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Shopping online can be a gift or a curse. You can save a lot of money, but you can get scammed if you shop in a shady store. Chances are you know this and that's why you're going through some Missguided reviews online. Well we have everything you need to know in our Missguided Review below. Don't shop with this company while you're reading it. You've been warned! What is Missguided? Missguided.com online store that sells women's clothing, shoes and accessories. The company was founded in 2009 by Niliin Passy and is now headquartered at 75 Trafford Wharf Road, Manchester, UNITED Kingdom. They also have warehouses in the US, Ireland and some other European countries. Missguided Prices Missguided says they sell women's clothing at the age of 16-35, all priced differently. With that in mind, let's look at a few examples. Clothing including dresses and formal clothing start at \$12 per piece, while tops go for \$20 on average. Pants go for a \$25 give or take, while things like bikinis and underwear barely cross the \$20 mark. You can find accessories, workouts and activewear for as little as \$15 and casual for \$30 on average. Shoes go for \$50, but you can find sandals and heels for as little as \$20. You won't find baby and menswear, shoes and accessories on Missguided, but you can find great deals on these on Amazon.com and Rakuten.com. Missguided Shipping They say that standard shipping to the U.S. is free on orders above \$60, otherwise it will cost you \$5 and your order will take 5-7 business days to arrive. Express delivery costs \$8 and takes 2-3 business days. The same is true of Canada. They don't have the next-day delivery option if you're in the UK where it costs \$6.45 if you spend anything less than \$100. Sounds too expensive? You can better shop at the Amazon.com you get FREE Guaranteed 1-2 Day Amazon Prime Delivery. Missguided Refund and Refund Policy you have 28 days to claim a refund from Missguided. Just make sure you haven't used the item and the packaging labels and tags are all intact. To bring back things like punctured jewelry, swimwear, cosmetics and the like, make sure you don't remove hygienic seals, you know, for hygienic reasons. Either way they will give you a refund form for all of this, or you can download one on the website. You can wait for your refund for at least 10 days. You can read all about shipping and returns here. Missguided Customer Service They say that if you have a problem, you can contact Missguided Customer Service either via chat of your site or on FaceBook, and Twitter day or night. They claim that you will get an answer within an hour. Coupons or promo codes You can find Missguided coupons and promo codes on the website or other sources around the Internet. But perhaps the best way to get discounts and cashback is through a site like Rakuten.com. Or Or you can also try Swagbucks.com that will help you earn free gift cards and cash for what you do online. You can use these rewards to shop for free on sites like Missguided or anywhere else. Or you can save a ton of money by buying similar clothes in Rakuten.com or Amazon.com. Missguided complaints Getting scammed online are never a good feeling. So be careful. Well, this is part of the review that can help you avoid being a victim. So here are a few things you can't like about this company. Horrible customer service Apparently their customer service can be terrible when handling money issues. Some customers say that these guys will ignore you in the chat if you bring up refund questions, or take forever to reply to direct messages on social media. Don't even bother using email, several customers claim they never get a response. You will have to push hard or escalate your case to the manager to get a decent answer. Lame Delivery Issues When you order something on Missguided, make sure you follow it closely. This is because orders are lost all the time, they deliver to the wrong addresses and express delivery can take weeks to arrive. Negative BBB Based on numerous complaints about supply and refunds, it is not surprising that their rating with the Better Business Bureau is F at the time of this review. I know for some of you this is just a deal breaker. Missguided Alternatives You May May Not Be a Big Fan of Some Complaints on Missguided listed above. Fortunately there are other options such as SwagBucks.com or Rakuten.com which links you to other similar stores that pay you cash back for shopping with them. You can also look into Amazon.com who are well known for their customer service and great prices and discounts. Is Missguided a scam? Missguided is not a scam. They have been around for ten years and most customers are happy with the company. But you may have to deal with terrible customer service if you need your money back. This is actually if your order reaches your threshold in the first place. However, you can find similar available clothing options Amazon.com. This will help you avoid poor customer service and lame delivery problems in Missguided. Shopping on Amazon can also help you take advantage of the FREE guaranteed two-day Amazon Prime Delivery. Ultimately, if you like getting the best deals anywhere, you can check out Rakuten.com cashback when you shop and coupons. Swagbucks.com another site to consider because it allows you to earn free cash and maps for things you already do online. You can use the free cash and gift cards you earn anywhere and essentially get items for free. Well, that's my two cents on Missguided.com. Do you have experience with Missguided or any other online store for that matter? Give us your thoughts on the comments Below! If you still can't find what you're looking for in this review, check out their frequently asked questions page here. Did you like this review? Feel free to check out our latest reviews here. Until next time Eddie S Y Better Business Bureau: I reviewed the response made by the business in connection with the ID complaint, and determined that my complaint was not resolved because: The company reported that they would send the package on a free basis - as part of the resolution. They informed if I was charged by the duty shipping company, Skynet (which initially delivered me the wrong package) that I had to inform them (Aicha and her colleague) and they would ensure that he was charged back to Missguided.I contacted them twice, within 5 days to report they had a debt charged and this should be charged back to them, as they indicated. Unfortunately, they continue to ignore my emails, so they have not followed through on an agreed solution to this issue. They continue to play games and lie to their customers, and that's unacceptable. In order for the BBB to properly process your answer, you must answer the question above. Sincerely, I found some really cute stuff online from Missguided. I'm going to go to Vegas in just a few weeks and was planning to order shoes and a bathing suit. Are you lucky with the order? The online reviews were terrible- saying things weren't sent at all, or for bookings with a few items, they would leave things behind. Help! What is your experience with MG? Trading methods of delivery metrics Courier Average delivery time for 5 days at delivery time more than 52% accurate and undamaged orders more than 81% of channels of communication Live Chat. Email Requests are resolved according to the hourly sorting by: The most recent highest filter rating: No 5 stars 4 stars 3 stars 1 Stars Useful I usually do not waste my time writing reviews, but this time I'm so disappointed that I have to do so. I've been shopping online for the last 10 years or more, and the experience I've had with Missguided has been HORRIBLE. The products shown in their photos have nothing to do with the real products they send you. It's amazing how audacious they are. I ordered a satin dress that the fabric was elastic, view and not satin exactly. The stitches were obvious on the front of the dress. The fabric and material was so cheap that for sure you couldn't wear it anywhere, and it also had puff sleeves that fell and couldn't keep their puff shape as the fabric was so thin. It was a disaster and believe me that the dress is not even worth 1 euro. It was ridiculous. It was way away as it looked in the photos. Even if you buy from a Chinese site, the quality is better. At first, when I got my order, I thought it was a joke (but no). After my bad experience, they contacted me via email and offered my solution 'RETURN'. Oh... I think all online retailers have this policy of returning products that you don't like. However I paid originally 8 euros of delivery and now I will arrange to pay the courier and none of these shipping costs will be returned back to me. Very kind ones. I DON'T RECOMMEND THIS SITE FOR ONLINE SHOPPING. Megan helped with my request today perfectly! Really informative and understanding. Megan was very helpful and sorted out the problem without complaint. Very impressed with the effective honest service provided by the erroneous xx Megan helped me with coming back quickly and we are very good! I wanted to change the address of the order delivery and Yasmin, in the chat helped me to understand quickly and simply. Thank you so much for your help! Very disappointed with my last order. It's been a while since my last booking on Missguided and maybe the quality has changed. I bought one skirt and a supposed satin dress. The skirt was too big (inaccurate sizes - I EU36 and bought EU34), and the quality was so cheap. It was only one layer of fabric and nothing else. Also, the satin dress, as described and as shown on the website, was made of very cheap fabric material, surely there was no satin (do not even know what it was), it was see through and elastic. I'm obsessed with satin fabric and I'm sure of what it looks like. Both items I bought were on sale, however believe me, even with low prices it is not worth buying. The quality was so poor and cheap that you can't wear them. It was so disappointing. It's just a loss of money. I Missguided on my fav online stores, however after such an experience I won't buy from there ever again. The information and photos on the website are misleading and untrue. it's immoral in my opinion. The products I bought are: -Tall Mint Co Ord Double Split Mini Skirt-Black Satin Puff Sleeve Ruched Mini Dress I recommend not buying them as there are not as shown on the site. Furthermore, just fyi there is no review/feedback section on their website to review your purchases (and now I understand why). They also do not respond to their contact addresses. The delivery was amazing! I'm so happy with how fast it came and how they updated me often on where it was and how long it would be. Express delivery is only \$2 more than the standard and it was the best choice. I will definitely be ordering more from here! Katie's excellent customer service was very helpful and very nice to talk to! Katie helped me right away and solved my parcel problem which lasted for a few days her customer service was lovely Yasmin was very polite and helpful, was very knowledgeable and helped sort out my problem right away. It was a shame the parcel was lost, but but was very sincere in apologies and it makes me feel better about using missguided again yasmin was great, I had a problem with returning but she was amazing and very helpful Yasmin was helpful and helped solve my issue Yasmin was very very helpful and explained all Yasmin was very quick to solve my problem! Thank you Yasmin was very helpful for chatting with some of the questions I had with my booking and got everything sorted very quickly! Excellent customer service. DON'T BUY FROM THIS STORE. I had a terrible time with their customer service team. My delivery is 18 days late. Megan answered all my questions super fast xx Very useful answer to Alisha! Missguided is rated 2.69 based on 1,003 reviews

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