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Oakley sunglasses warranty australia

Oakley eyewear products are grounded two years from the date of purchase against manufacturer defects in materials and production. The warranty is valid only with the purchase from an Authorized Oakley dealer, which clearly shows the date of purchase. COVERED BY WARRANTY (examples): sun lens coating deaching and/or peeling Bubbles or gaps in lens coating Premature coating or frame coating Soldering defects for temple hinges and/or barrels NOT COVERED BY WARRANTY (examples): Normal wear (scratches or pit marks on sun lenses) Any loss, caused by accident, abuse, negligence, shock, misuse or storage of the product Chemical damage (hairsknish, cologne, window cleaner, alcohol, etc.). UNAUTHORIZED MODIFICATION OR REPAIR EYEWEAR LOSS NE-OAKLEY LENS INSTALLATION (ALL WARRANTY REQUIREMENTS ARE SUBJECT TO THE CASE, IF THE ASSESSMENT) PRESCRIPTION EYEWEAR WARRANTY POLICY All Oakley eyewear is justified against damage due to material or manufacturing defect two years from the date of purchase with a valid receipt. The Oakley warranty program does not apply to scratched lenses. In addition, any changes to Oakley products (i.e. sunglasses suitable with non-Oakley prescription lenses) will cancel the warranty coverage. For all prescription warranty requirements, please contact the Authorized Oakley Dealer from which your purchase was made. CLOTHING AND CLOTHING ACCESSORIES WARRANTY POLICY All Oakley clothing, except technical outerwear, is justified against defects in the material or manufacturing for 30 days from the date of purchase. All Oakley accessories and gloves are based on defects in material or production for 90 days from the date of purchase. Warranty claims must be made through an Authorized Oakley distributor, if purchased. The warranty is valid only with proof of purchase from an authorized Oakley dealer. The Oakley warranty program does not cover defects because of improper fit. The conversion of Oakley products will cancel the warranty. TECHNICAL OUTERWEAR WARRANTY POLICY Oakley Technical outerwear is based on material or manufacturing defects for 1 year from the date of purchase. Warranty claims must be made through an Authorized Oakley distributor, if purchased. If the garment is purchased from www.Oakley.com, contact the Oakley Customer Service Return Permission. The warranty is valid only with proof of purchase from an authorized Oakley dealer. The Oakley Warranty program does not cover defects related to accidents, improper fitness, improper care, neglect, normal wear of paint and materials over a long period of time and the use of rips, tears, holes, burns, looting, and shrinking. The conversion of Oakley products will cancel the warranty. This guarantee does not affect legal rights under the applicable national law governing the sale of consumer goods. OAKLEY BAG WARRANTY Oakley guarantees Oakley bags against manufacturer defects in material and production for 1 year from the date of purchase. This warranty applies only to the original buyer and does not cover damage caused by normal wear and tear, accident, misuse or normal damage to paints and materials. This warranty does not cover damage to baggage caused by the airline's operation, in which case claims should be paid directly by the airline. If all of the terms of this warranty are met, U.S. consumers can send a copy of their product and their purchase receipt to Oakley in one icon, Foothill Ranch, California 92610. Customers outside the United States can contact an authorized Oakley dealer or call a local home service center for assistance. A valid proof of purchase (clearly indicating the date of purchase and the name of the authorized Oakley dealer from which the product was purchased) must provide all claims for warranty service. HOW TO MAKE OAKLEY WARRANTY CLAIM Store Warranty and Repair Your local Oakley Store offers store warranty and repair services for select eyewear styles. If additional service is required or repair parts are not available, we will send your eye beasts to the Oakley Warranty Team on your behalf. When you arrive at the store, please do as follows: damaged or damaged eyewear. Valid proof of purchase or registered eyewear email address. Confirms the date of purchase of warranty cover b. Confirms that you purchased from Oakley Authorized Dealer c. Unfortunately, without a valid proof of purchase, the warranty is not valid. We may have other options for you to please visit your local Oakley Store for more details. For all prescription warranty requirements, please contact the Authorized Oakley Dealer from which your purchase was made. If your product was purchased from one of our Oakley authorized retailers, we recommend that you contact your original point of purchase first. They'll be able to help you further. Or follow the instructions below for help with Oakley products. 1. HELP PRESCRIPTION LENSES For all prescription lens support requests, please contact Oakley authorized retailers where you first purchased the product. 2. HELP SUNGLASSES OR PRESCRIPTION FRAMES (For custom items, please see section 3) To fill out the support request for the above items, you can fill out the form on our dedicated site: OAKLEY SUPPORT REQUEST Our dedicated Oakley team will be happy to help you further. In case your offer is assessed as a warranty absence, we will offer you to repair the product for a fee that you may accept or reject. 3. HELP FOR ALL OUR PRODUCTS OR OTHER REQUESTS You can fill in your support request and our customer service team will help you How can we help? Warranties Oakley Eyewear Limited Warranty Oakley eyewear products are justified two years from the date of purchase against manufacturer defects. The guarantee is valid only to the original buyer with proof of purchase from the Authorized Oakley dealer, which clearly

shows the date of purchase. Oakley does not guarantee against any lens scratches. Changes, abuse, abuse, or installation of non-Oakley lenses will cancel this warranty. The customer's exclusive remedy for breach of warranty will be the repair or replacement of the product as determined by Oakley. The guarantee does not affect the legitimate rights of customers under the applicable national or national law governing the sale of consumer goods. All other terms and conditions of the limited warranty remain unchanged. The offer applies only to finished Oakley eyewear products. Oakley C-Six, Oakley MPH eyewear, Oakley Standard Issue eyewear, Oakley display eyewear, Oakley spare parts, and Oakley individual custom parts are not eligible. Failure to register will not affect the existing warranty terms. Scratched lenses are not covered by Oakley's warranty policy. Replacement lenses can be purchased either Oakley.com by calling our telesales team directly or through your local Authorized Oakley dealer. All Oakley eyewear is grounded against fracture due to a material or manufacturing defect two years from the date of purchase with a valid receipt. The Oakley warranty program does not apply to scratched lenses. In addition, any changes to Oakley products (i.e. sunglasses suitable with non-Oakley prescription lenses) will cancel the warranty coverage. For any prescription warranty requirements, please contact the Authorized Oakley Optician dealer from which your purchase was made. Please don't send prescription sunglasses directly back to Oakley. This Oakley™ Goggle comes with a limited warranty of two years from the date of purchase. This limited warranty is valid only to the original buyer with proof of purchase from an Authorized Oakley dealer that clearly shows the date of purchase. This limited warranty does not apply to software and non-Oakley branded products. Please check the limited warranty provided with the product or in the online Airwave Manual. All authentic Oakley timings are justified for at least two years from the date of purchase against manufacturer defects. The coating is valid only with proof of purchase from the authorized Oakley stopwatch dealer. Oakley's warranty policy does not apply to normal wear and tear, damage caused by improper use, product modification or negligence. All Oakley clothing and clothing accessories are based on defects in material or production two years from the date of purchase. Warranty claims must be sent through an Authorized Oakley dealer if the product was purchased or filling in the aid (and our customer service team will help you. The warranty is valid only with proof of purchase from an authorized Oakley dealer. The Oakley warranty program does not cover defects because of improper fit. The conversion of Oakley products will cancel the warranty. Oakley guarantees Oakley bags against manufacturer defects in material and production two years from the date of purchase. This warranty applies only to the original buyer and does not cover damage caused by normal wear and tear, accident, misuse or normal damage to paints and materials. This warranty does not cover damage to baggage caused by the airline's operation, in which case claims should be paid directly by the airline. If all of the terms of this warranty are met, consumers can contact their Authorized Oakley Dealer or fill in a support request (and our customer service team will assist you. A valid proof of purchase (clearly indicating the date of purchase and the name of the authorized Oakley dealer from which the product was purchased) must provide all claims for warranty service. Oakley Technical outerwear is based on defects in material or production two years from the date of purchase. Warranty claims must be sent through an Authorized Oakley dealer where the product was purchased or filling in a support request (and our customer service team will assist you further. The warranty is valid only with proof of purchase from an authorized Oakley dealer. The Oakley Warranty program does not cover defects related to accidents, improper fitness, improper care, neglect, normal wear of paint and materials over a long period of time and the use of rips, tears, holes, burns, looting, and shrinking. The conversion of Oakley products will cancel the warranty. This guarantee does not affect legal rights under the applicable national law governing the sale of consumer goods. Oakley Shoes is based on defects in material or production two years from the date of purchase. Warranty claims must be sent through an Authorized Oakley dealer where the product was purchased or filling in a support request (and our customer service team will assist you further. The warranty is valid only with proof of purchase from an authorized Oakley dealer. The Oakley Warranty program does not cover defects related to accidents, improper fitness, improper care, neglect, normal wear of paint and materials over a long period of time and the use of rips, tears, holes, burns, looting, and shrinking. The conversion of Oakley products will cancel the warranty. The national law governing the affected by the legal rights Oakley guarantees that some shoes purchased will be waterproof for normal use for a predetermined period from the original date of purchase. The limited warranty is valid for two years depending on the product you purchased. Warranty claims must be sent through an Authorized Oakley dealer where the product was purchased or filling in a support request (and our customer service team will assist you further. The warranty is valid provided that the footwear has received adequate maintenance, has not suffered cuts, abrasions or other damage and has not been subjected to abuse, bad performance or excessive wear. If the leak develops during the relevant two-year limited warranty period and is considered to be the result of a material defect or production, your claim must be made through an Authorized Oakley Distributor, if purchased. The warranty is valid only with proof of purchase from an authorized Oakley dealer. Even if the applicable warranty period may not have expired, certain conditions may invalidate the cover of the Oakley warranty. For example, but not all inclusive. Oakley will not send out a replacement product or credit back for shoes that are experienced: Excessive wear or mistreatment of any kind. Excessive damage/top to top caused by toe resistance. Damage to the upper skin caused by lack of proper maintenance. Damaged spires tanks caused by non-Oakley replacement pins. Consumer rights other than any/all of the above may apply in your country. In all such cases, Oakley will comply with local regulatory laws. Your statutory rights are not affected. This warranty does not affect your statutory rights as a consumer, including, but not limited to, your right to reject goods that do not materially comply with their description or are faulty luxottica, guarantee sunglasses against damage due to material and manufacturing defects discovered within two years from the date of delivery of the goods. You must inform Luxottica of the above mentioned defects within a reasonable time and in any event within two months of their detection. Scratched lenses are considered to be normal wear and are not covered by the warranty unless such defect occurred at the time of delivery of the goods. If you purchased a oakley.com and you need help, please contact our repair and warranty office Call us on Monday – Friday 10:00pm – 19:00E email us supporteu@oakley.com service representative will be happy to help you identify your Oakley product and determine the best course of action regarding your warranty/repair claim. If the sunglasses are returned and Luxottica finds that the fracture is due to material or manufacturing defect, the sunglasses will be replaced and returned to the sender and the costs incurred in connection with the shipment to our consumer and repairs will be refunded to you. In the event that the damage is not due to a material or manufacturing defect, an additional repair fee may apply. In this case, you will receive an additional fee notification by email or letter. Our liability to you Nothing in this Warranty Policy shall be deemed to exclude or limit Luxottica's liability for (a) death or personal injury caused by luxottica negligence; (b) fraud, fraudulent misrepresentation or gross negligence; or (c) any liability which cannot be limited or excluded under applicable imperatic law. Helmet Crash Replacement Policy, within 3 years of the original purchase date, Oakley will replace the crash damaged helmets at a discount of 50% off the manufacturer's recommended retail price (MSRP) for the same or comparable helmet provided as a replacement. Helmet replacements are limited to 1 item per initial purchase. This policy applies only to original owners of the product. The consumer must provide a helmet, proof of purchase and information on the incident caused by the damage. The 3-year period will be measured from the customer mail date. Do not return the oakley product to the store to submit your claim. The stores are not authorized to provide this service under this warranty. Please contact Oakley Customer Service. Oakley reserves the right to dismiss any claims under the replacement service. If for any reason the request is rejected, we will provide you with an explanation of this decision and return your original helmet for courier service costs if you wish to have it returned. This helmet crash replacement policy is in addition to other consumer rights under applicable law and Oakley's warranty policy. Policy.

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