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## Verizon wireless return check policy

If you opt out within 30 days of activation, we'll refund your activation fee. If you restore the upgrade within 30 days of the upgrade date, we'll refund your upgrade fee. Returning goods does not automatically interrupt your service. You should consult your wireless main account agreement for more details on termination of the contract. If you purchased a wireless device at a promotional price at the time of activation, you must return it within 30 days of returning the device to avoid estimating an early termination fee of up to \$650. You will also be liable for any applicable restocking fees, usage fees, predetermined access fees, taxes, surcharges or other fees that have accrued to your account by the termination date. If you return the goods, even by mistake, after the return period, you will not receive a refund and the goods you have returned will not be returned to you. If you received promotional value when trading the device and/or instant savings to purchase a new device at the time of the store, you agree that these values will be charged to you if you do not maintain an active service on the new device for three billing cycles. Verizon will also charge any promotional value for the store if you return the promotional device or exchange it for another device. In our discretion, we may refuse your refund or charge you a fee for the missing item or for items that we find to be damaged or require a service. If you return and accept your goods within the refund period, we will refund your purchase price, subject to the restocking fee. If you return a wireless device without UPC on the box, the refund amount will be reduced by the amount of any mail rebate that was available for the wireless device at the time of purchase. Purchases with cash or a check, credit card or gift card will be refunded by check, credit card or gift card. If you return the purchase you charged to your wireless account, the refund will be credited to your wireless account. For goods purchased through Buy One, get one free or similar offer, if you're just returning the Buy device, you have to pay for the Get device to get a refund. If you just restore the Get device, no action is required for the Buy device. To exchange for the same goods and model, only the item to be replaced must be returned. If Verizon Wireless must remove installed equipment from a vehicle or fixed location to return or exchange it, you may be charged a service fee. Open software purchased separately can only be exchanged for the same item in the Verizon Wireless Communications Store and cannot be returned for a refund. Before restoring or sharing any wireless device or plug-in that has data in memory, transfer any data you want another source of the file. Once your wireless device or accessories have returned, your data cannot be restored. In addition, you should keep or destroy any removable or portable memory cards or modules (such as a SIM card or SD card) to protect sensitive information, such as mobile banking data. Because the FCC requires almost all wireless devices on the carrier's network to have GPS capability, Verizon Wireless does not allow wireless devices other than GPS to be activated on our network. If you upgrade from a wireless device that is not capable of GPS to a GPS-capable wireless device and then restore it in the return period, Verizon Wireless will not allow an older wireless device that is not capable of GPS to return to our network. However, we will allow you to exchange a new wireless device for another GPS-capable wireless device that will meet your needs, subject to the restocking fee. If you bought the goods online or by phone, follow the return instructions in the package. If you purchased goods from the Verizon Wireless store, you can return them to any Verizon Wireless store. I see this is an old post, but the same thing happened to me. When I added my automatic payment account, the website wouldn't take my bank details without putting my check number to an end for some reason. I got an email that the payment had not passed and I immediately contacted the support and they had to send me a link to put my account because the website would not have taken it from my computer without those same control numbers at the end no matter what she had me do. I saw the \$25 charge in the account and contacted immediately and they said they couldn't refund the money because it wasn't their fault. It wasn't too late because I paid for it the next day which was still 14 days earlier and how could I know my account wasn't accurate when that's all the website would allow me to enter to save the payment option. 15 years of service and never a late payment. Before he tried to help me, the agent tried to sell me insurance instead of addressing my problem. They were never more disappointed with customer service, because they just kept saying there was nothing they could do and they realized I was frustrated, but that I was having a great day. While Verizon is known for exceptional mobile and wireless services, their refund policy is notoriously unclear. If you're wondering how to get a refund from this telecommunications giant, DoNotPay is here to help. Verizon doesn't say how you can request a refund in their limited refund policies, but DoNotPay can take care of the issue in minutes. Requesting a refund from Verizon With DoNotPay DoNotPay gives you the fastest way to request a refund without going through complicated administrative processes. If you want to request a refund from Verizon, follow these steps: DoNotPay on the web Find the Chargeback Tab Now and click on Get Started Put in your full name and bank details Fill out Verizon when asked about the merchant's information Decide if you want to send the dispute letter yourself or allow DoNotPay to do so for you Once you have submitted your request, DoNotPay will contact your bank and also send a letter with Visa and Mastercard codes that can help you win your case. If you want DoNotPay to contact your merchant first, we'll do the same for you. Verizon Refund Policy Verizon's refund policies are pretty clear when it comes to a 12-month subscription. Once you opt out of Verizon's 12-month subscription service, you'll get a credit balance in your final account. In case there's any credit left, it'll be automatically refunded. If you haven't received a refund and want to check your refund status, you can do so by: Contacting Customer Service Going to the Verizon website Provided you don't owe any money to Verizon after your final account, Verizon will find you eligible for a refund. In case you paid your last bill with a check or direct deposit, Verizon will return the money directly to that account. If you want to carry this process in a much easier and faster way, let DoNotPay hand you. How long will it take to refund Verizon? Verizon states that it takes you up to 60 days to get a refund. If you want to check your refund status, you can do so by signing in to My Verizon Select Billing Click on View Bill Select Options, and then clicking Check Refund Status You can also check if you're eligible for a refund by contacting their customer support. How to restore verizon prepaid card Verizon prepaid service allows you to call, send texts and use data on your mobile device by paying a month in advance. Verizon does not refund prepaid services. When you want to terminate your prepaid contract, contact customer service at 888-294-6804 or simply stop paying for the service. Putting funds into your account will activate it for a full month, and if funds still exist, the service will be automatically renewed next month. Once there is no more money in your account, your account will be suspended, and after 60 days, the remaining balance will be deducted and the account cancelled. Can I request a refund via yes/no DoNotPay Da phone that in person is not online Yes What is Verizon wireless refund policy? If you bought the wrong phone or add-on online, you have 14 days from the day you purchased the product to return it and get a refund for your device. You also have the option to exchange it, if you choose to do so. To return the product and get the shipping label you need: Sign in to your Verizon account Find your order and select Return Products Click on the product you want to return Continue through the remaining to the end of the end Process Attach a printed label to the shipping box and send it Keep in mind that you can only do this if you purchased the product: Online By contacting a Verizon Customer Service representative at the Verizon store, please note that you usually cannot cancel the order after it has been placed. If you made the wrong purchase and realized it immediately, you can try calling Verizon customer support to cancel that order. If you want to avoid being on hold yourself, use DoNotPay and skip the phone queue. Sometimes customer service isn't helpful at all. In this case, you can try: Place another order until the initial order arrives, and then send it for replacement Wait for the original order to arrive, and then exchange it for something else When you buy the product online and choose the option to buy in the store, you cannot change or cancel the order; instead, the order is automatically cancelled if you do not pick up the product within three days of purchase. Once the order is cancelled, you will get your money back. Verizon also offers a Buy One Get One Free offer where you can pay for one device and the other for free. To get a refund for this deal, you must return both devices. Processing refunds for credit card purchases takes from three to five days. For example, you'll have to pay a \$50 restocking fee, which applies to any refund or replacement for a wireless device. Problems you might encounter with verizon returns Although Verizon is probably doing everything it can to satisfy its customers, according to many posts on their community forum, they are not doing a good job. Many people get vague explanations regarding refunds. Verizon makes false promises, and people are frustrated. One customer canceled her phone order and wanted her \$322 back. Although many customer service representatives promised her that she would get her money back, this was ultimately not the case. If you opt for DoNotPay, you can avoid such problems and inconveniences and request a refund without leaving the comfort of your home. Another problem people encountered was getting refunds for their Verizon subscription services. Another user stated that Verizon denied him a refund even though he paid each bill. If you're eligible for a refund and Verizon refuses to give it to you, try suing them in court for small claims with the help of our robot lawyer. We will gather evidence of your case and create a script that you can use in court. Do you need help with Verizon FiOS fees, or do you want to know how to reduce Verizon bills? We can take care of that. Could you have been annoyed by the Verizon robocalls? We can help you block them and get compensation! What else can DoNotPay do to help you? We are available 24/7. take care of any legal issue you might encounter. If you travel all the time and are tired of Airlines that delay your American Airlines flights cancel them, don't worry - you can get compensation using DoNotPay and for that. If you don't want to pay for a monthly subscription to Bumble or Tinder, we can take care of that and many other things related: in a relationship.

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