



I'm not robot



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My account is all you need from Alliant Energy in one place. Pay your bill and move on. Or dig deeper and find ways to save and improve. We've kept things simple, so you can spend your energy on what matters. SIGN UP FOR MY ACCOUNT My account is a safe and convenient tool for online self-service. Use it to view and pay your bill, see your payment history and energy usage, and manage your account information. You can also sign up for My Account for paperless billing, automatic payment and more. Does it matter which browser I use to access My Account? Chrome, Firefox and Internet Explorer (versions 8 and up) should have no problem accessing our system. You may experience problems with earlier versions of Internet Explorer or other browsers. If this is the case, update your browser to a newer version. What rules should I know before selecting a new password? Passwords in my account must: Have between 6-15 characters Include at least one lowercase and one uppercase letter Does not contain spaces Include at least one number, letter, and special character If i can access my account from my mobile device? Yes! You can use your mobile browser or download the Alliant Energy app on Google Play or the App Store. Sign up to simplify and save my account is all you need from Alliant Energy in one place. Use it to track your energy usage and save. To sign up, follow the steps in this video (also type below). How to sign up using a desktop computer Go to alliantenergy.com/myaccount. Select Sign up. Type your Alliant Energy account number and the last 4 digits of your SSN or Tax ID. You'll see a page with your contact information. Check that it is correct and change it to write if necessary. Create a username and password. Choose an easy-to-remember username (your name works best). Make a password according to the instructions on the page. Then type it again to confirm it. Type your email address. Tick the box that says: I'm not a robot. Follow the additional requests. (This is a security measure.) Note: When you sign up for My Account, you automatically sign up for Paperless Billing. Do you prefer a paper invoice? Just uncheck the box. Check the box that says: I accept the Terms of Use. Click the button that says Sign up. Now, check your email. Open the email from Alliant Energy, called Complete your Alliant Energy My Account enrollment. Follow e-mail directions on the page of the client. Click Sign in now. You'll be back on the sign-in page. Type your new username and password and click Sign in. A message will appear asking you how you'd rather be contacted about your account. Select the best options for you. Click Save. You're done! Welcome to My Account. We are happy to have you! Want more help? Call us at 1-800-ALLIANT 1-800-ALLIANT for example, Web support. A customer service representative will talk to you step by step. Do I have to use the name of my invoice? No, the name entered here may be different from the billing name. Where can I find my account number? The account number can be found in the account number field at the top of the invoice. When will my payment be published? Payments will be published to your account on the day you make them. Once a payment is published, it cannot be changed or deleted. It can take up to three days to see the publication of the transaction with your financial institution. Why do I need this? The last four digits of your SSN or NII are used to verify the account for which you're making a payment. What is outdoor lighting? Outdoor Area Lighting provides lighting of the area to ensure the safety and security of your property. Alliant Energy offers residential, business and agricultural customers a coma-free lighting rental program. This is how the program works: Alliant Energy installs, maintains and owns the lighting and all related equipment. The service is not measured and operated by a photoelectric cell in the company's system. A fixed rate will appear on the monthly invoice. Consumption is not measured or recorded. The new facilities are required to be in the program for a minimum of five years. The lighting options available include road lights (street lamps) and flood lights. What is the Time of Day (TOD) or Nights and Weekends? With the prices of Day time (Iowa) or Nights and Weekends (Wisconsin), you can reduce the amount you pay for electricity using it wisely and at the right time. All the electricity you use during the off-peak hours - between night and night hours and all weekend - is billed at a significant discount. Learn more about Daytime for Iowa customers or Nights and Weekends for Wisconsin customers (opens in a new window.) What happens if my final invoice is to be sent to a military or international address? If a final bill is to be sent to a military or international address, please contact our Customer Service Center at 1-800-ALLIANT (255-4268). Discover how your home uses energy and how to be more energy efficient My home is an online tool for residential customers in Iowa through my account. With this free option, you can see how your home's energy usage compares to similar homes and receive recommendations on how to save energy and money. Set up a custom startup profile to get the most accurate information. Receive a forecast of three months of future energy use and cost. See how energy use changes with the Discover what energy you use most in your home, depending on your home profile. Get ideas on how to save more energy with custom cost savings, based on usage history and profile. Set targets for an energy savings plan of 5%, 10% or 15% and monitor progress towards this goal. Take a house online Evaluation for tips on how to save energy. Start. Sign in to My Account, select My Profile, and then my home. See how my home can work for you. Better Business Bureau: I have reviewed the response made by the company in reference to the *****claim ID, and I have determined that this does not resolve my claim. For reference, the details of the offer you reviewed appear below. As of September 28, 2020, I have not yet been credited for time out of service due to a storm that moved through Iowa on August 10, 2020. Although promises to make this credit continue to have this has not happened. Also, my electricity bill for the month was almost as much as the previous month - even though there is no service for the middle of the month. Alliant told me they wouldn't change my meter to a smart meter until the end of September and then did it on September 3 making us unable to compare the meter readings. For my bill to be almost as much as the previous month with full service I would have had to use 200% of my use from the previous month during the half of the month I had service. This is not possible! Alliant is a monopoly and is the worst in customer service. No body has problems with Midamerican. Greetings, **** * *****

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