nature of the complaints and the company's responses to them are often more important than the number of complaints. BBB Business Profiles typically cover a three-year reporting period. BBB Business Profiles are subject to change at any time. If you choose to do business with this business, please inform the company that you have contacted BBB about the BBB Business Profile.As policy issue, BBB does not approve any product, service or business. 05/01/2020before a couple of car stereo speakers that came damaged and possibly from the factory. THE SELLER CHARGED RESTOCK ON A PAIR OF DAMAGED PURCHASED SPEAKERS FROM A Newegg Seller, Beach Audio, and installed them in my vehicle. Unfortunately they were spoiled and didn't work at all, there was only a small crackle sound with no real audio. Got RMA and back them. According to the NEWEGG policy, if damaged hardware is delivered, the customer does not pay restocking fees. this seller said that since I didn't use the exact word spoiled in the complaint they were charging me a renewal fee anyway. Although it's not much, it's just funny even in this COVID 19 era. Newegg is not likely to communicate is about waiting for callbacks that never come from them. When I informed the seller that this is not the way it works, they effectively said GFY more or less. Disappointing. The desired result requires a full refund of the entire amount, and they should be blacklisted as a disreputable seller for this: Re: You can't charge me a restocking fee for returnind faulty waste!!!! Beach Audio Customer Service April 30, 2020 10:12 Am By: ***** Beach Audio Customer ServiceThu, April 30, 2020 at 1:38pm PDT, wrote: These speakers were returned to you because they were corrupted!!! NEWEGG has not refunded the full purchase price of this policy below: ***** don't pull this *****!!!! I'll never buy from NEWEGG again because of this *****!!!! Original Order: Seller: BeachAudio Customer Comment: Shipping Label Tracking: Shipping Label Valid Through: ***** item *****-these speakers are rubbish. distorted sound, do not know what made them, but they certainly do not check them at all. if it's a new quality NEWEGG, it seems I won't be ordering anything else ever again. these speakers came pretty quickly, but they're garbage!!!! *****!!!! 4/24/2020 3:51:55 PM Return Item List: 1 x (\$26.56) Autotek 300W 6-1/2 2-Way ATS Series Coaxial Shallow Mount Car Speakers \$26.56 Important statement: item(s) to be returned in its entirety, including retail packaging with an added matching UPC code/serial number and all accessories included in the purchase. If the combined transaction item is returned separately for repayment, the combined discount will be deducted from the refund amount. If the combined discount is greater than the price of the item, the item cannot be returned without all the items in the combined list. Any refund may result in a 15% restocking fee. Return must be properly packed to protect from damage in transit. Please note that any damage caused by improper handling, improper installation or product damage will be denied to you and the product will be returned to you. Where these instr Beach Audio was founded in August 2002 with a mission to provide the best experience online to buy Consumer Electronics. We focus on a pleasant experience in buying electronics online. Unfortunately, many of our competitors would rather bombard you with pop-ups, unrelated advertising, and up-sales than making their sites easy to use. As we high you, our client, we will never insult you in third-party ads. Have you ever found a low price on another website, just to be socked by the exorbitable shipping costs on the final checkout page? It's not going to happen here! We offer FREE land delivery on all orders! The availability of our products is clearly visible on every product page, by the time the inventory was last updated so you can avoid back order surprises. Our unaited customer service representatives are to help you with all the questions you might have. Our goal is to pick up the phone with one to two rings, and you won't need to navigate any touch tone menus to reach the cheerful sales representative. Our shopping office is located in the beautiful city of Manhattan Beach, California, just three miles south of LAX International Airport and 2 km from the landmark Manhattan Beach Pier. We are in stock not warehouses for warehouses. Instead, we ship from several warehouses located all over the country. Our sophisticated execution system will automatically send from the warehouse location closest to your shipping address! Since we've streamlined to do internet enforcement, we can't offer in-store pickup except for a few larger televisions that are available from our Canoga Park, California warehouse. Please call for more details. All the items we sell are brand new and FACTORY sealed. We do not sell any refurbished, used, or B Stock merchandise. Why are our prices so low? It's simple. We have modeled our business a lot as a wholesaler. We sell in huge quantities and have streamlined our operations to provide you with the best combination of prices and services available anywhere. Need more proof? Visit our independent ratings page! Customer ratings and feedback We are quite proud of the ratings and reviews we receive from independent sources. Please visit our Ratings & Feedback page to see for yourself! Sales and support We will be happy to help you with all your questions and concerns. 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PCI-DSS requirements help ensure the secure processing of payment information. Their privacy policies can be viewed their privacy policy may be cpca privacy of your rights under ccpa in accordance with this Privacy Policy and in accordance with the law if you california resident, you have the following rights: right to notice. You must properly inform which categories of Personal Data are collected and for what purposes Personal Data is used. Right of access /right to request. CCPA allows you to request and receive from the Company information about the disclosure of your personal data collected by the Company or its subsidiaries for direct marketing purposes by third parties in the last 12 months. Right to say no to the sale of personal data. Since we do not sell your personal data, it does not apply to your personal data. 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The time limit for the provision of the requested information may be extended once by a further 45 days, if reasonably necessary, and with advance notice. Do Not Track Policy, as required by the California Online Privacy Protection Act (CalOPPA), Our service does not respond to do unspeeeded signals. However, some third-party websites track your browsing activity. If you visit such websites, you can set your preferences in your web browser to inform websites you don't want to track. You can enable or disable DNT by visiting your web browser's preferences or settings page. Children's privacy Our service does not kill anyone under the age of 13. We do not knowingly collect personally identifiable information from persons under the age of 13. If you are a parent or guardian and you know that your child has provided us with Personal Data, please contact us. 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