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Unicast ranging received abort response virgin media

You haven't said whether or not these stats are with the FP attenuator in or out. Power levels are within the specifications. If it's with the IN attenuator then it would still be in spec if you took it out. If it's with it out, then its place in you will still be in spec, but marginal. What really matters is whether trends vary significantly. Compare over a few days and especially when you lose the connection and have had a recovery problem. In conclusion are the specifications as presented look OK. The only unusual thing about then is that they seem to have two upstream tied. Most areas don't have welding yet. You have a T4 (disconnect) that points to these statistics. I don't know enough about log interpretation to know if the messages are particularly unusual but there are some T3s that show which are time limits and would have caused a visible problem if you were using the link. It might just be that you have a Superhub duff – after your story on the VM community board and let the technicians there take a look – you'll have to wait up to a week for a response from them so you don't bump your post there. So it's been months now and my apartment is refusing/ignoring my request to replace this line as it will be too much work for them lol. It now comes out about 7-10 times a day, depending on how many times I reset the modem. In a separate topic I called Cox last night and was surprised that the node had a 180/290 modem offline. Obviously, since it wasn't declared a break, nothing would happen as well. Hi everyone, I'm using one (new in December 2019) RT-AX88U with Merlin 384.18 firmware, and previously 384.17 etc. I've always run Merlin in this box. This is probably the ISP problem, but has anyone else had problems with ASUS routers when using this ISP in the last couple of months? For those who are not in the UK this is an ISP cable and provides a DOCSIS 3.0 all in one router/modem made by Arris, and branded the Hub 3.0. This box comes in router mode, with dual AC band WiFi and 4 Ethernet ports. It also offers an easy to find web GUI, a Modem function, which gets rid of router features, and passes the public IP to the first downstream Ethernet device. (in my case, my AX88U). No PPP required, this is a DHCP environment on the WAN port. This setting had worked perfectly from mid-December to early May, then the ISP had a weekend major power outage, and since then things have been with several disconnections per day, requiring multiple modem restarts and AX88U to return to service, sometimes only for as long as 5 minutes before existing connections (e.g. a Webex Call) continue, but I can no longer ping public DNS such as 8.8.8.8 or 9.9.9.9. However, if I change the Hub to router mode, the only way ISP support will talk to me, then everything works for days at a time. The isp has checked logs, and does not say anything wrong on the part of coax, so I guess something incompatible between the ASUS AX88U and the ISP network? Someone else? I run the same set up, my virgin media router is in modem mode and connected to my AX88U. But they haven't had any problems since they brought it, January this year. Runs the latest Merlin firmware. That's all right. Although, we have the very old 1st generation center! I want to assume it's a matter of ending them. If it happens again, check the virgin hub and see if the blue connection light is fixed. MikroTik RB4011 Router MikroTik cAP AC x 2 Access Points Thank you for confirming the project setup. I don't have blue lights on Hub 3, but a handful of lights, including WiFi that change color as well as boots, and eventually turn off, and a steady light at the bottom that they call the power light. This is either green (start), white (router mode), or purple (modem mode). When I had a strange event I get a red light for my ASUS and a report the DHCP has failed, and Hub 3 shows nothing wrong. Restarting the ASUS does not specify, but restarting the hub and the ASUS does. Once I read there is obviously an approved sequence to use modem mode, which I guess is not technically accurate, but I tried it: * Power off third-party router * Set Virgin Media hub to modem mode, let it restart and wait 5 minutes * Power on third-party router After that, late tonight, things have been stable for the last hour. Much better than the double NAT, which I've been using for the last 24 hours to prove the connection – but it breaks my VoIP! It's probably down to Virgin, try logging in online to your account and running some tests. Or maybe nuclear router reset. Running Virgin on an RTAC68U there are no problems. Try swapping the Ethernet cable from the WAN port as well. I've been waiting with technical support on the last day, we've run all sorts of tests on the remote hub, including getting me to do the PIN Reset of the Hub, but only when I changed it to Router mode. I left it like this for 24 hours without any disconnection. This led me to post here. Good thinking on the cable, I have an Ethernet controller, and good idea about the nuclear reset of the AX88U if the problems persist. Thanks! It's funny that everything was fine before the break. Does your WAN IP change often? EDIT: I like the appearance of this script in the above post ... MikroTik RB4011 Router MikroTik cAP AC x 2 Access points Thanks, I have modmon installed but not sure how to interpret the charts, it only works in operation the last few hours had no data as I was running router for technical support. Downstream power charts, screen grab: Wan IP is the same as it was for the month with ASUS as the DHCP client, I get a different IP with a different device (e.g. a PC, or hub in router mode) Asus RT-AC86U Mode Mode: Merlin Merlin Wireless Router 384.19 As of Friday everything was working as expected, Hub 3 in modem mode and RT-AX88U in Auto IP. But around 2.30pm UK time, My Spotify music stopped playing, and from my computer I couldn't ping the Hub (192.168.100.1) or public DNS (8.8.8.8 or 9.9.9.9), but after 20 or 30 seconds, it came back. This happened twice. Then, about 2:50 p.m., he fell and did not return and the Asus showed Disconnected. Hub 3 showed no difference in the lights. I've just noticed my Asus was set to Ping wikipedia to see if it had internet access or not. I've turned off this check, and I wonder if this will help it recover from a Virgin issue in the future. I closed Asus and Hub and after 2 minutes turned Hub back again, let it boot until the light on the internet came out and the power light for pink. Then it feeds up to the Asus, and everything works again. Is there anyone who has any ideas like this only seems to happen in Modem mode, and then randomly as above? If I put Hub 3 into router mode, everything is fixed. A snapshot of the BQM thinkbroadband shows the short problems, and the power from recovery: The Hub 3 log implies T3 time limits and no range of response, but nothing in the table or in the statistics of modmon: 05/07/2020 13:44:7 Warning! Partial RCS service; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:43:58 Warning! Partial RCS service; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:43:59 Warning! Partial RCS service; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:43:19 Critical No response received - T3 time-out; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:42:55 Critical No answer required taken - T3 time-out; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:42:13 Warning! Partial RCS service; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:42:11 critical do not range response received - T3 time-out; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:42:6 Critical SYNC Sync Failure - Loss CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:35:12 Προσδοκώμενη! Μερική υπηρεσία RCS CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:23:49 εδωτοίση LAN login Είληξη! CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:11:38 Προσδοκώμενη! Προσδοκώμενη! Part-time service? CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:11:37 Critical No response received - T3 time-out; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:10:1 Critical synchronization failure - Loss of synchronization; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:09:54 Warning! Partial RCS service; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:09:52 critical no answer received - T3 time-out; CM-MAC=xxxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; 05/07/2020 13:09:48 Warning! Partial RCS service; CM-MAC=xxx;CMTS-MAC=xxxx;CM-QOS=1.1; CM-VER=3.0; It is your isp using dhcp for authentication, you may be interested in trying the new Merlin alpha and creating continuous operation under wan is just food for thought. [Modem] Draytek Vigor 130 [Main Router] RT-AX88U Is your isp using dhcp for authentication, you may be interested in trying the new Alpha Merlin and creating continuous operation under wan is just food for thought. This is an idea. I've just seen my ASUS show Disconnected for the state of the Internet. I'll investigate. Thanks! EDIT – I've seen the Telnet/SSH command, so they've issued that and the udhpc parameters have changed after a reboot. Keeping your fingers crossed. Last edited: Jul 5, 2020 This is a problem with your modem and/or Virgin because you can see in the modem log many Partial Service messages. This means that your modem has lost its connection. Either because Virgin was performing scheduled maintenance or because there is an error in your connection (which is usually signal levels). This can only be determined by Virgin Media. Asus RT-AC68U/A2 overclocked at 1.2GHz/800MHz - 374.43_V45D5j9527 Switching the hub to router mode often hides the problem to such an extent that the end user does not know it. For example, if you are not actively using the Internet when the partial service is displayed, you will not notice it (Asus does not know the While if you are in modem mode, Asus will immediately detect the problem and try to fix it by restarting the WAN interface, redirecting client requests, etc. But in both cases the error is there. Asus RT-AC68U/A2 overclocked at 1.2GHz/800MHz - 374.43_V45D5j9527 Switching the hub to router mode often hides the problem to such an extent that the end user does not know it. For example, if you are not actively using the Internet when the partial service is displayed, you will not notice it (Asus does not know the While if you are in modem mode, Asus will immediately detect the problem and try to fix it by restarting the WAN interface, redirecting client requests, etc. But in both cases the error is there. I tend to notice when there is an issue like my VPN drops, and my music streaming stops. I don't want router mode, but the popular community forum said I need to be on router mode to get VM staff to act. Maybe all this sunshine of having done something on the outer wires For anyone who follows this thread, I had a technician visit today, who found an error on the road, eroded point, and has moved my line to a different point. That was 10 a.m. this morning. Now its almost 8pm, I'm going to risk changing back to modem mode, and keep fingers crossed! T3 time limits could be noise for you upstream. This is between the SuperDud 3 and the VM network. Nothing to do with your asus router. Update: You really need to learn to read the full thread before I jump to the feet first. At least my diagnostics were right. Asus RT-Ax88U Material A1 | Merlin 384,19 | TP-Link AX1500 [AP] | QNAP NAS TVS-471 I still can't believe with the Intel Puma Chipset debacle that the VM SH3 never got recalled. ASUS RT-AC86U | Merlin 384,18 | Router | Lower ASUS RT-AC68U | Merlin 384,18 | AiMesh Node | Upstairs

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