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Super cars direct reviews

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The seller who answered the phone was very professional and pleasant. He wasn't pushy in any way. He gave me all the available plans and prices. He helped me determine what would be the best bang for my dollars. He explained in detail what all this related and was very patient with all my questions. I pay for 2 years and the warranty is 5 years while I own the vehicle. I have roadside help and a rental car also. It was part of the contract at no extra cost to me. That's only \$100.00 deductible. The cost was very affordable and fit right into my budget. It was a great experience. The waiting period is also very understandable. 30 days and 1,000 miles from the date of purchase. I am so very pleased with this extended warranty company so far anyway. Read the full review of Alison from Dupo, IL Verified Reviewer Original Review: September 11, 2020I have been a customer for many years and has always had a great experience with this company! They gave me a lot that fits my budget and it gives me the peace I need when I take my car for repairs big or small. Don of Detroit, MI Verified Reviewer Original review: December 12, 2017I purchased the contract from Service Protection Direct in June 2016. One of the terms of that contract was there was a waiting period of thirty days plus 1,000 miles. I had engine problems in November 2017. I took the truck to the dealership to diagnose the knocking noise. The company would not allow the engine to tear down, I had to agree to be liable for the cost. They'll pay me back if they approve the repairs. They decided not to repair the vehicle. He said it was from a pre-existing position. There was no way I could have driven a truck for 1 year and 5 months and hundred + miles without it arresting long before now. Service Protection Direct also known as marathon group is a king rip-off artist. Joe of Fort Hood, TX Tested Reviewer Original Original November 7, 2017 This company doesn't know what they're doing. I signed up for it and gave them my address. Well, when they put the address into the system they used my wife and my name as a street address. When I went to cancel the service they kept saying they couldn't until I got the contract package. I never got it and had enough of it and told them they need to cancel it right now. The guy wouldn't shut up about the reason why I was canceling it, and I was sitting on the phone with him for a good 30 mins before he could cancel it. He rudely hung up on me after it was canceled. He said, Are you happy now? It has been canceled and hung up. I called back and complained about him, but doubt something will happen. This company just sucks. Do I repeat not go with them. Ann of Oceanport, NJ Verified Reviewer Verified Buyer Original review: July 30, 2017A per 2017Per enjoy a guarantee! They refused to cover what was a definitive issue that a certified GMC trader stated that any other guarantee insurance company would have no problem with it. That this company was the rudest worst company they've ever dealt with. It took a month for them to even look at the vehicle. The additional cost of renting a car costs \$1,000. They are being investigated by California Gov. About for appearing to fraudulently handling warranty claims. Basti from San Diego, CA tested the reviewer's initial review: Nov 19, 2016Si, I just wanted to write about this company in Service Protection Direct. Jessica**, Chad** and Laura**, 3 officers who rip off people about this company, and they never respond back as soon as they raise the policy. Carlos and Andrew are a claims representative. God knows if these words are real or not. They don't apply to anything. People please don't buy their services. These people are a bunch of liars, scammers, very rude and I hope they won't do it with their family or friends. But I believe in Karma ... I am very disappointed and frustrated. Lorna from Tampa, FL Verified Buyer Original review: November 18, 2016This company sold my old elderly mother, who has dementia and who is on a fixed income, expensive extended warranty. My mother hasn't had a driver's license for years, and her car has been in storage. When I called for annulment and demand compensation, they questioned if my mother really had dementia, was rude and aggressive. Beware of this company. Scam. Be careful. I'm taking legal action reporting adult protection services as well to the Better Business Bureau. Veronica from Baltimore, MD Verified Reviewer Original Review: October 18, 2016I purchased this coverage in February 2016 and faithfully paid my premium every month at a time. When I needed to work on my vehicle I was told I didn't have to, so I canceled my coverage. I sent these ** my \$115 faithfully for the next 6 months and when I wrote to get a refund I'm only getting 1/3 of my money. They say fees? as a This company is dishonest and I refer to a family member and they canceled also. Something needs to be done about companies that talk about good talk, but when it's time to get repairs they say you're not qualified and won't repay your money. I say **. I'm really upset because people don't have the money to throw away, and this company is full of it. Don't spend your money with this company. Initial review: Aug. 1, 2016They put an extended warranty on a vehicle that I no longer have. When we called them they were very rude! When we told them that we were going to get a lawyer because they refuse to repay us they said: good luck. If anyone has legitimate contact with this company, please let me know. Two representatives who were belittling and following rude to myself and my grandmother (all people) were Andrew** and Jason**. Any help with this anyone can send more will be greatly appreciated! Ruben from Florida, FL tested a verified buyer's initial review: July 19, 2016I purchased this warranty for my 2002 Lexus GS 300 in 2014 from Service Protection Direct. They called me on the phone, offered me a guarantee for my vehicle. Every time I vehicle a Lexus dealer with questions and give my warranty account number and phone number to the dealer to contact them. They always refuse to fix problems. They say they are concerned with this problem. They do not apply to the air conditioner problem or the motor shaft ring is leaking oil must be replaced. They said the same thing. I'm wondering if there is anything the consumer can do to get the money back already paid to these people. Next How do I know I can trust these reviews on Ship a Car Direct? How do I know I can trust these reviews on Ship A Car Direct? Verified reviews 2,498,746 reviews for ConsumerAffairs. We request contact information to ensure that our reviewers are realistic. We use intelligent software that helps us maintain the integrity of the review. Our moderators read all the feedback to check quality and helpfulness. For more information about reviews of ConsumerAffairs.com please visit our FAQ. Marilyn from Bremerton, WA Verified Reviewer Tested Buyer Original review: September 19, 2020 We need to send a car from Tacoma, WA to Austin, TX. It was our first time shipping car (the car was our nephew who is a college student) and we were concerned what condition the car would have after traveling on a trailer truck for 2,200+ miles. After checking the reviews we picked Ship-a-Car. Their price was lower than some other companies, but their feedback was good. Everything about the experience was excellent. The car was picked up by Puget Sound Carriers and delivered on time and the car arrived in excellent condition.. No scratches or dings. All Ship-a-Car and Sound Carrier people were outstanding. We'll match it. Nealie from Mukilteo, WA Verified Verified Verified Buyer Original Review: March 26, 2020My vehicle was transported from Georgia to Washington state. Before that, looking for companies I came across you on the Internet. When I called I spoke with Drumon on behalf of Wade, who is based out of Sacramento. He informed me about the procedure, what I need to do and what to expect, which I thought was very helpful and made me feel very comfortable. He's a very human man. He will also advise me on pickup times and off-step time about where my vehicle will be dropped off at and not worry. Picture felt very comfortable and closing your company was very professional and keep me apprised everything before I accepted the contract with Ship Car Direct. I would recommend anyone planning to carry a vehicle to go to your company. Review the five stars. If there were a belly to give you 10 I would. I also like to give kudos again to Wade broker in Sacramento California. The room was quite small and the bathroom was quite small. Thank you. Have a good day. Read the full review of Ken Lincoln, MA Verified Reviewer Verified Buyer Original Review: March 4, 2020Having thoroughly researched several companies I eventually chose ship car direct to arrange transportation cars from Los Angeles to the Boston area. Of all the brokers I spoke to, they were the most informative, explaining the entire procedure and answering all and all the questions I had. Within one day of their quote being taken, the vehicle's pickup truck was arranged, only to be upgraded to a day earlier at my request. The trucker was equally communicative and delivered the car an hour earlier than originally intended to accommodate my schedule delivery day. To be sure, the whole experience exceeded my expectations and I won't hesitate to recommend Ship Car Direct to anyone. You will be pleasantly surprised! Luis from Fort Worth, TX Verified Review Verified Buyer Original Review: Jan. 3, 2020I was hyundai elantra 2010 (gray Color) Shipped from New York City NY. At 1pm I think there will be a delay because Guy who was originally handling our shipping was from the company, but David took our case and acted on it very quickly and efficiently. He coordinated the shipment from my uncle's place in NYC and contacted him. After about 5 days the car arrived in Texas safely, and the damage free. Because the trailer car is quite large - he parked the car off the main road and drove the car on the street and delivered the car in front of our house. We were updated while the vehicle was on its way. I couldn't ask for a better service. They were UP FRONT with money deals - NO HIDDEN FEES. I recommend friends and acquaintances. F Naples, FL tested verified buyer initial review: Nov 17 We have been very pleased directly and on both sides of the day. Christina's office is a true professional who really cares. She has been in constant contact with you throughout the process. Having never used car carriers in the past I was very nervous about the safety of my car. The driver who took Black Beauty from TAT Auto Trans, Inc. was an experienced and hard working person who worked the evening making sure our car was safely onboard. Ship A Car is a great app that allows you to take pictures of the car from every angle before boarding the transport. Overall, very happy. The car arrived safely and sounded, and I felt unsure if something had gone wrong we would have included. Jim from Clifton, VA Verified Reviewer Tested Buyer Original Review: Oct 15, 2020I contacted several shippers about quotes and selected Ship A Car Direct because they were in the price range of others and had no early charges. So I got in order and posted my vehicle. I got a call the same day asking if they could pick it up that day. They picked it up in Virginia and delivered it to Texas within 3 days. The whole experience was fast, efficient and most important, the car was in the same shape as when it was released. I recommend Ship A Car Direct and use them again when shipping auto-Jim K-Virginia. Robert from Williamsburg, VA Verified Reviewer Tested Buyer Original Review: Oct 14, 2020Ship A Car Direct connected us to a Demeltat Transit shipping car purchased in Miami and delivered here in Virginia. The car was picked-up on Sunday and arrived at our home on Monday afternoon. Not only was delivery incredibly fast, but the price was hundreds lower than the other deals I received. Soto... Owning Demeltat are wonderful and attentive stewards of your vehicle. I wish I could appreciate them higher than 5-stars. Great folks. In short, terrific experience and I will absolutely use Ship Car Direct in the future. Sarah from Kennedale, TX Tested Reviewer Verified Buyer Original review: October 7, 2020My experience with Ship A Car Direct was smooth from start to finish. Their quote was the lowest of the four I compared. Plus, they were the first to give me a follow-up phone call. The employee was surprisingly helpful, and he talked to me in an easy follow-up way. He informed me of every step of the process. Finally, I was surprised by the carrier they chose. My car was checked out and delivered on time and without damage! Francine from Norton, MA tested reviewer Tested Buyer Original review: October 7, 2020S this company is outstanding. The room was quite small and the bathroom was quite small. My car arrived faster than expected. Who liked guests: Bradley Los Angeles, CA Verified Reviewer Buyer Verified Original review: Oct 5, 2020It was the most efficient and honest shipping I've ever dealt with, and unfortunately I've had to deal with a lot. The service was honest, fast and reliable, and I will definitely use them again when/when I'm shipping the vehicle. Next Next Next