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Avantree bluetooth transmitter instructions

Audio source related guides and questions use with television (Samsung, LG, VIZIO... Use transmitter adapter with your TV: Guide by brand. Samsung TV Step 1: Power on transmitter adapter. Step 2: Make sure your headphone/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. If you have trouble connecting headphones, please visit the related product support page. Step 3: Connect the oven transmitter to your Samsung TV. There are 3 ways to do this: digital optical (aka SPDIF or TOSLINK), 3.5 mm AUX (sometimes labeled as headphones), and RCA (red/white). Optical (SPDIF/TOSLINK) 3.5mm AUX (headphones) RCA (red/white) - Need labeled as output If you're using AUX or RCA, you should have audio via headphones at this point. If you are using optical, please proceed to the steps below. Step 4 (optical user only): Set TV audio to digital audio out. AUX and RCA users please go to step 4. Go to your settings menu, select Sound Output Switch it to audio out/optical step 5: Set tv audio format in PCM. Go to your settings menu (because Bluetooth can't handle Dolby or DTS), choose Sound EXPERT Settings Select Digital Output Audio Format and set it to PCM Step 6: Set HDMI to PCM. (because Bluetooth can't handle Dolby or DTS) Step 7: Reboot transmitters and headphones. Turn off both your transmitter and your headphones, wait a few seconds, and turn them back on again. Now you should be good to go. If you prefer to learn through a video: Still doesn't work? If you have updated your TV audio settings as above and you have already added your headphones to the transmitter, yet there is no sound coming from your headphones, please give a call on Samsung technical support: Tel: 1-800-726-7864Support: Alternatively, can you contact us at support@avantree.comWas this article useful? > LG Step 1: Power on the transmitter adapter. Step 2: Make sure your headphone/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. If you have trouble connecting headphones, please visit the related product support page. Step 3: Connect the ovens transmitter to your LG TV. There are 3 ways to do this: digital optical (aka SPDIF or TOSLINK), 3.5 mm AUX (sometimes labeled as headphones), and RCA (red/white). Optical (SPDIF/TOSLINK) 3.5mm AUX (headphones) RCA (red/white) - Need labeled as output If you're using AUX or RCA, you should have audio via headphones at this point. For optical, if there is no sound at this point, please proceed to the steps below Step 4: Adjust your TV settings (so the TV will send Signal for your digital out port) Go to your settings menu, choose the sound, if there is a setting for Dolby, choose it sound out optically switch it to PCM (the adapter cannot transmit dolby signal) Step 5: Reboot the transmitter and headphones. Turn off both your transmitter and your headphones, wait a few seconds, and turn them back on again. Now you should be good to go. If you prefer to learn through a video: Still doesn't work? If you have updated your TV audio settings as above and you have already added your headphones to the transmitter, yet there is no sound coming from your headphones, please give a call on LG technical support: Tel: 800-243-0000 (7am-midnight CST) Email support: Alternatively, you can contact us at support@avantree.com This article useful? > Sony Step 1: Power on transmitter Adapter. Step 2: Make sure your headphone/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. If you have trouble connecting headphones, please visit the related product support page. Step 3: Connect the Avantree transmitter to your Sony TV. There are 3 ways to do this: digital optical (aka SPDIF or TOSLINK), 3.5 mm AUX (sometimes labeled as headphones), and RCA (red/white). Optical (SPDIF/TOSLINK) 3.5mm AUX (headphones) RCA (red/white) - Need labeled as output If you're using AUX or RCA, you should have audio via headphones at this point. For optical, if there is no sound at this point, please proceed to the steps below. Step 4: Set the TV audio out of the external speaker (so the TV will send the audio signal to your audio out port) go to your settings menu, select Speakers Audio System Step 5: Turn off Dolby (or switch to PCM) adapter cannot transmit Dolby signal; It can only PCM or stereo for now. Go to your settings menu, choose Sound Adjustment Choose Advanced Settings Select Dolby Digital Plus Out Select it Switch with Step 6: Reboot transmitter and headphones. Turn off both your transmitter and your headphones, wait a few seconds, and turn them back on again. Now you should be good to go. If you prefer to learn through a video: Still doesn't work? If you have updated your TV audio settings as above and you have already added your headphones to the transmitter, yet there is no sound coming from your headphones, please give a call on Sony Technical Support: Tel: 1800-103-7799 ((Choose option 3) Email support: can you contact us at support@avantree.comWas this article useful? > PANASONIC Step 1: Make sure the Avantree transmitter is well connected with your Bluetooth devices such as headphones/speakers On set, on the screen of You should see TX/OPT/FS (LL or other codec)/A (this means they're well connected. Step 2: Connect the oven transmitter to the TV through the provided optical cord. Most of Sony's TV models come with optical digital audio out port(s) in the back. The optical port is square-shaped with a flap at the port. If you are unable to detect optical ports, you can optionally use red and white RCA ports or AUX (3.5 mm) port to connect the transmitter to the TV. Step 3: Turn off the TV speakers (so the TV will send audio signals to your digital out port) press the menu button on the supplied TV remote. Advanced Audio > Advanced Audio Select TV Speakers > Off Step 4: Set HDMI/TV audio in PCM instead of bitstream or auto (because Bluetooth can't handle Dolby or DTS) HDMI >> Dolby Vision Setting > Dolby Vision Setting > Select Off. Step 5: Finally, you need to turn off the transmitter, wait 5 seconds, and turn it back on after all settings. (A reset after the codec change.) There is no need to do it next time. Still doesn't work? If you have updated your TV audio settings as above and you have already added your headphones/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. If you have trouble connecting headphones, please visit the related product support page. Step 3: Connect the Avantree transmitter to your VIZIO TV. There are 3 ways to do this: digital optical (aka SPDIF or TOSLINK), 3.5 mm AUX (sometimes labeled as headphones), and RCA (red/white). Optical (SPDIF/TOSLINK) 3.5mm AUX (headphones) RCA (red/white) - Need labeled as output If you're using AUX or RCA, you should have audio via headphones at this point. If you are using optical, please proceed to the steps below. Step 4 (optical user only): Set the TV audio format for PCM. Go to your settings menu, select Audio Digital Audio Out Switch it to PCM Step 5: Surround Sound Off. Also under the audio menu, go to Surround Sound and switch it to step 6: reboot the transmitter and headphones. Turn off both your transmitter and your headphones, wait a few seconds, and turn them back on again. Now you should be good to go. If you prefer to learn through a video: Still doesn't work? If you've updated your TV audio settings as above and you've already if there is no sound coming from your headphones yet added to the transmitter, please call VIZIO Technical Support: 1-844-254-8087Support: Alternatively, can you contact us at support@avantree.comWas this article useful? > Sharp Step 1: Make sure the Avantree transmitter is well connected with your Bluetooth devices such as headphones/headphones. On the transmitter/headphone set, on the screen of the transmitter, you should see TX/OPT/FS (LL or other codec)/A (this means they are well connected. Step 2: Connect the oven transmitter to the TV through the provided optical cord. Most of Sharp's TV models come with optical digital audio out port(s) behind. The optical port is square-shaped with a flap at the port. If you are unable to detect optical ports, you can optionally use red and white RCA ports or AUX (3.5 mm) port to connect the transmitter to the TV. Step 3: Set tv audio to digital audio out (so the TV will send audio signals to your digital out port) press the [TV icon] button on the supplied TV remote. Press the [V] button to select Settings, and then select Settings to enter the Settings menu Select Sound > Adbens Audio Settings > Digital Audio Out Step 4: Set the TV audio format for PCM (because Bluetooth cannot handle Dolby or DTS) Step 5: Set HDMI/TV audio in PCM instead of bitstream or auto (because Bluetooth cannot handle Dolby or DTS) Step 6: Finally, you need to turn off the transmitter, wait for 5 seconds, and turn it back after all settings have been made. (A reset after the codec change.) There is no need to do it next time. Still doesn't work? If you have updated your TV audio settings as above and you have already added your headphones to the transmitter, yet there is no sound coming from your headphones, please give a call on fast technical support: Tel: 1-888-935-8880Email Support: article was useful? > TCL Step 1: Power on the transmitter adapter. Step 2: Make sure your headphone/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. If you have trouble connecting headphones, please visit the related product support page. Step 3: Connect the oven transmitter to your TCL TV. There are 3 ways to do this: digital optical (aka SPDIF or TOSLINK), 3.5 mm AUX (sometimes labeled as headphones), and RCA (red/white). Optical (SPDIF/TOSLINK) 3.5mm AUX (headphones) RCA (red/white) - Need labeled as output If you're using AUX or RCA, you should have audio via headphones at this point. If you are using optical, please proceed to the steps below. Step 4 (optical user only): Set the TV audio format for PCM. Go to your menu, scroll settings to select audio S/PDIF and ARC it Change in step 5: Reboot the transmitter and headphones. Turn off both your transmitter and your headphone, wait a few seconds, and turn them back on again. Now you should be good to go. If you prefer to learn through a video: Still doesn't work? If you have updated your TV audio settings as above and you have already added your headphones to the transmitter, yet there is no sound coming from your headphones, please give a call on TCL technical support: Tel: 1-877-300-8837Support: Alternatively, can you tell us support@avantree.comWas this article useful? > HISENSE Step 1: Power on the transmitter adapter. Step 2: Make sure your headphone/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. If you have trouble connecting headphones, please visit the related product support page. Step 3: Connect the oven transmitter to your Hisense TV. There are 3 ways to do this: digital optical (aka SPDIF or TOSLINK), 3.5 mm AUX (sometimes labeled as headphones), and RCA (red/white). Optical (SPDIF/TOSLINK) 3.5mm AUX (headphones) RCA (red/white) - Need labeled as output If you're using AUX or RCA, you should have audio via headphones at this point. If you are using optical, please proceed to the steps below. Step 4 (optical user only): Set the TV audio format for PCM. Go to your settings menu, choose Device Preferences Go to Sound Digital Optical Output It PCM Step 5: Reboot transmitters and headphones. Turn off both your transmitter and your headphones, wait a few seconds, and turn them back on again. Now you should be good to go. If you prefer to learn through a video: Still doesn't work? If you have updated your TV audio settings as above and you have already added your headphones to the transmitter yet there is still no sound coming out of your headphones: Please give Hisense technical support a call: Support. Alternatively, can you contact us at support@avantree.comWas this article useful? > This article was useful back to top use with computer/computer. Step 2: Make sure your headphone/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. Step 3: Connect the oven transmitter to your computer. There are 2 ways to do this: digital optical (aka SPDIF or TOSLINK) or 3.5 mm aux (sometimes labeled as headphones). Optical (SPDIF/TOSLINK) 3.5mm AUX (headphones) Please contact us on support@avantree.com if you run into any questions. This article was useful back to top use with AV/2017. It can cause permanent damage Please use optical output port or phone port. Step 1: Make sure your headphone/speaker is connected to your ovenry adapter. If your headphone is connected properly, the LED indicator on the Avantree transmitter adapter should be solid. Step 2: Connect the oven transmitter to your receiver. The receiver is different from model to model, but the front phone port will always work safely. Please use a 6.35mm (1/4) for the 3.5mm AUX cable and 3.5mm adapter included in the box (must be purchased separately.) using transmitter with AVR method 1 Other possible ways of: Placed between your TV and your AVR - simultaneous audio via headphones and AVR This method will allow you to get audio together through your headphones (wireless via transmitter) and your AVR at the same time. However, not all transmitters can do this; Which have this feature: Oasis Plus (TC500P), HT5009, HT5006, Orbit (TC580), Opera (HT6190). Method 2: If you are using HDMI ARC from your AVR ... This method is quite complex. When you do that, a lot of AVR will automatically mute your other audio output channels... And all kinds of complex issues can arise. So, if you have this set up, we still want advice to go with Method 2. However, if you insist on the current set up (so you get HDMI quality), we recommend connecting the transmitter to your TV's audio output so you can avoid messing with the AVR. though!!! One potential downside to this method is that not all TVs allow simultaneous audio output through HDMI ARC and digital optical ... So if your TV can't do this, you'll need to switch manually using your TV remote control. If you want audio together, please go with method 2. If you have any questions please contact us at support@avantree.com. Whether this article was useful back to Top Connect headphones and speakers (by brand: Bose, Sony, JBL etc.). Connect headphones and speakers to the decadent Bluetooth adapter. Nowadays, many hearing aids do not support third-party Bluetooth transmitters using hearing aids with an avanry transmitter. With avantree Bluetooth transmitter to confirm whether yours is working, we need to know the following - 1. When you pair your hearing aids with your iPhone or Android phone, do you use an app? 2. Do you only use the Bluetooth function or do you need to use other settings as well, for example accessibility function from the settings menu? Can you enter hearing aids a special blue and red fast flashing pairing mode? Even if your hearing aids can't pair directly with our Bluetooth transmitter, the alternative solution is to set the ear headphone on a pair of wireless and make it work out of your hearing aids and aim for you will. You can search for Avantree HT5009 or HT4189. Was this article helpful? > Apple AirPods and AirPods Pro In short, yes, you can definitely use AirPods with our transmitter connect your AirPods to the transmitter: Step 1: First turn off Bluetooth on every device connected to your AirPods. Step 2: Keep your AirPods back in your case. Step 3: Get AirPods into pairing mode. Close the lid and reopen it. Press the button at the back of the charging case and press and press until the little LED light starts flashing white. Step 4: Also place your overnial Bluetooth transmitter in pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please check their respective LED indicators to make sure they are connected. Volume Control: If you're using an optical connection: you won't be able to adjust the volume through your TV remote control. We recommend using Oasis Plus or Audicast Plus; The volume control button on them will allow you to control the volume as desired. If you're using AUX (3.5mm) or RCA (red/white) connection: you can adjust the volume through your TV's remote control. If you are using USB connection: We recommend DG40s/DG50/Audikast/Priva III. You can adjust the volume on the PC. If you like to learn through video: If you have questions please contact us at support@avantree.com. > Before tying Bose headphones and speakers, please note that Bose products do not currently support aptX-low latency codec, so there will be lip-sync delays when used to watch TV/video. You can use an aptX-LL Bluetooth receiver to eliminate this problem. Recommended products: Avantiy Clipper Pro, Avntree AS70, Avntree Roxa Plus. Step 1: Get your Bose headphone/speaker in Bluetooth pairing mode. Different products have a different looking pairing mode... But not to worry, see below for pairing mode for Bose's list of the most popular products. Bose QuietComfort 35 (QC35): With headphone on, slide the power switch to the Bluetooth symbol and hold it there until you hear ready to connect or blink bluetooth indicator blue. Bose 700: With headphones on, press and hold the power button for 3 seconds to put the headphones into pairing mode. You will hear another device ready to connect and the Bluetooth indicator will gradually pulse blue. Bose QuietControl 30: With headphone on, press and hold power/hold until you hear the pair ready or you see bluetooth indicator blinking blue. Bose Soundlink Walking (+): With the speaker turned on, press and hold the Bluetooth button until the Bluetooth indicator blinks blue, and you hear, ready to connect to another device. Bose SoundLink Mini (II): With the speaker turned on, press and hold the Bluetooth button until the Bluetooth indicator blue blinks and you hear, another device is ready to pair. Bose Color (II): On, On, with Speaker And briefly hold the Bluetooth button until the Bluetooth light starts flashing blue slowly. Step 2: Also place your oven bluetooth transmitter in pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please

check their respective LED indicators to make sure they are connected. If you like to learn through video: If you have any questions please contact us support@avantree.com. Was this article helpful? > Before pairing Sony headphones and speakers, please note that most Sony products do not currently support aptX-low latency codec, so there will be lip-sync delays when used to watch TV/video. You can use an aptX-LL Bluetooth receiver to eliminate this problem. Recommended products: Avantiry Clipper Pro, Avntree AS70, Avntree Roxa Plus. Step 1: Get your Sony headphone/speaker in Bluetooth pairing mode. Different products have a different looking pairing mode... But not to worry, see below for pairing mode for a list of Sony's most popular products. Sony WH-1000XM3 (and XM2): XM2 and XM3 both support APTX and APX-HD. To enter pairing mode, make sure the headphone is turned off. Press the power button for 7 seconds and press and press until you hear the BlueOth pairing voice prompt. The LED indicator will flash blue and red for the XM2 and will be double-flash blue for the XM3. Sony WF-1000XM3: Put on earbuds, press and hold the touchpad together on both earbuds for 7 seconds. You will hear blueoht pairing voice prompt. Sony WI-1000X: It supports headphone aptX and aptX-HD. To enter pairing mode, make sure the headphone is turned off. Press and press the power button for 7 seconds. The LED indicator will have blue and red flash and you'll hear a Bluetooth pairing voice promptly. Sony SRS-XB10: Make sure the speaker has been turned off. Press and hold the power button for 7 seconds until you hear the beep and the Bluetooth indicator starts to flash quickly in white. Sony SRS-XB30: Make sure the speaker has been turned off. Press and hold the power button for 7 seconds until you hear the beep and the Bluetooth indicator starts to flash quickly in white. You will hear the Bluetooth pairing voice prompt. Sony SRS-XB22: Make sure the speaker is turned off. Press and press the power button until you hear the Bluetooth pairing voice prompt and the Bluetooth indicator blue starts to flash quickly. Step 2: Also place your own bluetooth transmitter in pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please check their respective LED indicators to make sure they are connected. If you via video like-! If you have any questions please contact us support@avantree.com. It was helpful? > Before pairing Beats headphones and speakers, please note that Beats products do not currently support APTX-low latency codec, so there will be lip-sync delay when used to watch TV/video. You can use an aptX-LL Bluetooth receiver to eliminate this problem. Recommended products: Avantiry Clipper Pro, Avntree AS70, Avntree Roxa Plus. Step 1: Get your Beats Headphone/Speaker in Bluetooth pairing mode. Different products have a different looking pairing mode... But not to worry, see below for pairing mode for Beats' list of the most popular products. Beats Studio 3 Wireless: With the headphones off, press and press the power button for 5 seconds until the five fuel gauge lights start flashing. Beats Solo 3 Wireless: With headphones off, press and hold the power button for 5 seconds until five fuel gauge lights start flashing. PowerBeats Wireless: Closed with earbuds, press and press the power button for 5 seconds until the LED indicator starts flashing. PowerBeats Pro: Place the earbuds inside the case and press the system button for a few seconds and press until you see the pairing light flash. Beats Pill + Speaker: Turn the speaker on, press and hold the B for 3 seconds until the Bluetooth LED white located at the back of the tablet blinks. Beats X Wireless: With earbud off, press and press the power button for 5 seconds until the LED indicator starts flashing. Step 2: Also place your own bluetooth transmitter in pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please check their respective LED indicators to make sure they are connected. If you like to learn through video: If you have any questions please contact us support@avantree.com. Was this article useful? > Before pairing Google Home speakers, please note that Google Home products currently do not support aptX-low latency codec, so lip-sync will be delayed when used to watch TV/TV. You can use an aptX-LL Bluetooth receiver to eliminate this problem. Recommended products: Avantiry Clipper Pro, Avntree AS70, Avntree Roxa Plus. Step 1: Get your Google Home device in Bluetooth pairing mode. There are two ways of doing this. Via Voice Control: Simple adds to your Google Home device Hey Google, Bluetooth pairing mode. Through your Google Home app: In the app, select the Google Home device you want to pair - > Click the Settings button on the top right corner - > Selected Bluetooth Devices - > Click on enabled pairing mode. Step 2: Also place your own bluetooth transmitter in pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please have their To ensure that they are connected. If you have any questions please contact us at support@avantree.com. Was this article helpful? > SENNHEISER headphones and speakers Step 1: Get your Senniser headphones/speaker in Bluetooth pairing mode. Different products have a different looking pairing mode... But not to worry, see below for pairing mode for Sennheiser's list of the most popular products. Senniser HD 4.50 BNC (and HD 4.40): This product supports APTX Kodio. To enter pairing mode, make sure the headphone has been turned off. Press and press the power button for 4 seconds until you see the LED indicator flashing red and blue. Sennheiser PXC 550 Wireless: Press and hold the EffectMode control button for 4 seconds or listen until you pluck tones and voice promptly. LED indicators will flash white in sequence. Sennheiser HD1 M2 AEBT: This product supports APTX-HD codec. To enter pairing mode, please make sure the headphone has been turned off. Press the power button and press until you hear the pairing voice prompt. The LED indicator will have a red and blue flash. Sennheiser speed true wireless: Put on headphones. Also touch and hold the right and left touch control panels for 5 seconds until you hear the sound pairing and beep immediately. Step 2: Also place your own bluetooth transmitter in pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please check their respective LED indicators to make sure they are connected. If you have any questions please contact us at support@avantree.com. If you like to learn through video: If you encounter any problems please contact us at support@avantree.com. Was this article helpful? > Before tying Jabra headphones and speakers, please note that Jabra products do not currently support aptX-low latency codec, so lip-sync will be delayed when used to watch TV/video. You can use an aptX-LL Bluetooth receiver to eliminate this problem. Recommended products: Avantiry Clipper Pro, Avntree AS70, Avntree Roxa Plus. Step 1: Get your Jabra headphone/speaker in Bluetooth pairing mode. Different products have a different looking pairing mode... But not to worry, see below for pairing mode for Jabra's list of the most popular products. Jabra Elite 65t (or Elite Active 65t): Closed with earbuds, press and hold the multi-function button on the right earbuds for 5 seconds until the LED blue flashes and the voice prompt surfaced. Jabra Elite 85h: Press and hold the multi-function button on the right earcup for 3 seconds until the LED blue flashes and you hear an announcement in the headphones. Jabra Speak 710: Press and press bluetooth button for 2 seconds until Do not shine the LED indicator blue beside. Step 2: Keep up also in decadent Bluetooth transmitter pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please check their respective LED indicators to make sure they are connected. If you like to learn through video: If you have any questions please contact us support@avantree.com. Was this article useful? > Before pairing Amazon Echo (Alexa) speakers, please note that Amazon Alexa products don't currently support aptX-low latency codecs, so there will be lip sync delays when used to watch TV/TV. You can use an aptX-LL Bluetooth receiver to eliminate this problem. Recommended products: Avantiry Clipper Pro, Avntree AS70, Avntree Roxa Plus. Step 1: Get your Amazon Alexa app: In the app, go to the menu-> Settings -> Alexa device that you want to use Bluetooth-> pairing mode > Step 2: Also place your own bluetooth transmitter in pairing mode. Please refer to its user guide if you are not sure how. With both devices in pairing mode, keep them close to each other and give them a few seconds. Please check their respective LED indicators to make sure they are connected. If you have any questions please contact us at support@avantree.com. Was this article useful? > How to use guide to product (operations guide) back to the top of this article How to Reset Factory Audicast Step 1: Power on Audicast. Connect the Audicast to power, and flip the power switch to an on position. Step 2: Factory Reset. Press and hold the A and B buttons together for 7 seconds. You'll light up both bluetooth LED indicator blue and turn off, indicating that the reset was successful. Once that's done, the Audicast will re-enter pairing mode, as indicated by the Bluetooth icon next to the A flashing red and blue. If you have more questions, Please support@avantree.us.com.What this article was useful back to the top buttons and indicators LED indicators on audiocost Bluetooth status indicators: Bluetooth icon once every 2 seconds close to a glowing blue A: Bluetooth icon rotate close to a glowing blue and red-turn B Pairing with: Bluetooth icon B brightness connected with a close to blue and red optional: Bluetooth icon close to a turn blue associated with solid B: Turn closer to Bluetooth icon Solid blue Connected with both A and B: Both Bluetooth icons turn a close solid blue Bluetooth icon close to A/2. beginning. Television, AV receiver, non-Bluetooth laptop/laptop While Audikast can be used with most AV receivers, please don't plug Audikast into any of the red/white ports behind a receiver! This can cause permanent damage to the product. Step 1: Connect audicast to a power source using the micro-USB cable we provide, and turn on the power switch. Step 2: Your headphones/headphones are not the same. Tying the speaker to the audiocast. Please refer to this article for more detailed step-by-step instructions. Step 3: Connecting to the AV receiver. There are 2 ways to connect Audiocost to your AV receiver: digital optical out, or phone. Option A: Take the digital optical cable that we provided in the box, and plug one end of it into a digital audio out or optical port behind your AV receiver. Plug the other end of the cable into the optical port behind your audiocast. Option B - Take the phone (usually on the front of the AV receiver) 3.5mm auxiliary cable that we provided in the box, and plug one end of it into the phone port on your AV receiver. You have to use a 6.35mm to 3.5mm converter here (need to be purchased separately. Plug the other end of the cable into the Aux port behind your audiocast. And now you're good to go! For more questions, please send us an email at support@avantree.com, we will assist you as soon as possible. Was this article helpful? > Connect to a Windows PC/PC It offers much better audio quality than the standard 3.5mm AUX port. Step 1: Connect Audikast to your PC/laptop. Take the gray micro-USB cable that we provided in the box, plug one end of it into the DCIN port on the audiocost, and plug the other end into the USB port on your computer. Note: The connecting cable must have both data sync and charging capabilities. Step 2: Pair your headphones/speaker in an audicast. Please refer to this article for more detailed step-by-step instructions. Step 3: Set Audiocost as the default playback device. Right-click the speaker icon at the bottom-right of the taskbar and choose the playback device. Select Avntree Audikast as the default device. And you're good to go! If you are still facing issues, please support@avantree.us.com.Was this article useful? > Connect to a TV Step 1: Connect the Audicast from a power source using the micro-USB cable we provide, and flip to turn the power switch on. Step 2: Pair your headphones/speaker in an audicast. Please refer to this article for more detailed step-by-step instructions. Step 3: Connecting to the TV. Audicost supports digital optical, auxiliary (3.5mm.) and RCA (red/white). Please check and see which one of your TV supports: One of the three will work. Option A - Take the digital optical cable we provided in the box, and plug one its in digital audio out or optical port behind your TV. Plug the other end of the cable into the optical port behind the audiocast. Go to your TV's sound settings, make sure the audio output is set to the external speaker. Some TVs automatically complete this step for you, some don't. Also in the sound settings of your TV, make sure the audio format is set to PCM. Some TVs automatically complete this step for you, some don't. Option B - Take the auxiliary (3.5mm) 3.5mm auxiliary cable that we provided in the box, and plug one end of it into the headset or 3.5mm audio out port. Plug the other end of the cable into the Aux port behind your audiocast. Go to your TV's sound settings, make sure the audio output is set to headset. Some TVs automatically complete this step for you, some don't. Option C - RCA (red/white) Please note that only those labeled audio out can be used: Other people will not work. Plug the red/white end of the RCA-AUX converter cable into the RCA audio out port behind your TV. Take the 3.5mm auxiliary cable, and plug it into the black end of the RCA-AUX converter cable. Plug the other end of the 3.5mm auxiliary cable into the AUX port behind your Audicost. Go to your TV's sound settings, make sure the audio output is set to the external speaker. Some TVs automatically complete this step for you, some don't. Now you must be good to go! If not, please feel free to email us at support@avantree.com, we will assist someone with your set up. Was this article helpful? > This article was based at the top of how to pair with a Bluetooth headphone/speaker Bluetooth headphones/Earbuds, speakers pairing with a Bluetooth headphone/speaker Step 1: A power source to connect Audikast on the micro USB cable we provided, and to flip the power switch. Step 2: Getting Audikast in Bluetooth pairing mode. First-time usage: If AudioCost is brand new, and it's your first time using it, it should automatically enter it in pairing mode when turning on it. You'll see the Bluetooth icon next to a flashing red and blue. Non-first-time usage: If this isn't the first time you've used it, just enter it in pairing mode manually by pressing and pressing the A button for 2 seconds. You'll see the Bluetooth icon next to a flashing red and blue. Step 3: Also place your Bluetooth headphones/speaker in Bluetooth pairing mode. The method of doing this varies between brands/models, so please refer your headphone/speaker's user manual to your detailed instructions on how to go in pairing mode. Please refer to this link to some of the most popular brands/products. You can also Google it. For example, if you're using Bose QC35, just google bosc QC35 pairing mode you should be enabled Find a detailed step-by-step instruction provided by Bose. Step 4: Keep your headphone/speaker close to the Audicast, and give them a few seconds. Sometimes it can take up to 30 seconds for both devices to successfully connect, so please be patient. Once successfully added, you will see the Bluetooth icon next to A and turn solid blue. And Voila, you're ready to go! If you're still confused, you can either refer to one of the video tutorials below, or email us at support@avantree.com, so someone we have will help you immediately. Was this article helpful? > Adding two headphones together Step 1: Pairing the device first. Please pair the first device for the Audicast. If you are not sure how, you can either refer to this article, or one of the video tutorials below. Step 2: Getting the audicast again in Bluetooth pairing mode. Press and hold the B button for 2 seconds. You will see the Bluetooth icon next to the B flashing blue and red. Step 3: Also getting another device in Bluetooth pairing mode. Then, the method of doing this varies between brands/models, so please refer your headphone/speaker's user manual to your detailed instructions on how to get into pairing mode. Please refer to this link to some of the most popular brands/products. If you can't find your user manual, you can Google it; The manufacturer of your headphone should also have a detailed instruction online. Step 4: Keep your other device close to audicast, and give them a few seconds. Much like when you were pairing your first device, they might take a few seconds to connect. Once successfully connected, you will see the Bluetooth icon next to B and turn solid blue. And now you should be ready to go! In case you still have questions, please feel free to email us at support@avantree.com.Was this article useful? > There's no need to re-pair Audikast every time to reconnect my device to Audikast. Audikast automatically reconnects the most recently paired device, given that both Audikast and the device have been turned on. It can take up to 20 seconds to add it again, please be patient. If they don't reconnect automatically, please do so through your headphones/speakers. Please refer to the user manual of your headphones/speakers for more detailed instructions. Reconnect with two devices (dual connections) Turn on your first device (headphones/speaker). Wait for a few seconds, and turn on Audikast. After you successfully reconnect the first device, turn on the second device. If auto-reconnection fails, you can try manual reconnection through your headphones/speakers. If you have more questions, please contact us at support@avantree.com.Was this article useful? > How to power this article back to the top A power source for electricity. We suggest you connect it to the USB port on the TV/PC/receiver, with which you are using AudioCost, so that it is turned on/off with your TV/PC. If your TV doesn't have a USB port, you can power the audiocost with your cellphone USB adapter, as long as the adapter supports 5V/500M- 2A. To power over, just flip the power switch over the position. Whether this article was helpful back to the top to adjust the volume when using digital optical: the volume control at your source will not work under this relationship. You can only adjust the volume through your headphone/speaker's built-in volume adjustment system. (Note: This will only work if your headphone/speaker support AVRCP... But not to worry, most of them do.) When using AUX (3.5mm) or RCA: You can adjust the volume directly through the remote control of your TV/AV receiver. If your headphone/speaker has a built-in volume adjustment system, you can also use those. Whether this article header was useful back to technical knowledge was various Bluetooth codecs (latency. Comparison - Avntiry adapter this article header was useful back to compatible devices compatible with audiocast compatible ... Any television that outss AUX (3.5mm), RCA (red/white) audio out or supports out digital audio. Method 1: AUX Method 2: RCA Method 3: Opt to any AV receiver that supports digital audio out, aux (3.5m) out, or a phone port. Any Bluetooth headphones/speakers. Any laptop/computer with an AUX (3.5mm), USB port. For more questions, please email us at support@avantree.com.was whether this article header was useful back to general Bluetooth information Here are some things you want to know about Bluetooth... 1. Bluetooth by nature is a short distance wireless technology. Bluetooth was initially built specifically for wireless headset so its range was never meant to be anything more than the length of a typical backyard. 2. Bluetooth signals are easily interfered with. Like almost any other modern wireless technology, Bluetooth signals can be negatively affected by things like walls, floors, other wireless devices, or even a human body. If you want a better range and less intervention, try to stay clear of the things mentioned above. 3. There are two types of Bluetooth. In short, they are Class 1 and Class 2. The Class 1 has better range (100m/300ft), but drains its battery faster, while the Class 2 has a shorter range (10m/30ft), but is more efficient when it comes to battery usage. 4. The actual range depends on a lot of things. Things that can affect the limit: Bluetooth version, Bluetooth type, Bluetooth profile, brand and make, where you're using it, what's around you... Etc. and many more. Getting a bad range doesn't mean your device is bad; Try it Before you give it a conclusion. 5. Transmitter and receiver. Every Bluetooth connection consists of a transmitter and a receiver. The transmitter sends the signal to the receiver. In a typical Bluetooth headphone connection, your phone is the transmitter and the headphone receiver. There are cases where a device can do both, but it is unlikely that they will be able to do both at the same time. Here are some examples: transmitters: phones, computers (sometimes can use as receivers), TVs. Receivers: Headphones, speakers This article was useful on back to top how to prevent WiFi and Bluetooth interference Bluetooth and Wi-Fi devices, use the same radio frequencies to communicate, therefore, they often interfere with each other and suffer from interference from other devices operated at the same frequencies. Please try this simple fix: 1. Turn off internet.2. Turn on the oven transmitter and headphones and leave for 15 minutes. Turn on the WiFi router that will detect the frequency used by Avntree and automatically select a different frequency. If it doesn't work, there are other things you can do if you're experiencing interference on your Bluetooth or WiFi devices. These include: 1. Moving your WiFi base station to an area of the house where there is less structural interference. Now there are apps available online that will scan wireless space for you, show you the best place to set up your base station, and even suggest the best frequency to operate on.2. Resetting your transmitter. When you do this, it will automatically default and default on channels with minimal traffic and interference. Reducing the number of wireless devices active on the network. In an office, this can be done by transferring some staff to a different WiFi network within the building, while at home this can be achieved by regulating family WiFi usage or plugging certain devices directly into the router via cable. Was this article header useful back to general information about what kind of customer support the decadent provides? Evertree provides the following customer support so that you can make the best of our products? Online DIY Support 1. Go to product page - You can find product comparison information, accessories link, support page link.2. Product Help page - Guide, troubleshooting, Q&A sessions for each product. (FromAvntree.com > Use the Top Right Magifi Class to find your product name > Click Product > Right Product Click on support button > Check relevant information on page) 3. Product Video Guide - Step by step youtube.com > Search product name agent support from 1. Submit a ticket or file a claim (1 working day reply) 2. Send an email to support@avantree.com (1 working day reply) 3. Book a call or screensharing online clinic with us and let an agent help you in real time. Live chat with agent Standard Time, Mon-Thur 9 a.m.-11 a.m., Fri, 9 a.m.-5 p.m.) 5. Telephone Assistance (Local Number Here) 6. Join our daily live online zoom clinic to speed up the troubleshooting process (time: 11 a.m.-12 p.m. PST/2-3 p.m. EST/7-8 p.m. GMT; 10-15 minutes for each clinic) Avntree provides the following native language support? See more information in the English/Spanish/Italian/German/French/Chinese Warranty Policy and RMA Policy What's useful back on this article heading is the Avntree RMA process/process. Avntree Product RMA (Return Merchandise Authorization) Process 1. 30 days - Return - Avntree.com-purchased return items can be returned to the nearest Avntree RMA Center for full refund within 30 days of purchase with no questions asked. The customer will be responsible for the return shipment cost unless the item is returned due to faulty issues. Avntiry RMA Centres are located: - USA - San Jose and Los Angeles- Canada-Vancouver-EU-London, UK-Australia-Roxburgh Park-Asia-Cebu, Philippines-Asia-Hong Kong, China-Asia-Shenzhen, China 2. Faulty RMA within warranty period (12-24 months), if the customer has any problems, we recommend following the steps below: Step 1: DIY Support - Go to support.avantree.com, we have a complete troubleshooting guide that should solve at least 90% of the problems. Step 2: Agent Support - Contact Avntree customer service agents by email (support@avantree.com), phone, or chat for troubleshooting and issue diagnosis. Step 3: Substitution 3.1. The confirmed faulty unit - Avntree provides RMA (CD) numbers to the customer - the customer returns the product to Avntree O purchased within 6 months - will cover Avntree return label costs. o Purchased 6 months ago - the customer will cover the return label cost. - Avntree replacement will be arranged as soon as the shipment has been shipped. o Customers can expect to get the replacement unit within 5-7 working days. 3.2. Back-for-investigation unit - Avntiry provides RMA (BI) number to the customer - the customer returns the product to Avntiry. The customer will cover the return label cost. - The oven follows o confirms the faulty units - please refer to section 3.1. o No claimed issue found - Avntree will be sent back to the customer to arrange the original unit or replacement unit. Avntree will cover the cost of shipping if the shipment is domestic. Note: 1. The RMA return unit will be equal to or better than the position of faulty unit 2. Replacement Unit Warranty Terms: - If the remaining warranty of the defective unit is less than 3 months - Replacement There will be a warranty of 3 months starting on the date of reception. - If the remaining warranty of the defective unit exceeds 3 months - the remaining warranty period will be automatically transferred to the replacement unit. Was this article helpful back to the top what is the warranty policy of avantree products? Decadent warrants its products for a period of 12 months from any defect in manufacturing, materials and workmanship, either from date purchases from the Ewry Direct Store or The Ewry Authorized Reseller and under normal circumstances. The warranty time is extended to 24 months if the item is purchased either directly from the Avntree.com; or purchased from other Avntree Direct stores/country authorized reseller stores and registered with Avntree.com for warranty registration. However, this warranty does not cover: - Harm from abuse or abuse. - Disadvantages from lack of proper care, - Damage from force incident. - Damage from natural forces/disasters - Damage caused by inadequate repairs by unauthorized service centres. - Water damage to non-water resistant products. If you encounter issues during warranty time, pls follow the Avntree RMA process if you steal or lose items. Was it helpful back to the article heading where to find the product name and the very number? How to prevent normal video WiFi and Bluetooth interference Bluetooth and Wi-Fi devices use the same radio frequencies to communicate, therefore, they often interfere with each other and are at risk of interference from other devices operating at the same frequencies. Please try this simple fix: 1. Turn off internet.2. Turn on the oven transmitter and headphones and leave for 15 minutes. Turn on the WiFi router that will detect the frequency used by Avntree and automatically select a different frequency. If it doesn't work, there are other things you can do if you're experiencing interference on your Bluetooth or WiFi devices. These include: 1. Moving your WiFi base station to an area of the house where there is less structural interference. Now there are apps available online that will scan wireless space for you, show you the best place to set up your base station, and even suggest the best frequency to operate on.2. Resetting your transmitter. When you do this, it will automatically default and default on channels with minimal traffic and interference. Reducing the number of wireless devices active on the network. In an office, this can be done by transferring some staff to a different WiFi network within the building, while at home this can be achieved by regulating family WiFi usage or plugging certain devices directly into the router via cable. This article was useful back to the header, where to buy and where would you ship from it? Items with add to cart buttons are for purchase in your area. Without those Add to cart button is not available in your area, usually because it is out of stock. In addition, the estimated delivery time is not applied to pre-order and backorder items. Here is a table of recommended store information for customers in each country. We also include information about - where goods will be shipped from as well as estimated delivery times. USA Online Store: avantree.com; amazon.com; walmart.com;www.nevegg.com Warehouse: USA Decadent Warehouse or Amazon Warehouse Estimates Delivery Time: 2-5 Business Days Free Shipping Rule: Free Shipping > \$14.99 Shipping Fee: Order < \$14.99 Canada Online Store: avantree.com/ca; amazon.ca; www.walmart.ca Warehouse: Amazon CA Warehouse Estimates Delivery Time: 3-7 Business Days Offline Store: Canada Computer Free Shipping Rule: Free Shipping > CA \$29.99 Shipping Fee: Orders < CA for \$5 CA \$29.99 UK Online Store: avantree.com/uk;www.amazon.co.uk Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-7 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fees: €29.99 Germany Online Store < €5 for order: avantree.com/de;amazon.de Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-7 Business Days Free Shipping Rule: Free Shipping > €29.99 Shipping Fee: €5 Orders < €29.99 France Online Store: avantree.com/fr; www.amazon.fr Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fees: €5 for Order < €29.99 Italy Online Store: avantree.com/it;www. amazon.it Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fee: €5 for Order < €29.99 Spain Online Store: avantree.com/es;www.amazon.es Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Days Free Shipping Rule: Free Shipping > €29.99 Shipping Fee: €5 For Orders <€ 29.99 Bulgaria Online Store: avantree.com/ue; www.amazon.ue; www.amazon.fr; www.amazon.it; www.handsfree.bg Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fees: €5 For Orders < €29.99 Cyprus Online Store: avantree.com/cy; amazon.com; www.amazon.es; www.amazon.fr; www.amazon.it; www.mstronics.com Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fee: €5 for Order < €29.99 Poland Online Store: avantree.com/ue; amazon.de; www.amazon.es; www.amazon.fr; www.amazon.it Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fees: €5 for orders < €29.99 Some countries of Europe (Austria, Belgium, Czech Republic, Denmark, Estonia, Greece, Hungary, Ireland, Latvia, Lithuania, including Malta, Portugal, Slovakia, Slovenia) Online Store: avantree.com/ue; amazon.de; www.amazon.es; www.amazon.fr; www.amazon.it Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fees: €5 for Orders < €29.99 Romania Online Store: avantree.com/ro;amazon.de;www.amazon.es; www.amazon.fr; www.amazon.it;www.emagro.ro Warehouse: Amazon EU warehouse estimates Delivery time: 3-10 Business Day Free Shipping Rules: Free shipping > €29.99 Shipping fee: €5 for order < €29.99 Finland Online Store: avantree.com/fin; amazon.de; www.amazon.es; www.amazon.fr; www.amazon.it; www.emagro.ro Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fees: €5 for Order < €29.99 Sweden Online Store: avantree.com/ue; amazon.de; www.amazon.es; www.amazon.fr; www.amazon.it Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Days Free Shipping Rule: Free Shipping > €29.99 Shipping Fee: €5 Orders < €29.99 For Norway Online Store: avantree.com/ue Warehouse: China Warehouse Estimate Delivery Time: 10-30 Business Day Free Shipping Rules: Free Shipping > €29.99 Shipping Fee: €5 for Orders < €29.99 Netherlands Online Store: avantree.com/nl; amazon.nl; www.bol.com; www.pfri.be; Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-10 Business Days Offline Store: 2Serve V.O.F www.2serve.nl Free Shipping Rules: Free Shipping > €29.99 Shipping Fees: €5 for Orders < €29.99 Australia Online Store: avantree.com/au; www.amazon.com.au; www.ebay.com.au; www.radioparts.com.au Warehouse: Amazon EU Warehouse Estimates Delivery Time: 3-7 Business Day Free Shipping Rules: Free Shipping > \$29.99 Shipping Fee: One Order for \$5 \$29.99 New Zealand Online Store: Decadence.com/au Warehouse: China Warehouse Estimate Delivery Time: 10-30 Business Day Free Shipping Rules: Free Shipping > \$29.99 Shipping Fees: Order for \$5 < \$29.99 Singapore Online Store: avantree.com/sing; www.lazada.com.sg; mazon.sg Warehouse: China Warehouse Estimates Delivery Time: 10-30 Business Day Free Shipping Rules: Free Shipping > \$29.99 Shipping Fee: \$5 for \$5 for \$5 < \$29.99 Japan Online Store: avantree.com/jp; shopping.yahoo.co.jp Warehouse: China Warehouse Estimates Delivery Time: 10-30 Business Days Free Shipping Rule: Free Shipping > ¥3880 Shipping Fee: 550 for Order < ¥5; South Korea Online Store: avantree.com/kr;www.gmarket.co.kr Warehouse: China Warehouse Estimate Delivery Time: 10-30 Business Day Free Shipping Rules: Free Shipping > ₩ for 36600 Shipping Fee: ₩6000 for order < ₩6000 Thailand Online Store: avantree.com/th;www.lazada.co.th; Warehouse: China Warehouse Estimate Delivery Time: 10-30 Business Day Free Shipping Rules: Free Shipping > ฿999 Shipping Fee: ฿199 For Order < ฿999.999 Malaysia Online Store: avantree.com/my; www.lelong.com.my; www.lazada.com.my Warehouse: China Warehouse Estimates Delivery Time: 10-30 Business Day Free Shipping Rules: Free Shipping > \$29.99 Shipping Fees: \$5 for \$5 < 29.99 China Online Store: avantree.com/cn;www.tmall.com Warehouse: China Warehouse Estimates Delivery Time: 3-7 Business Days Free Shipping Hong Kong SAR China Online Store: avantree.com/hk;www.fingers Estimates Delivery Time: 3-7 Business Days Free Shipping Rule: Free Shipping > HKD \$99 Shipping Fee: HKD \$20 Order < HKD for \$99 South Africa Online Store: avantree.com/za; www.takealot.com; www.monthlymadness.co.za Warehouse: South Africa Warehouse Estimate Delivery Time: 10-30 Business Day Offline Store: CarCom www.carcom.ch Free Shipping Rules: Free Shipping > \$29.99 Shipping Fee: \$5 for \$5 < 29.99 Mexico Online Store: amazon.com.mx; www.mercadolibre.com.mx Warehouse: Taiwan Warehouse Estimates Delivery Time: 3-10 Business Day Taiwan Online Store: avantree.com/tw; tw.buy.yahoo.com; www.ecfife.com.tw; www.pcstore.com Warehouse: Taiwan Warehouse Estimates Delivery Time: 3-7 Business Days Offline Store. 1. Yardix Shuweí Shangqunguan No. 400 Hunei Road, Zhengli, Taoyuan, Taipei; 2. Fak Taipei Nanki Store 9th Floor, No 12 Nanjing West Road, Taipei; 3. Avantry QiQu Guan (Chuku Guan) No 400 Huanbei Road, Zhongli, Taoyuan Taipei Free Shipping Rules: Free Shipping > \$29.99 Shipping Fee: \$5 for order for \$5< \$29.99 India Online Store: www.aliexpress.com; Warehouse: China Warehouse Estimate Delivery Time: 15-25 Business Day Comment: 1. Warranty is 24M for order from avantree.com. 2. Items purchased from other authorized distributor channels will be entitled to 12m warranty, and purchases can be extended to 24m on warranty registration within 30 days from the date of 3. Not all stores/sellers are authorized resellers from the above link. Was this article header helpful back related to other commands if you have any questions about orders, shipping country, tracking information or other. Check here for more information. How do I get an estimated shipping date for pre-order items? Method 3: Check order confirmation email or delivery notification email You can check the expected shipping date from the order confirmation email or delivery notification email. If delivery times are delayed, you will be notified of the latest delivery time after confirming the latest delivery time. Was this article useful? Q. What if the page indicates that shipping is not available in this country, and you cannot place an order when you make a payment? We have multi-language sites on our website tailored to countries/regions that we could ship. You can use the country selector in the top right corner to choose your shipping country. If you are not able to find your country/region, we are afraid that we cannot ship in your country. For more information on where to buy, please refer to this guide where to buy and where will you ship from it? Was this article helpful? Q. How long will the tracking number be available after shipping? The tracking number for the order will be notified by email within 1-3 working days after delivery. (Note: For some orders from the US, we are not able to give tracking numbers due to FDA shipment. It will usually take 3-5 business days to deliver you after receiving the shipment notification. Was this article useful? Q. Can I change the address of delivery? Sorry, you can't change the delivery address after placing the order. If you want to ship to another address, you can choose to cancel the current order and place a new order instead. Was this article useful? Q. Why isn't the Add to Cart button? There will be no Add to Cart or Buy now button on the page when the product is out of stock, and you can't place an order. Was this article useful? > When will out-of-stock products be available? Unable to submit warranty registration or failed registration? All products purchased from avantree.com are automatically registered and covered by our entire 24 month warranty. No registration needed. For purchase orders from other markets, our support team will contact you and confirm your registration manually by email when you cannot successfully register. If not, please contact our support team support@avantree.com directly. Was this article helpful? Q. Is there any promotions or discounts? Generally, a new user can enjoy a 5% discount after registration. And the user can get a 10% discount when subscribing to our newsletter. If we have a promotional campaign, you can easily find it on our home page. Or you can contact our support team support@avantree.com for more information. Was this article helpful? > Can't place one With a credit card? The billing address you have filled in cannot match the actual credit card billing address, please check if you fill out the correct address. If this error code: 2046 shows reject, which means the bank does not support debit, and you need to contact the bank. You can try with another card or pay by PayPal. Credit card payments do not support AMEX. Maybe you can change another credit card (Visa or Master) or pay with PayPal. Was this article useful? Q. How to buy a accessory? You can search for accessory names in the search box and try to find out what you want to buy. For example, you can type the AS9P earpad in the search box, and click the Products button on the search results page. Then it will display all related products for your option. Search related accessories on the product page. Contact support@avantree.com for more information. Was this article useful? Q. What is the Avntree online clinic at the top of this article and how is it useful? Support tickets are difficult to solve over email or over the phone, we invite you to join our daily run online clinic. You will meet the experienced technical support agent face-to-face and resolve your ticket faster. Zoom Link - time -11AM-12PM (M-F) Pacific Standard Time=2-3PM Eastern Time=7-8PM GMT Just click on the link and wait for the meeting to begin. To get through any issues, email support@avantree.com with your contact number and for the next available time let us get back to you. This article was helpful back to the top troubleshooting unable to pair with my Bluetooth headphones/headphones. Both the transmitter and the headphone/speaker should be in pairing mode (Step 1) 2. WiFi interference from your smart TV or streaming gadgets such as Roku (Step 2) Step 1: Did you get your headphones/speaker in Bluetooth pairing mode? Many people believe their device is, but not really. So, please check it carefully. For decadent headphones/speakers: LED indicator flashing red and blue on headphones/speaker. For non-decadent headphones/speakers: See it by brand. Step 2: Clear any potential wireless interference devices. Other wireless devices surrounding the oven transmitter adapter can negatively affect the range. This could be the source of the intervention a WiFi router, a TV box (Xfinity, Roku etc), or even just another Bluetooth device. To solve this problem, close the source of interference while you are trying. To process pairing. Or you can take transmitters and headphone to your car and pair them there. The transmitter does not require an audio cable plugged under the pairing process. Only a USB cable from the car USB will be enough to power it up. Once formed, Once both must re-connect on again. Step 3: If steps 1 and 2 do not work, please reset Clear pairing history. It's not uncommon for Bluetooth devices (include both the avntree transmitter and the device you're trying to pair with it) should be interfered with by other nearby devices. This prevents the two devices you're trying to pair by quickly tying up with each other. If you are suspected of being due to this situation, try to reset the devices you are trying to pair. Step 4: If the resetting still doesn't work, try to pair a hint in the shielded location. If you simply can't find intervention or distraction sources, there's a little trick to help you pair them. Bring two devices you want to pair to your car, close the door, power both devices (you can power up the transmitter using your car) and try to pair them. Your car is a signal shielded location, so pairing random signals there is less likely to interfere. Once successfully added, the transmitter should auto-connect to your device every time it is turned on. If you're still having issues, please send us an email at support@avantree.com.This article header Audikast was no sound useful back/coming back to the app. Please follow the troubleshooting steps below: Step 1: Check the Bluetooth icon next to A on your Audikast, is it solid blue and not flashing? If yes - awesome! Proceed to Step 2 If not - your phone/phones have not been connected to audiocost, please connect them. Mention this article if you are not sure how that is. Step 2: Check the user manual of your headphone. What does your headphone LED indicator look like when it has been successfully added? Is your phone doing this? If yes - great! Proceed to Step 3 If not - your headphone haven't been paired with your audiocost, please pair them. Mention this article if you are not sure how that is. Step 3: Turn off your headphones. Is the Bluetooth icon next to a dim outside? If yes - good! That means your headphone has been properly connected to the audiocost and not anything else. Please proceed to step 3! If not - looks like one of your devices is paired with something else... Please factory reset both of them. Reset the Audicast - Check out this article that resets your headphone - please refer to the user manual of your headphone. Step 4: Is Audikast properly connected to your TV/TV? Double check with the articles below. Connect to a Windows computer step 5 to connect an AV receiver to connect to a TV connect, unplug your TV, and plug it back in if you're using an optical digital connection with your TV, please unplug the optical cable from your TV, and then plug it again. This will often recalibrate the TV's own signal format and it should get the job done. Step 6: Turn off the transmitter, and turn it back on. If all set up and connection If no sound is given yet, please turn off the transmitter, give, Then turn it on again. Step 7: If your answers are all yes yet, so there's no sound yet, it's time to call your TV producer! Not sure what they have to ask? Don't worry, we've got your back! Please see below: If you are using digital optical connection: How can I adjust the audio output of my TV to PCM? If you're using AUX (3.5mm) connection: How can I come out via TV audio headphones? If you're using a RCA (red/white) connection: How can I set my audio to external speakers? If you are still experiencing problems, please email us at support@avantree.com, we will help someone as soon as possible. Was this article useful back in the heading volume, isn't the volume loud enough for you? Please follow the steps below for troubleshooting. Step 1: Try to adjust the volume. Please do this through your TV remote control, your headphone/speaker, or your transmitter (when applicable). If you're using an avntree headphones, you should hear a loud beep when you reach the maximum volume. If it doesn't help, please proceed to the next step. Step 2: What type of connection are you using? Are you using rca (red/white) jack on your TV to connect the transmitter? The RCA jack on TV often has very low preset volumes that cannot be adjusted, resulting in a very low overall volume limits. Its fastest solution is simply to use a different jack on your TV... So please go ahead and see if your TV has either a headphone jack or a digital optical audio port. Switching to either one will immediately make the volume louder. If you can't can't resolve the issue, please contact us at support@avantree.com.This article was useful back to the header TV box/cable box/netflix/prime video no sound when using tv box or cable box or video apps can't get sound. The roku applies to TV, Amazon Fire TV, Apple TV, Netflix, Amazon Prime Video, Google Chromecast, Nvidia Shield, DirecTV, Xfinity TV, AT&T U-verse, Dish Network and more. ROKU TV has no sound here step by step video guide FYI - Roku TV No Sound - How to Fix? Step 1: Select the settings menu on your TV Step 2: Select Audio Step 3: HDMI Select Step 4: Pcm-Stereo Select PCM-Stereo Was this article useful? > AMAZON FIRE TV No Sound A&mp; UVERSE TV No Sound If you use AT&T U-verse as your main TV source and you can't get a sound through your Bluetooth headphones/speaker, please follow a sound via your Bluetooth headphones/speaker Method 1: Adjust HDMI input format. Click the menu button on your AT&T remote control. Scroll down and select options. Audio/Language Go to digital audio output. Select stereo and then hit Save. Method 2: Check the back of your U-verse box, use a built-in audio port instead. If Method 1 didn't work, try it. All U-verse boxes must have some kind of audio output port at the back. Plug your audio adapter into one of these instead of the ones on your TV. If it still does not work, please give us a call or contact us at support@avantree.com.is this article was useful? > Apple TV has no sound here step by step video guide FYI - no sound when watching Apple TV - how to fix? Step 1: Click on the menu button on your Apple TV Remote Step 2: Scroll down and select Settings Step 3: Scroll down and select video and audio step 4: Scroll down and go to audio format step 5: Change format Step 6 Click on: Change Format Then Choose Format Then Step 7: New Format Click on Step 8: Change it to stereo This article was useful? > This article was useful for back-to-back audio intervals/audio intervals. Does your other Bluetooth device APTX support low latency? APTX to work properly for low latency, both sides that are connected to each other need to support APTX low latency kodak. Not sure if yours does? No worries! APTX's website www.aptx.com has a full list of products that support this feature. Here are some decadent products that support APTX low latency, just in case: Over-the-ear headphones - Avtree Audition Pro, Area Pro Bluetooth Clip On Adapter (for wired headphones) - Aventry Clipper Pro Bluetooth Speakers - Avtree Torpedo Plus Bluetooth Transmitter - Aventry Priva III, IA, Oasis, Oasis Plus, Audiocast, 200L, Lock, etc. Bluetooth receiver - Avntiry Oasis, Oasis Plus, Roxa Plus, Lock USB PC Bluetooth Adapter - Avtree Leaf, DG60, DG80 for Sony headphones Some Sony headphones set standard mode (SBC high quality mode) as the default setting. For APTX, Aptex HD, Aptex LL, you need to manually select priority mode on voice quality on behalf of headphones. Please mention more questions? Send us an email at support@avantree.com! The top of this article was useful to return to the mistakenly associated with my neighbor's president, what to do? Don't laugh, it happens more than you think. Here's how you fix it. Step 1: Factory reset and close. You want the transmitter adapter to reset the factory and turn it off right after resetting it. Don't give it a chance to reconnect to your neighbor's device. Step 2: Get your headphones/speaker/receiver. Turn it on and move it to Bluetooth pairing mode. For decadent headphones/speaker/receiver: Headphones/Speaker/Receiver flashing red and blue ON LED indicators. For non-decadent products: Check it out by brand. Step 3: Turn on the decadent transmitter. Now you can turn it on. Since your headphones/speaker/receiver is close in proximity, it should choose yours on your neighbours. If it still somehow manages to connect to your neighbor's device ... Try step 4. Step 4: Pairing elsewhere. Go somewhere that limits your neighbor's device is and try again. Of course, the alternative is too Knocking on your neighbor's door and asking him to turn off the device. I Hope it helps! Was this article

helpful back to the top issue with Senhiger APTX low latency headphones, we found that Senheizer's HD-350BT, HD450BT, and CX350BT seem to have connectivity issues with our Trasmmitter adapter. Common complaints include: Link is difficult to reconnect but it takes some time for sound to come through transmitter. It is connected through LL but the noise still clicking on the critical audio interval has shown our test results that connectivity issues and audio lag issues often disappear after some retraction. Still, other customers have added Sennheiser to this, and Sennheiser has admitted that they have some firmware issues (further three headphones confirmed on Amazon' review). If you face the above mentioned problems, please also contact Senhiger's customer support and let them know. Sennheiser American Technical Support: 1 (952) 392-2132 Sennheiser Support Center: <https://en-us.sennheiser.com/service-support-contact-center> Was of this article is useful back to the top Netflix/Netflix. Nowadays, most films and TV shows have Dolby digital sound – generally, Bluetooth technology can only handle stereo sound and not Dolby, DTS, etc. (except our class/TC580). As a result to work for our transmitters, you need to go to the audio of your TV/TV. Note that some TVs require you to open the app (Netflix or Amazon Prime or YouTube TV) before making adjustments to work. So first open the app, then go to the settings menu and change it to PCM. Was this article helpful for header user questions and answers Can I do audio through TV speakers and headphones at the same time? When you connect a Bluetooth phone to your smart TV, or you connect a wireless audio transmitter to the TV via AUX/AUX. Some TVs, on the other hand, allows simultaneous audio output from their built-in speakers and other output. This feature depends entirely on the TV. Even TVs under the same brand may have different consequences for this case. Unfortunately, most of the time, the only way to find out if your TV supports simaltenos output – is to try and watch it. If your TV offers amiable output, great! If it isn't, we have some workarounds for you to consider. For Audio Transmitter Users: Solution 1: Connect transmitter from TV box/tv box Try to connect the avanti transmitter directly Instead of TV to them. This method essentially allows you to move around the tv's built-in speakers. Solution 2: Choose models with microphone input Choose one of these models: TV headphone set (Opera or HT380) or TV transmitter (orbit) as they support microphone input as well as regular AUX, optical/digital and RCA input. If you're not sure if your TV speaker will work when using TV headphones, you'll better get one of these. You can try with normal optical or aux connection first. If there is no luck, then try the microphone input option with small microphones from the box. For all users: Solution 3: TV Soundbar/AV Receiver 3.1 Use transmitter with passthrough function for users If you have a soundbar or stereo receiver, return your current propt and consider buying Orbit or Oasis Plus or HT5009 or HT5006. Our industry leading bypass function allows you to put the Oasis Plus transmitter between a TV and an external speaker, and the audio has come out of both devices at the same time. 3.2: Use audio splitter for aux output - Use an audio splitter (e.g. Avontri TR302) to share the TV's audio between the external speaker and the transmitter. Splitter in this example is a 3.5 mm audio splitter. For optical audio out - use optical splitter (e.g. J-tech splitter) to share the TV's audio between the external speaker and the transmitter. Splitter is an optical audio splitter in this example. If you have any further questions please contact us at support@avantree.com. Was this article useful back to the top can I add another pair of headphones to the same transmitter adapter? In short, yes, you can. Most decadent transmitters can handle 2 pairs or headphones at once. Please refer to the support section of the product on support.avantree.com for detailed steps. It's located under guide and troubleshooting - > How to use the product. Was this article helpful back to the top

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