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Sigma lens repair center

Thank you for purchasing Sigma photo equipment. We urge you to use only authorized dealers and service centers when purchasing, servicing or repairing Sigma products, which will serve very well over the next few years. A dedicated team of experts will do their best to ensure that sigma cameras and lenses are the highest caliber available for repair and service. TudorTech Inc – Johannesburg Office * Wedgefield Office Park, Building 1A, 1st Floor Muswell Road Bryanston 2191 Tel: 011 803 2226 Fax: 011 463 8547 Email: sigmaservice@tudortech.co.za *Office One drop point for products being sent to Cape Town. Contact us for sigma service repair information and send sigma products to our service center. Make sure that all details are clearly readable in duplicate compartments inside the parcel. It should include both your name, address, information about what is being sent (for example, serial number and error details), and all contact information. To prepare for repairs within the warranty period, you can take your Sigma photo equipment to the store where you purchased it. The store prepares employees to send equipment to the Tudortech repair team for evaluation. If you can't get to the store, you can also check in or send your equipment directly to the TudorTech Repair Centre in Cape Town or the Johannesburg office. If you need to send your equipment directly, you should print the repair/service form to ensure that all return street addresses and contact details are clearly readable. If you submit your product for warranty service, you must include a warranty card and a copy of your proof of purchase. For products other than warranty, we provide customers with a free quote. Sigma South Africa is not responsible for any loss or damage incurred during transportation, so it is a good idea to ensure and track parcels. Carefully pack your equipment to avoid damage to your shipment. You need to use a box large enough to make sure there is enough space to firmly insert the packaging material around the equipment. Gently shake the box to make sure the machine is not loose in the box. Courier service is available at the Post Office Speed Service. When using, mark the door delivery, not the counter. DHL and several other professional courier services are also available. Tudortech ensures that your equipment is safely back in your hands once repaired. The repair process inquiry for repair sit-ins related to the serial number of the product. Make sure there are records in the serial number. For feedback on repairs. If the equipment remains within the warranty period, there will be no repair charge. Make sure that a copy of your proof of purchase is included in the product in your warranty sent to us. If you determine that your warranty product can repair your equipment, contact us for a quote on the expected operation required. You can then advise whether you want to proceed with the repairs. Additional costs may be added if additional defective parts are found during the repair process, but additional costs will be notified and additional costs will be notified. If the equipment is determined not to be repaired, an r 200.00 valuation fee and return courier charge will be charged. Parts may not be available for equipment over 6 years of age. Please contact us before sending your equipment. How long does the repair process take? The time it takes to complete a repair may vary depending on the exact nature of the repair required. Each item is inspected on a case-by-case basis, and all necessary repairs are performed by at least one of our highly specialized technicians. Some repairs require more time because the tasks involved can be very complex. This applies especially to extensive focus tests, barrel replacements or repairs related to mildew removal. This type of repair can take up to two weeks to complete. You can complete a simpler and simpler repair within three days of the quote being accepted. Sigma South Africa Service Policy Guarantee All new Sigma products purchased from authorized dealers in South Africa are warranties for defective parts, manufacturing and workmanship. By registering your product through the Sigma SA website, you can extend your local warranty for three years in South Africa. For more information, see the product registration page included in the Sigma product and the warranty card. International Purchase Sigma South Africa offers a three-year extended warranty on all new Sigma products purchased from authorized dealers in South Africa. Sigma SA, however, respects the warranty on Sigma products purchased internationally, that is, one year. Free updates modern technology is constantly changing and evolving. We will, from time to time, provide free software updates to the original buyers of Sigma Photo Equipment at our discretion. These software updates are considered courtesy, not warranty repairs. Sigma team of impact damage experts will do everything possible to repair damaged Sigma products as a result of shock, liquid or other actions other than normal use, we cannot guarantee that the product will work with it Before it is damaged. We can guarantee that absolute best technology and the most accurate method are used in the repair process to restore all the features for the photographic equipment. When manufacturing AF data-adjusting Sigma lenses, you may need to set each lens as a neutral focus point and adjust it to your personal camera. As this problem became more prevalent, companies began to feature micro-focus ingested in digital cameras. If you have this feature and can use it to synchronize a combination of lenses with your camera, you don't need to adjust the Sigma lens. While there are many possibilities for why the photo does not have focus, the autofocus settings in the camera body may not be calibrated properly to work with the specific lens you are using. This can happen even if both the camera body and lens are created by Sigma. Autofocus is a very valuable tool for professional photographers. However, if the camera body is not calibrated correctly to operate as a working lens, the camera's software cannot accurately calculate the autofocus distance of the lens. Therefore, focus on the image or focus on the back. Professional cameras and lenses are generally not manufactured to the same specifications or tested in all possible combinations (even from the same manufacturer). In addition to the fact of normal wear over time, there are small moving parts that need to be fully synchronized to give you focused photos, and there is a possibility that you may be using other lens brands (such as Tamron, Zeiss, Nikon, Canon, Sony, Ayx, Samyang, Makee etc.) along with the Sigma camera body, and you end up using a lens using a lens using a lens. Surprisingly, it is common for new luxury DSLR cameras and lenses not to be calibrated to work together. Even camera equipment that was once perfectly calibrated can be misaligned over time. So what's the solution? What is the solution? Sigma Lens Calibration Services » Download CRK Repair Form (PDF) 300 Lorimer Street Port Melbourne VIC 3207Tel: (03) 9823 1555Fax: (03) 9823 1590 Level 2, 15 Burke Roadhorse NSW 2020Tel: (02) 9552 8300 Fax 9200 Fax 5552 8399 80 Kingsford Smith DrvAlbion QLD 4010Tel: (07) 3862 6222Fax: (07) 07) 3862 6224 77 Pulaton Roadkent Town SA 5067Tel: (08) 8410 0533Fax: (08) 8410 0533Fax: (08) 8410 0533Fax: (08) 8410 0533Fax: (08) 8410 0533Fax: (08) 8410 0533Fax: (08) 8410 0533Fax: (08) 8410 137, 107 107 107 107 Unit 5 Giggerrod Valkata WA 6021Tel: (08) 9489 8550Fax: (08) 9381 7344 Service Needs Sigma products in Canada: Carefully pack edgins and associated accessories with plenty of padded materials and robust mail to prevent damage in transit. Step 2: Include in the package: name completion, return address, email And weekly phone numbers. A detailed description of the problem. For practical use, this is a sample that describes the problem. In the case of warranty repair, a copy of the sale slip dated of the original purchase. Step 3: Customer pays zentec international shipping and guarantees all delivery for warranty repairs. Gentec International Attn: If there are any costs associated with repairing Sigma Service 90 Royal Crest Court Markham, ON, L3R-9X6, you must obtain a quote from the service team within 2-3 business days of arrival at Zentech. If the product is repaired, it will be repaired and sent back. If the repair is covered by a warranty, zentec International will be subject to return delivery to the customer. If the item is not covered by the warranty, the customer will be responsible for all return shipping fees, regardless of whether the repair quote is approved. The Zentech Services department is open Monday to Friday, 8:30 a.m. to 5:00 p.m. During this time, the service department can call 905-513-7733, fax 905-415-9715, or call service@gentec-intl.com to call the list of all Sigma service centers in the United States (cameras, lenses, flash and accessories) and all Sigma service centers in the United States. Tweet Sigma Service Center North Dakota Bismarck Fargo Grand Forks Mino Sigma Service Center Pennsylvania Harrisburg Philadelphia New York Sigma Service Center South Dakota Rapid City Sioux Falls Watertown Sigma Service Center Utah Logan Orden Orem Salt Lake City Sandy Jordan Sigma Service Center Vermont Burlington Essex South Burlington Sigma Service Center Waiokking Kaper Springs

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