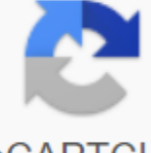


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In this section you will find the information and tools you need to manage the drug plans you encounter in day-to-day practice. Each plan will have its own vendor agreement, and it is important that you and your team understand the elements of each agreement. This will help prevent some audit problems. It can be helpful (when re-discussing your contracts with private payments) to offer provisions and/or language that protect your interests. To help, OPA has created several templates that pharmacists can find useful: This content is only available to members of the Association. Please log in to access this content. Becoming a member or logging into audit audits is a necessary part of doing business, and our goal is to ensure the audit experience is as positive as possible for our members. You can ensure good audit results by understanding and following the terms of the contract (i.e. the Plan Supplier Agreement). If you have questions about the audit process or any concerns about the audit, please contact us info@opatoday.com. Links to third-party site Plans Where it is available, participants can access vendor agreements, pharmacy user guides, updates, and other resources by clicking on the website of the relevant drug plan. ClaimSecure TELUS - Public Health Service References Document Plan - ESI Canada References Document - Document Links NIHB Bulletins NIHB Forms Green Shield Temporary Federal Health Refugee Information Directory for Health Workers Johnson Inc. NexgenRx Ontario Drug Benefits Program for Veterans Affairs WSIB This content is only available to members of the Association. Please log in to access this content. Becoming a member or sign in a third party contact guide for new OPA pharmacies has compiled a third-party payment list to assist new pharmacies in registering as suppliers. Third Party Toll Support Line New Provider created ClaimSecure Inc. 1-888-513-4464 Opening hours: Monday to Friday 7 a.m. - 11 p.m. Weekends from 11 a.m. to 4 p.m. Click here to access the pharmacy provider agreement Esorse 1-877-637-6773 Opening hours: Monday to Friday 8:45 a.m. - 6:15 p.m. Click here to access pharmacy provider Agreement Express

Scripts Canada 1-800-563-3274 Opening hours: Monday to Friday 6:30 a.m. - 12 midnight Weekend and official holidays 8am - 12 midnight Click here to access to pharmacy provider of The Express Scripts Canada Agreement - NIHB 1-888-511-4666 Opening hours: Monday to Friday 6:30 a.m. - 8:30 p.m. Click here to access pharmacy supplier green Shield agreement 1-888-711-1119 Opening hours: Monday to Friday 8:30 a.m. - 8:30 p.m. Click here, to access pharmacy provider Agreement Johnson Inc. 1-866-773-5467 Opening hours: Monday to Friday 8:30 a.m. - 8 p.m. Click here to access the agreement of pharmacy provider MDM Insurance Services Inc. 1-800-838-1531 Hours Watch Operation: Monday to Friday from 8 a.m. to 5 p.m. Click here to access pharmacy provider Medavie Blue Cross - General Line 1800-355-9133 Opening hours: Monday to Friday 8am - 8pm Click here to access the pharmacy provider of the Canadian Armed Forces Agreement (CAF) Royal Canadian Mounted Police (RCMP) Veterans Affairs Canada (VAC) 1-888-614-1880 Opening hours: 7:30 a.m. - 6 p.m. Click here to access pharmacy provider's Immigration Agreement, Refugees and Citizenship Of Canada (IRCC) Program 1-888-614-1880 Opening hours: 8:30 a.m. - 4:30 p.m. Click here to access the nexgenRx Pharmacy Supplier Agreement 1-86 6-394-3648 Opening hours: Monday to Friday 8:30 a.m. - 10 p.m. Click here to access the pharmacy provider's Ontario Drug Benefit Agreement 1-800-668-6641 Opening hours : Monday to Friday 8:30 a.m. - 5 p.m. Contact ODB Support to register a new service provider: 1-800-668-6641 SES Benefits 1-888-939-8887 Opening hours: Monday to Friday from 8 a.m. to 5 p.m. Contact for a new service provider: 1-888-939-8885 Telus Health Solutions Public Health Care Plan (PSHCP) 1-800-668-1608 Opening hours: Monday to Sunday from 5:3 a.m. 0 to 02:00 Contact for registration of a new supplier: 1-888-939-8885 The Council's Workplace Safety and Insurance (WSIB) approach to drug management includes a unique drug formula for patients with new injuries or relapses. WSIB narcotic formulas all claim for patients with new injuries or relapses will initially be approved only if the prescription is written for short-acting drugs. After 12 weeks of continuous drug use, WSIB clinical staff will consider the case of continued use. During the initial 12-week period, prescriptions for long-acting drugs are not reimbursed (and pharmacy claims will be rejected). This initiative excludes cases under the Serious Injury, Pre 1990 and Occupational Diseases programs. Drug management for affected off-formulary workers is now applied to drugs that are not on Formulary (i.e. those covered by private plans). For more information, visit the Ministry of Health and Long-Term Care website: the Simplified Access to Palliative Care Drugs Mechanism, the Ministry has a consolidated list of physicians participating in the Ontario Drug Benefits Program (ODB) as part of the Simplified Access to Palliative Care Drugs Mechanism. Pharmacies have been provided with this list in relation to the Department's ONEMail system. To get please contact ODB support about how to find this information. Exceptional Access Program As a result of the current shortage of formula drugs listed methotrexate 25 mg/ml injections 2mL vials, an interim solution to avoid interruption of treatment for patients who are eligible for benefits through The Medicines Benefits Program is available under the Ministry's Exclusive Access (EAP) program. Pharmacies will be able to notify the Ministry of Exceptional Access Program (EAP) on a case-by-case basis to be granted access to reimbursement of 2 ml vials of methotrexate 25 mg/ml injections produced by Teva Canada Ltd. (DIN 02099705) or Pfizer Canada Inc. DIN (02182955). You can see the message from the ministry here. The Ministry consulted with the Ontario Pharmacists Association and the Ontario Rheumatology Association on an orderly method of notifying OAP of temporary approval of the reimbursement of alternative methotrexate products that are not listed in the ODB formula. Pharmacists are asked to complete the form below and fax directly to a special fax of the ministry at 416-314-3857 or toll-free:1-844-829-6807 to facilitate the notification process. Download the form. The Ontario Drug Prices Association of Pharmacists has received many calls and letters from pharmacists and technicians regarding price inaccuracies and discrepancies between what is available from the supplier (producer or wholesaler) and what is reimbursed by appraisers. We have developed a simple tracking form to help us identify the sources of these problems (paid, vendor or software provider) and solve them as quickly as possible. Your contribution to the data up to this point has been helpful. Please continue to provide examples of drug price errors for both public and private CLAIMS to OPA as soon as they are discovered to help us continue to speak on your behalf with the ministry. We ask pharmacists and technicians to confirm with the store owner/manager the best process to send data in order to eliminate duplication in your own pharmacy. Please note that no provider of information is collected or shared, and all submitted drug price data will be collected and addressed to the general form of din. Drug Price Inaccuracy Tracking Form - Word Document (download, complete and email info@opatoday.com or fax 416-441-0791) During the EDI evaluation process, entering the correct relationship code for a patient to whom medications are distributed is as important as entering the date of birth in the correct format. Using the relationship code allows us to verify settlement requirements and manage the review of drug use, as well as individual restrictions such as deductibles, highs, co-payments, etc. TELUS Health uses the following codes and relationship descriptions: Using the relevant relationship code, but an incorrect date of birth will result in the rejection of a settlement claim. The same applies to the correct date of birth, but the wrong relationship code. It is essential that both the date of birth and the relationship code correspond to the information in the system for payment purposes. That's what it's all about. You will find the information and tools you need to manage the drug plans that you encounter in day-to-day practice. Each plan will have its own vendor agreement, and it is important that you and your team understand the elements of each agreement. This will help prevent some audit problems. 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