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11:00 a.m.Registration12:00 pm. - 1:00 p.m.Networking Lunch 1:00 p.m. - 1:15 p.m>Welcome and Opening RemarksMichael Bock, Sales Director, CDWAdam Dennison, Publisher, CIO; Please / General Manager, IDG Event1: 15 p.m. – 2:00 p.m.m.Future to work, and the Top Management Environment expects You to Create Stress, Business Performance Experts & Agents in Changing our work with our clients approach, the management approach to effective leadership will transform. Traditional command and control leadership will provide ways for a more connected, collaborative and flexible approach to managing people and performance. To maximize employee engagement and satisfaction, elevate productivity, and drive business growth, top management expects IT leaders to explore progressive techniques and technologies corresponding to the continuously expanding needs of knowledgeable workers today. Join us for this session to learn about global job trends, understand how IT leaders can embrace and change lead, discover four key skills for IT progressive ideas, and hear case studies on how leading companies have built a work culture winning powered by technology.2:00 p.m. - 2:30 p.m.recipes for success in the future of WorkTom DeCoster, VP, Integrated Sales Services, CDW Fueled by rapidly advanced digital platforms, today's work and workspace continues to evolve and adapt to maximize innovation, productivity, team work and speed. Join us for this session to learn how some organizations that address up-to-the-minute trends where today's workplace technologies are led and why they're critical of the success and team-driven business environment.2:30 pm – 3:00 p.m.m.Networking BreakAsk experts at the CDW to bring IT on areas during the break. Answer to your challenge could be right here!3:00 p.m. – 3:25 pm. Upgraded the workforce and Workplace for the Digital FutureJay Ferro, CIO, QUIKRETE CompanyAdam Dennison, Publisher, CIO; Please / General Manager, IDG Event in 1940 in Columbus, Ohio, the QUIKRETE companies is the largest manufacturer of concrete packages and cement mixing in North America, and an innovative leader in the building and home improvement industry. As a family business owned, the organization experienced substantial growth over the decades and now operates hundreds of plants on two continents, but it needed to get past processes of a we've always done it that way to culture. To compete in today's digital business environment, the company chose to nominate the first CIO that could lead the organization in not only technology transformation, but the cultural journey it requires. Join us for this session to hear the lessons learned from the organization's restructuring, reskilling and succeeding through the work and workspace, and where QUIKRETE was made on their path to stabilizing, improving and transforming. 3:45 p.m. – 4:30 p.m. Collaborative Collaboration: Frontier's next in Team Dynamics and ProductivityLawrence Tanguil, Technical Solution Architect, CiscoBusiness needs to continue adjusting, and thus making the ways we work. By creating a better work experience for employees, organizations allow them to focus and be productive on the mission at hand. Join us for this session to understand how meetings and team dynamics are changing and how organizations can be front of users' needs by lifting collaborative collaboration. How KPI Analysis Improves an Always On ExperiencePaul Riebock, Director, Federal Government & Great Cons, NetMotionToday's needs mobile and expects the same experience as peers wires on the network. And in driving income, organizations increasingly respond to the reliability and stability of key applications and device adoption. Join us for this session to understand how statistical analysis of Key Performance Indicators (KPIs) can ensure consistently on experience delivered no matter the network, application or device.4:30 pm – 5:30 p.m.Free Time5:30 p.m. – 7:00 p.m.Networking Reception at IT MontrecaseGrab a cocktails and network with SumMIT participants and partners. Don't miss the opportunity to ask the experts in Bring it over the area! 8:00 a.m. - 9:00 a.m.Networking Breakfast with TablesEngage discussions with your executive peers in significant discussions. Choose a topic and share how it works in your organization - or learn from others about what works for them, including: Integrated Collaboration Tools for Digital Workplacesecing the Digital WorkplaceModernizing Network for Digital Workplaceeapping to leverage Worker Remote VolumeBest Practices at End-Point Management9: 00 a.m. - 9:15 a.m. WelcomeAdam Dennison, Publisher, CIO; Please / General Manager, IDG Event: 15 a.m - 9:45 a.m. Why effective collaboration is a critical business needJason James, CIO, Optima Healthcare SolutionsAdam Dennison, Publisher, CIO; Please / General Manager, IDG HealthCare Events Solutions provide cloud-based clinics, operational solutions and bills for contracted therapy companies, eligible retirement facilities (SNFs), assisted living facilities (ALFs), therapy practices for external patients and hospital organizations. When James CIO joined the organization two years ago, he not only discovered many challenges, but turned them into opportunities. For example, it has faced uptime problems, which are not acceptable for a company that produces a SaaS application for millions of patients. In addition to the key people and roles they lacked in the hands of the job. Travel transformation organization to become a more advanced technological organization needed to modernize and transform the IT in addressing the culture, upskilling and ensuring employees have adequate training, and bear innovation in the DROWN of the next generation. Join us for this session to see why they recognize the ability to cooperate more effectively is a business need, and their focus is not where employees work, but enabling them to do their job wherever they are.9:45 a.m. - 10:30 a.m.Enable Employees to do their best work by AppleBusiness everywhere is embracing mobile technology. Join us for this session to hear how companies modernize their environment and establish flexibility for employees by their own choice through their own choice.10:30 a.m. – 11:00 a.m.Networking BreakGrab some coffee and refresh along with an opportunity to compare notes with your peers. Don't miss the opportunity to ask the experts to bring it over the area!11:00 a.m. - 11:45 a.m.m.The benefits of Modernizing and a mobile First Census architecture, System Manager Engineer, Aruba Work Network Today is agile and expect mobility, choice and simplicity. Employees expect confidence efficiency and productivity. And we all expect personalized tools, apps and spaces. But the Frankenstein networks organizations used have become difficult to manage. Network and safety assurances became elusive. And the organization expects fast delivery of new services. How do organizations deal with these challenges? Many organizations find success with a first mobile architecture. Join us for this session to learn how this next June's approach is simple, autonomous and secure. The Digital Workspace: Breaking into traditional IT improves Wyatt Business Results, Directors, EUC Sales Partners, VMwareThe works and leads to the changing tasks, and with them the quality of employee and customer experience rising to the top of organizational priorities. Applications and people – combined with where and how employees work – are mixed together in this technology-enabled transformation drive. To compete as large or small organizations, today's companies are positioning themselves to stay ahead of the curve by identifying new business results, workflows, and how technology can enable them. Join us to hear how organizations will embrace the digital space to finally provide better experiences for employees and customers.11:45 a.m. – 12:45 p.m.Networking Lunch and TablesEngage Discussions with your executive peers in significant discussions. Choose a topic and share how it works in your organization- or learn from others about what's working for them, such as: Integrating Collaboration Tools for Digital Workplacesecuring the Digital WorkplaceModernizing Network for Digital WorkplaceAdapting to leverage Remote VolumeBest Practice at End-Point Management12: 45 p.m. - 1:15 p.m.Building Future Workplace when LI skills are ScarceJay Ferro, CIO, the COMPANY QUIKRETEJason James, CIO, Optima Healthcare Solutions Dennison, Publisher, CIO; Please / General Manager, IDG EventsAccording IDG's 2019 State of the CIO research, IT organization continues to experience IT skills lacking led by data/analytics studies, security, AI/machine learning, cloud/integration services, IoT and more. And according to IDG's 2019 Digital Business survey, CIOs report lack of hiring and/or correcting sets as the third obstacle to greater achieving success with digital business initiative. How are CIOs dealing with these challenges? What sets skill IT teams need to adopt and acquire? And what strategies will employees work? Join us for this discussion when we address these questions and more.15:15 p.m. – 1:30 p.m.Wrap Up Remarks Michael Bock, Sales Director, CDW1:30 p.m.Departures Agenda Subject to Change. A workshop is a hands-on education program designed to help participants gain experience in a particular area or learn a new skill. In business, you may be required to run workshops for employees to learn new areas of the business or for customers to get experience using a new version of your product. Carefully develop the program for your workshops and write a workshop agenda that helps participants get out of the event. When you create your workshop agenda, it's critical to always keep the key goals at the top of your head. This will help you decide how long to allot to specific activities and how to structure the different component structures. If you are running a conflict customer service workshop for employees, for example, the key objective of the workshop will ensure that each of the participants is able to learn conflict management tips and techniques that they can implement when dealing with irate clients. In this case, you'll need to ensure that you provide enough time for each employee to ask questions, presenting day-to-day scenarios and practices applying conflict management techniques to group-play settings. A program schedule for a workshop should include a diverse array of content. People learn in different ways, have different sets of social skills and require different types of interactive activities to apply their knowledge. If your workshop only includes a type of content, such as a book, it can be difficult for all participants to meet the workshop's goals. For example, when running a workshop helps customers clear learn how to use new features in your product, you can provide interactive workshop activities such as letting customers actually get hands-on with the product. You can then vary the program by providing hard-copy incontinence with the feature information, showing a video in the features of use and having a question-and-answer session. This helps all participants learn about the features in different ways and keep them engaged at all. While a workshop agenda should be structured quite so like not wasting any of the participants' time, it's also important to leave some free space. If a session takes a few minutes longer than expected, the free time helps you get back on track. Having some free time in between workshop sessions also gives participants the opportunity to take breaks and mix with each other. Due to the nature of education and hands, many workshops provide participants and resources they can bring back with them into their workplace or at home to continue the learning experience. These resources are also a great reference when participants are using the new skills and knowledge to learn from the workshop. Build time of your workshop agenda to review the resources you are giving to participants. Help them understand how these resources can be used, when they can be used and what they will help participants learn. If you just hand out the resource at the end of the workshop without going on the materials, participants can gloss over the content or don't know how to apply it in their daily lives. For example, if your workshop introduces employees to a new procedure you're instituted in the workspace, you can provide them with a step-by-step guide that details each action they need to take. Take the time of your workshop to mention how important this resource is when applying new skills. If they forget a step, they can easily turn to the menu to find the missing information. Recommended to keep the resource handy on office when completing the new Procedure.Procedure.

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