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You can cancel the VIP extended warranty at any time to return through the Volvo dealer directly. If your Volvo dealer has closed or is no longer working as an authorized Volvo dealer, please contact Fidelity Warranty Services (FWS) in writing and let them know that you would like to cancel your contract so they can send you instructions. If you sell your Volvo, you can transfer your VIP contract to your new owner if you wish. To transfer YOUR VIP contract to a new owner, you will need the following items submitted within 30 days of the transfer of ownership of the vehicle: a completed transfer form or a letter with the name and address of the new owner with your permission to transfer to FWS a disassembled copy of the written A\$40 check contract to be paid to FWS to cover the transfer fee Note: The service contract may not be transferred to any motorized retail vehicle. Гарантийные услуги Fidelity, INCPO Box 8567 Deerfield Beach, FL 334431-866-943-1329 Последнее обновление: 07/09/09/2018 09:16 AM 1 VEHICLE INFORMATION CONTRACT NUMBER CAREFREE CAR PROTECTION MECHANICAL SERVICE CONTRACT NEW VEHICLE COVERAGE YEAR MAKE CURRENT ODOMETER READING DEALER- DEALER DEALER DEALER LIENHOLDER АДРЕС ДИЛЕРА ПОДПИСЬ СЛУЖБЫ ИНФОРМАЦИИ О КОНТРАКТЕ / ПРОБЕГ ВЫБРАННЫЙ ОХВАТ ВЫБРАН 4 ГОДА / 60000 МИЛЬ 6 ЛЕТ / 72000 МИЛЬ СЕРЕБРО (PUS) ЗОЛОТО ПЛЮС (PGP) 5 ЛЕТ / 60000 МИЛЬ 6 ЛЕТ / 100000 МИЛЬ ЗОЛОТА (PUG) ПЛАТИНА (PNP) 5 ЛЕТ / 75000 МИЛЬ 7 ЛЕТ / 70000 МИЛЬ ФРАНШИЗЫ ВЫБРАННЫХ 5 ЛЕТ / 100000 МИЛЬ 6 ЛЕТ / 60000 МИЛЬ 7 ЛЕТ / 100000 МИЛЬ 10 ЛЕТ / 100,000 МИЛЬ 000 МИЛЬ \$ 0 (ЗРД) \$ 50 (ЗРФ) \$ 100 (НО 1Н) - ОТКАЗАЛСЯ, ЕСЛИ РЕМОНТ СДЕЛАН НА ПРОДАЖУ ДИЛЕРА ЦЕНА КОНТРАКТА СМ. THE DURATION OF THE SERVICE CONTRACT TO DETERMINE THE EXPIRATION DATE AND MILE OPTIONAL ROAD HAZARD TIRE SERVICE PURCHASE COST (HTC) THIS SERVICE CONTRACT MAY PROVIDE CERTAIN COVERAGE THAT CAN ALREADY BE INCLUDED IN ANY APPLICABLE MANUFACTURER'S WARRANTY. NOTE TO SERVICE CONTRACT HOLDER: You must obtain a permit prior to any repair covered by this service contract, except as impolite in the #4 of HOW TO DO CLAIM CAR CARE CARE SERVICE PLAN SEE OWNER'S MANUAL FOR THE COMPLETE LISTING OF FULL FACTORY RECOMMENDED SERVICES CAR CARE PURCHASE CAR CARE CARE PRICE I currently confirm the purchase of an additional car maintenance plan. Signature SELECT BOTH TERM / RUN AND SERVICE LEVEL: PREMIUM PREMIUM VALUE VALUE 3000 MILES MILES 5,000 MILES MILES 2/30,000 3/36,000 STANDARD (MN3) 3/37,500 STANDARD (MNP) 2/30,000 3/35,000 STANDARD (MN5) 3/37,500 STANDARD (MNV) 3/45,000 4/52,500 3/45,000 4/52,500 4/48,000 5/60,000 PLUS (N3+) 5/60,000 PLUS (NP+) 4/50,000 5/60,000 PLUS (N5+) 5/60,000 PLUS (NV+) Washington Residents Only: By initialing this box, YOU acknowledge YOU have reviewed with Selling Dealer the sections of this Service Contract titled: SERVICE CONTRACT COVERAGE, VEHICLE COVERED PARTS, SERVICE CONTRACT PERIOD, EXCLUSIONS FROM COVERAGE, HOW TO MAKE A CLAIM, CANCELLATION, DEDUCTIBLE AND UNCOVERED COSTS AND IMPLIED WARRANTY. CONTRACTUAL RESPONSIBILITY POLICY - CL SERVICE COMPANY AND ADMINISTRATOR: FIDELITY GUARANTEE SERVICES, INC. P.O. BOX 8567 DEERFIELD BEACH, FLORIDA COPY 1 - FWS COPIES 2 No. 3 - DEALER COPY 4 - LIENHOLDER COPY 5 - CUSTOMER C/S 8688 2 PARTIES TO THIS SERVICE CONTRACT: The next BOLD print that appeared throughout this service contract has the following meanings: YOU and your average customer named as the front-end service holder. We, usa and our refer to Fidelity Guarantee Services, Inc. (FWS). In some states, we, the U.S. and ours relate to the sale of the dealer noted on the front page of this contract service. Please refer to the Section of the State Amendment for such exceptions. SERVICE CONTRACT PERIOD: Coverage under this Service Contract begins on the purchase date shown on the front of this Service Contract and expires as of the date or mileage of the chosen plan, depending on what happens in the first place. The term of the plan is measured in the term/run of (a) Purchase date and 0 miles if the current odometer reading is 5999 or less, or; (b) January 1 of your car's model year and 0 miles if the current Reading odometer is 6,000 miles or more. SERVICE CONTRACT COVERAGE: In the event of a mechanical failure of the covered part, we agree to repair or reimburse YOU the cost of spare parts and labor, repair or replace the covered part of the less applicable deductible, with conditions and restrictions in the present. Mechanical failure means: (1) Failure of the covered part due to faulty manufacture or materials supplied by the manufacturer or distributor of the original vehicle, or; (2) Failure of the covered part due to a gradual decline in performance as a result of normal wear and tear, before the vehicle reached 50,000 miles. The covered part failed when it could no longer perform a function for which it was designed solely because of its condition, and not because of the action, inaction or failure of any indisguise parts. IF A MECHANICAL FAILURE IS COVERED BY ANY OTHER WARRANTY, MAINTENANCE POLICY, RECALL OR REPAIR ADJUSTMENT (OTHER WE WILL PAY THE DIFFERENCE, IF ANY, BETWEEN PAYMENTS MADE UNDER THIS SERVICE CONTRACT AND PAYMENTS. This service contract is not policies, guarantees or warranties. PLAN COVERAGE: There are four coverage plans (silver, gold, gold plus and platinum) described in this service contract. The coverage plan that applies to your car is determined by which box has been checked on the front of the service contract. VEHICLE COVERED PARTS SILVER COVERAGE PLAN ENGINE: engine unit and cylinder heads and all internally smeared, including pistons, piston rings, pins and cylindrical sleeves; crank shaft, pulley, basic bearings, caps and bolts; connective rods, rod bearings, caps and bolts; camshaft (s), camshaft bearings, buttons and plugs; timing of gears and timing of the chain or belt; rocker arms, rocker arm turns, ramparts and bushes; inlet and exhaust valves, springs, guides, regulators, retainers and seats; pushrods and lifts; Consumption is diverse Exhaust diversity; Balance of the shaft; Water pump; Fuel pump; Thermostat; oil pump, lid, gears, pressure valve and screen; Rotor body, rotors, shells and a quiet shaft; All internal attachments, nuts and bolts; turbocharger/supercharger assembly, including boost valve and wastegate; seals and pads. TRANSMISSION/TRANSAXLE: transmission/transaxial body and all internally oiled parts, including ring and pinion gears; oil pump, lid, gears, hull and vans; Torque converter Valve body (s); throttle valve; Valve packaging Governor, equipment and cover; Parking equipment and paw; roll pins; Sprrags; The proquettes The chain Springs Stator and shaft; Pressure regulator valve Pressure switches Solenoids; Stripes automatic gearbox/transaction, drums, pistons and steel plates; planetary and solar gears; servos and rings; Blockers Synchronous hubs and keys Bearings Bushes; supports and ramparts; Control rings The ito; Housing expansion; Speedometer drive gear; Batteries and rings Regulators All internal attachments, nuts and bolts; Shift the lid and fork; Separate bell shelter; seals and pads. (STANDARD POWERTRAIN ASSEMBLY AND ALL COMPONENTS ARE NOT COVERED.) DRIVE AXLE: Differential/axis hull (s) and all internally smeared parts, including the axis flank; Ring and pinion gear/carrier assembly; Spider gears and bearings; Pins; Fixers paws, plates and springs; Cover. Transfer case and all internal parts contained in transfer case; seals and pads. STEERING: Steering equipment shelter and interior parts including control rings, valves, mine pignon, pitman shaft, worm shaft and equipment, sector shaft, bearings, regulators; Stand and pinion body and interior parts including control valve, rack furs, fastenings, rack and yoke shaft, coil valve, bearings; power pump and internal parts, Hull, reservoir, mine and vans; Steering pump brackets; seals and pads. BRAKES: Master cylinder; Vacuum or hydraulic assemblage of the brake amplifier; hydraulic lines, hoses and fittings; Brake Brake Apply a pin seals and pads. (ABS COMPONENTS ARE NOT COVERED.) SOURCE: Capacitor; Compressor Vaporizer; Hole/expansion/poa valve; seals and pads. FRONT SUSPENSION: Upper and lower control hands, ramparts and bushes; Racks, case and cartridge; spindle/steering wheel and spind support. ELECTRICAL: The hull is alternator and all interior parts including bearings, bushes, brushes, bridge-cleaner, diodes, field coil and rotor; bracket-change attachments; Voltage regulator The engine's starting body and all interior parts including bushes, brushes, field windings, starter drive and solenoid. GOLD COVERAGE PLAN (includes SILVER coating plus the following additional parts) ENGINE: Oil pan; Valve, timing and side covers; Housing thermostat; water pump pulley; Engine fastenings; harmonious balance, Flexible plate/flywheel and ring gear. RELATED: Oil pan; The cable Kickdown link; CABLE TV/trossel; Vacuum modulator; The transmission mounts. DRIVE AXLE: Joints of constant speed; Joint sliding, front wheeled apen/half and wheel bearings; u-joints; Connections Flexible drive Support shafts; support bearings of the center. STEERING: Tie rods, loafer and pitman arms, center/drag link, ties and shafts; colder lines. BRAKES: Compensator/proportional valve; The measuring valve calipers, pistons, seals and dust loading; wheel cylinders, cups, seals, spring and dust boots; Back-list; Brake regulators Brake pedal, lever pedal and turn pedal; Parking brake cable; COMPONENTS of the ABS, including processor/control module, pump, reset valve, wheel speed sensors, solenoids, battery and pressure differential switch. AIR CONDITIONING: Battery; The receiver is dry; Automatic temperature control programmer Build clutches, including coils, drive and pulley Control cables Cut-off switch Serpentine strap tension, bearing and pulley. FRONT SPENSIA: Wheel bearings; A ball of joints and bushes; thief in law and bushes; stabilizer bar, links and bushes; xersion bar, mounts and bushes; track bar, links and bushes. ELECTRICAL: Front and rear windscreen wiper engine and communications; Power window engine Window regulators The engine of the seat power; steering column multifunctional switch and individual switches for turn signal, headlights, dimmer, wipers, washers and speed control; Mirror engine switch Brake light switch Neutral security switch Glove box light switch; Courtesy Light Switch; cooling fan relay; colenoid air traffic control; Air regulator valve E.F.E. heater; I.A.C. engine; Electronic ignition module; The dashboard's electronic module Coil Distributor of engines, including shaft, gears, bushes and modules; Throttle position sensor Vehicle speed sensor M.A.P. sensor knock sensor and barometric pressure sensor. Page 2 of 8 3 GOLD PLUS COVERAGE PLAN (includes SILVER and GOLD coverage plus the following additional parts) COOLING: Radiator, mounting brackets and coolant recovery tank; Liquids Clutch, fan blades and engine; Fan shroud; The core of the heater; Transmission cooler. FUEL: Fuel lines; Fuel pressure regulator The level is sent Fuel injectors and seals; Injecting pump; Fuel injection control components, including mix control processor, throttle body assembly, clipping valve, fuel rail, fuel distributor,

trigger contacts, cold start valve, fuel injection valve, fuel battery; Tank; Latch the tank door; tank filler neck and o-ring. AIR CONDITIONING: Compressor mounting brackets; a loaf of pulleys and bearings; Air conditioning /engine heater. STEERING: Steering tilt and telescopic mechanism. FRONT SUSPENSION: coils and leaf springs, seats and bushes, leafy spring shackles; Electronic level control components including pump, battery, lines and bags. REAR SUSPENSION: Upper and lower control hands, ramparts and bushes; Upper and lower ball joints; Racks, case and cartridge; Wheel bearings spindle/steering wheel and spindle support; coils and leaf springs, seats and bushes, leafy spring shackles; Track bars, links and bushes; Electronic level control components, including pump, battery, lines, bags; stabilizer bar, links and bushes. ELECTRICAL: Cruise control module, servo, cables and switches; ESC systems; electronic instrument clusters and driver information systems, including speedometer, odometer, tachometer and all sensors, warning indicators; Security alarms or electronic login systems, including remote entry receiver, sender and module; Lock door drives; Mirror engine; Power window switch Power lock switch rear window defogger; horn and relay; Convertible top engine; The engine of the hatch on the roof; The power of the antenna engine; Electric headlights; Trunk power/hatch engine release, switch and solenoid; The power of the engine and switch sliding door; electronic control modules, including body control module, electronic control unit, transmission control module, transmission control module; Electronic throttle control module; The handle angle sensor Camshaft position sensor; Throttle position engine; Fuel pulse damper; Wide open throttle switch; Thermo time switch; Fuel pump repeater; Automatic temperature control sensor Ride height sensor and relay; Oxygen sensor (02); Mass airflow sensor A diverse differential pressure sensor; Fluid temperature sensor OEM radio, graphic equalizer, cassette player and CD player. PLATINUM COVERAGE PLAN includes silver, gold and gold plus cover plans plus any MECHANICAL BREAKDOWN, with the exception of those elements listed in the EXCEPTIONS FROM COVERAGE sections, and the LIMITS OF LIABILITY section. All other terms of this service contract remain unchanged. RENTAL CAR COVERAGE: You will be allowed up to \$35 a day for a maximum of ten (10) days of car rental costs incurred if necessary due to mechanical breakdown coverage. You are responsible for getting a rental car and renting a rental expenses incurred must be from a licensed car rental agency or an authorized dealer. We will then reimburse you for the costs. THERE IS NO REFUND FOR THE DELAY OF SPARE PARTS. STORE PLANNING OR FOR WORK NOT COVERED BY THIS SERVICE CONTRACT. YOU MUST OBTAIN PRIOR PERMISSION FOR RENTAL COSTS. RENT REIMBURSEMENT IS LIMITED TO THE MERE COST OF REPAIRS AND ENDS ON THE COMPLETION DATE OF THE REPAIR. TOWING COVERAGE: You will be allowed up to \$75 for covering mechanical failure to tow costs incurred if necessary due to such covered mechanical failures. TRAVEL BREAKDOWN: In the event of a mechanical breakdown of the covered part, we will reimburse YOU for food and accommodation, starting from the day after the claim is reported in the U.S., provided that you are more than 100 miles from home. Such costs should be capped at \$75 per calendar day and \$375 for each case. Reimbursement is limited to the downtime of repairs and ends on the completion date of the repair. DIAGNOSTICS COVERAGE: We will pay reasonable, necessary and normal diagnostic costs incurred in connection with the covered repairs, so as not to exceed the working hours listed in the nationally recognized parts and the Labour Manual. DIAGNOSTIC TIME WILL NOT BE PAID FOR CONDITIONS WHERE PROPER REPAIR IS OBVIOUS TO NORMAL SENSES OF VISION, TOUCH, SMELL AND/OR SOUND. BREAKING COVERAGE: We will pay for the replacement of brake pads, belts and hoses that are damaged and need to be replaced as a result of mechanical failure coverage. This coating includes a rotor disc brake or brake drum grinding required as a result of a covered mechanical breakdown. FLUID COVERAGE: We will pay for the replacement of essential liquids, oils, lubricants, lubricants and approved A/C gases, which must be replaced in conjunction with indoor repairs. THIS COATING DOES NOT APPLY TO STORE ACCESSORIES. OPTIONAL ROAD HAZARD TIRE COVERAGE: We will pay for repairs or replacement of a damaged tyre if tyre damage is caused by a road hazard. Road hazard is defined as debris on road or road surfaces such as potholes, cracks and cracks. Coverage is only used when checking the box covering traffic accidents on the front of this service contract. The coating ends when the lowest tread depth reaches 3/32 or when that maintenance contract is terminated, depending on what comes first. Our tyre replacement fee will be pro-rated for wear (for example, if a 25% tyre worn by YOU will pay 25% of the tyre price). THIS COATING WILL NOT PAY FOR WEAR, TIRE BALANCING, TYRE DEFECTS, COLLISION DAMAGE OR VANDALISM. ALSO EXCLUDED FROM THE COATING OF THE STEM TIRE, VALVE, WHEELS, EQUIPMENT FASTENING, WHEEL AND SPACE SAVER STYLE SPARE TIRES. THE BENEFITS DESCRIBED IN THE COVERAGE OF THE RENTAL CAR, TOWING AND BREAKDOWN OF TRAVEL DO NOT APPLY TO THE COVERAGE OF TRAFFIC ACCIDENTS. ANSWER: You can transfer this service contract to another owner, but to another vehicle. To transfer this service contract, you must send the following three (3) items to FWS within thirty (30) days after the transfer of ownership of the vehicle: (1) a completed transfer form (or a letter containing the name and address of the new owner and your transfer permit); (2) a legible copy of the first page of this service contract; and (3) a check for \$40 paid by FWS for a transfer fee. This service contract cannot be transferred to any legal entity that deals with the sale or leasing of vehicles. DEDUCTIBLE AND UNCOVERED COSTS: For each repair visit, you will be liable for the deductible amount selected by YOU, as shown on the first page of this service contract, as well as for any other costs not covered by this maintenance contract. If the box is not checked, the deductible will be \$100. If you choose the \$50 franchise option and go back to selling the dealer to have the repairs done, the franchise will be canceled. When there is a breakdown on the covered part, which is covered by the manufacturer's warranty, we will reimburse you the difference between our franchise and the manufacturer's franchise. If the same covered part, previously repaired under the Service Treaty, fails again, the franchise will be abolished. Page 3 of 8 4 CANCELLATION: This service contract can be cancelled by YOU at any time. To cancel, you must return this service contract to your dealer. If you cancel within the first sixty (60) days, a 100 percent refund of the service contract price will be made less than the \$50 administrative fee. After sixty (60) days, a pro-rata refund will be made based on more time or mileage expired from the purchase date and odometer reading on the purchase date, for a smaller amount of \$50 administrative fee. If you cancel, you allow Lienholder to receive any refunds. In the event of a total loss or withdrawal, Lienholder has the right to revoke this service contract and Lienholder will be named as the sole participant for any refund amounts and all rights and interests under this service contract will immediately transfer to Lienholder. This service contract is not filed in the United States, except for fraud, misrepresentation of materials or non-payment of the price of the service contract. EXCEPTIONS TO THE INSURANCE: THIS SERVICE CONTRACT WILL NOT PAY OR REIMBURSE YOU: 1. ANY LOSS, DAMAGE OR EXPENSE CAUSED BY ACCIDENTS, ANY CHANGES IN VEHICLE OR PARTS, USE OF OVERSIZED TYRES OR WHEELS, CHANGE OF VEHICLE NOT AUTHORIZED BY ITS MANUFACTURER, FAILURE OF ANY PART NOT COVERED BY THIS SERVICE CONTRACT, ACCIDENTAL LOSSES; 2. ANY MECHANICAL FAILURE CAUSED BY ACCIDENTS, COLLISIONS, DAMAGE, OBJECT FALL, THEFT, THEFT, EXPLOSION, LIGHTNING, EARTHQUAKES, FIRES, STORMS, HAIL, WATER, FLOODS, FREEZE, MALICIOUS EVIL, VANDALISM, CIVIL UNREST, RIOTS, WARS; 3. REPAIR OR OR OF THE COVERED PART, ANY MANUFACTURER'S WARRANTY OR FOR ANY OTHER INSURANCE OR OTHER REASON, THE MANUFACTURER, IMPORTER, DISTRIBUTOR, SELLER OR REPAIRER OF THE VEHICLE WILL REPAIR OR REPLACE THE PART AT HIS EXPENSE OR AT A REDUCED PRICE; ANY INVOICE SUBMITTED BY THE FSO TO PAY FOR SERVICES NOT PERFORMED, AS DESCRIBED AT THE TIME OF AUTHORIZATION; 5. ANY CLAIM IF YOUR CAR S ODOMETER, FROM THE DATE OF PURCHASE OF THIS SERVICE CONTRACT, HAS BEEN MODIFIED, DISABLED, IS INOPERABLE, OR THE ACTUAL MILEAGE CANNOT BE DOCUMENTED, OR REASONABLE TO BE EVALUATED; 6. ANY CLAIM IF YOUR VEHICLE IS USED FOR COMPETITIVE DRIVING OR RACING, POLICE OR EMERGENCY SERVICES, MAINLY OFF-ROAD USE, SNOW REMOVAL, PASSENGER TRANSPORTATION, COMMERCIAL DELIVERY/SERVICE/REPAIR, RENTAL PURPOSES, TOWING TRAILER OR OTHER VEHICLE, IF YOUR VEHICLE IS NOT EQUIPPED TO DO SO, AS RECOMMENDED BY THE MANUFACTURER; 7. ANY MECHANICAL FAILURE CAUSED BY ABUSE, ABUSE, NEGLIGENCE, IMPROPER TOWING, LACK OF MAINTENANCE; 8. ANY MECHANICAL FAILURE CAUSED BY POLLUTION, OVERHEATING, LACK OF LIQUID OR LUBRICANTS, LACK OF OIL VISCOSITY, SLUDGE, LIMITED OIL FLOW, SALT DAMAGE, RUST AND RUST, ENVIRONMENTAL DAMAGE, CHEMICALS; 9. THE NEED TO REPAIR OR REPLACE THE PART COVERED, ARISING OR CONDITIONED BY THE USE OF YOUR VEHICLE OUTSIDE THE UNITED STATES, THEIR TERRITORIES OR POSSESSIONS OR CANADA; 10. HAZARDOUS WASTE DISPOSAL FEES, STORAGE OR TRANSPORTATION FEES, ADJUSTMENTS, STORE MATERIALS, BASIC FEES AND CORRECTING OF RATTLES/SQUEAKS/WIND/SMELL/SMELLS/WATER LEAKS; 11. ANY INDIRECT, SECONDARY OR UNREASONABLE COSTS THAT YOU MAY INCUR AS A RESULT OF THE NEED TO REPAIR OR REPLACE THE PART; 12. RESPONSIBILITY FOR PROPERTY DAMAGE, DAMAGE OR DEATH OF ANY PERSON ARISING FROM THE OPERATION, MAINTENANCE OR USE OF YOUR VEHICLE, WHETHER THEY ARE RELATED TO THE COVERED PARTS; 13. IN ACCORDANCE WITH THE COATING, SILVER, GOLD AND GOLD PLUS ANY PART THAT IS NOT SPECIFICALLY LISTED ON THE LIST COVERED BY THE CHOSEN COATING; 14. UNDER PLATINUM, ANY OF THE FOLLOWING PARTS: BRAKE LININGS, BRAKE DRUMS AND ROTORS, DISC BRAKE PADS, STANDARD TRANSMISSION CLUTCH COMPONENTS, AIR BAGS, SOLAR DEVICES, LOOPS, GLASS, LENSES, AIRTIGHT BEAMS, FINISHES, MOLDINGS, DOOR HANDLES, LOCK CYLINDERS, TIRES, BATTERIES, LIGHT BULBS, UPHOLKS, PAINT, BRIGHT METAL, FREEZE PLUGS, HEATER AND RADIATOR HOSES, TAILINGS WORKS SUCH AS FRONT END ALIGNMENT OR BALANCING WHEELS, CONSTANT SPEED JOINT BOOTS, SECURITY SYSTEMS, CELL PHONES, ELECTRONIC TRANSMITTING DEVICES (EXCEPT THOSE SPECIFICALLY LISTED UNDER SILVER, GOLD OR GOLD PLUS COATING), RADAR DETECTORS 15. BURNT VALVES, WORN RINGS, CORRECTION OF CONSUMPTION OF OIL, OIL, REPAIRS TO REDUCE THE EFFICIENCY OF THE ENGINE, WHICH MUST BE PERFORMED ON YOUR CAR; 16. ANY MAINTENANCE OF YOUR CAR, UNLESS AN ADDITIONAL CAR MAINTENANCE PLAN IS SELECTED; 17. ANY PERSONAL EXPENSES (EXCEPT THOSE NOTED AT THE BREAKDOWN OF TRAVEL) ARISING FROM THE FACT THAT YOUR VEHICLE IS NOT AVAILABLE FOR USE; 18. DAMAGE CAUSED TO YOUR ENGINE BY TAKING WATER THROUGH THE ENGINE AIR INTAKE SYSTEM (USUALLY REFERRED TO AS WATER INTAKE). HOW TO MAKE A CLAIM: When repairs are required, if possible, return your car to your dealer sale. If you can't return your car to your sales dealer, you should call FWS at normal business hours to get instructions. If you do not follow our instructions, we do not have to reimburse you for the cost of repairs. Permission must be obtained from FWS before your car is repaired. We reserve the right to inspect any vehicle until any repairs are approved. In order to file a claim under this service contract, you must: 1. Maintain your vehicle in accordance with the maintenance schedule provided in the Manufacturer Owner's Guide. You must keep original copies of all repair orders, invoices and receipts from services and maintenance and submit the originals at the time of claim; 2. Use all means to protect your VEHICLE FROM FURTHER DAMAGE IN EVENT OF A MECHANICAL BREAKDOWN. WITHOUT LIMITING THIS GENERAL RULE, IN PARTICULAR, YOU SHOULD IMMEDIATELY STOP THE VEHICLE AND REPAIR IT BEFORE YOU DRIVE ON; 3. Provide demolition permit at the request of the United States so that repair companies can provide accurate diagnosis and evaluation of repairs; 4. In the event of an emergency and cannot be reached by the FAA, the owner of the service contract may begin to be repaired, but the payment will be made in accordance with other provisions of this service contract; 5. Submit a claim for reparation in the United States along with all the necessary documents within thirty (30) days of authorization; 6. Save all the replaced parts until your claim is settled, as you may be required to submit these parts for review. Failure to do so may result in your claim denied. If you have any questions that your sales dealer cannot answer, please contact FWS. Page 4 of 8 5 PAYMENTS: Your repair dealer must perform the permitted repairs covered by this service contract, without paying YOU for such repairs. If the repair dealer charges YOU for the permitted repairs covered by this service contract, send copies of all invoices and related to the permitted repair, as well as a copy of the first page of this service contract: FWS, P.O. Box 8567, Deerfield Beach, Florida OUR OPTIONS: FWS will pay for the repair of the facility directly or reimburse YOU for the repair or replacement of any any covered by this service contract. Spare parts used in the overhaul will be at the discretion of FWS new or restored OEM parts, new or restored parts or used parts that meet repair quality standards or FWS. LIMITS OF LIABILITY: For any one-time repair visit, all benefits paid or payable must not exceed the actual monetary value of your vehicle at the time of the last loss. The cumulative amount of all benefits paid or paid during the duration of this Service Contract should not exceed the price you paid for your car. Payment or reimbursement for the repair or replacement of covered parts and benefits claimed under RENTAL CAR COVERAGE, TOWING COVERAGE, TRAVEL BREAKDOWN, DIAGNOSTICS COVERAGE, RELATED DAMAGE COVERAGE, FLUID COVERAGE AND OPTIONAL ROAD HAZARD TIRE COVERAGE are the only remedies available to the owner of the service contract. We do not assume any other obligation or responsibility in relation to the vehicle. We neither assume nor authorize anyone to take over for the U.S., any additional responsibility. INSURANCE: Our obligations under this service contract are insured by Courtesy Insurance Company, 500 Jim Moran Boulevard, Deerfield Beach, Florida You are entitled to make a direct claim to Courtesy Insurance Company. To do this, please call for instructions. In some states, such an obligation may be insured by an alternative carrier, please refer to the section of the State Amendment for such exceptions. GENERAL. 1. THE CONDITIONS OUTLINED ABOVE ARE A FULL AND COMPLETE AGREEMENT BETWEEN THE PARTIES. THE BUYER SHOULD NOT RELY ON AN ORAL PRESENTATION OR STATEMENT. 2. If it is not clear how long/mileage or insurance plan has been purchased, you should contact your dealer sale or U.S. 3. This service contract will be governed by the laws of the State in which it is sold. 4. No amendment, supplement or waiver of any provision of this service contract will be binding on the United States unless it is in writing and signed by a representative in our home office. 5. We can delegate our responsibilities and responsibilities and assign our rights and privileges. 6. Our right to recover payment: If we make any payments under this service contract and you are entitled to foreclosure on the other hand, your rights must become our rights, and you must do whatever is necessary to allow the U.S. to enforce those rights. Our subrogation rights will come into force after you become whole. STATE AMENDMENTS: If this service contract is purchased in any of the following states, The following additional provisions: ALABAMA: If this service contract is cancelled by YOU within the first sixty (60) days, no administrative fee is levied. If you cancel after sixty (60) days, the administrative fee will be \$25. A 10 per cent penalty will apply to any refund that is paid within forty-five (45) days from the day this service contract is repaid. If we cancel, we will give you at least five (5) days of cancellation notice and find out the date in effect and the reason for the cancellation. ALASKA: This service contract will provide coverage if your vehicle is used for snow removal, provided that it is properly equipped for such use and is not commercially used. ARIZONA: We, usa and our appearing in BOLD throughout this contract service belong to Fidelity Guarantee Services, Inc. (FWS). To cancel this service contract, you must return this service contract to your dealer or Administrator. This service contract is not filed by the U.S., except for your fraud or material misrepresentation in filing a claim, or non-payment of the service contract price. If we do not file a valid claim or refund within thirty (30) days after the loss evidence has been filed, you have the right to file a direct claim with The Insurance Company Courtesy. Please call for instructions. CALIFORNIA: THE INSURANCE section is removed in full and is replaced as follows: Our obligations under this service contract are insured by the American Insurance Company of Florida Bankers, Quail Roost Drive, Miami, FL YOU can file a claim with the insurance company directly. To do this, please call the amended CANCELLATION section: If this service contract is cancelled by YOU within the first sixty (60) days, there is no charge for administration. If you cancel after sixty (60) days, a pro-rata refund will be made based on more time or mileage expired from the purchase date and odometer reading on the purchase date, for a smaller administrative fee of \$25 or 10 percent of the unaccounted pro-rat price of the contract service, whichever is less. CONNECTICUT: If the current maintenance contract is less than one (1) year, the maintenance contract is extended for the duration of the vehicle repair under that service contract. GEORGIA: THE CANCELLATION is changed as follows: If this service contract is cancelled by YOU within the first sixty (60) days, no administrative fee will be charged. If you cancel after sixty (60) days, a pro-rata refund will be made based on more time or mileage expired from the purchase date and odometer reading on the purchase date, for a smaller administrative fee of \$50 or 10 percent of the unaccounted pro-rat price of the contract, whichever is less. If we cancel, you will be notified by a certified mail indicating the time when the cancellation will be effective, which should not be less than thirty (30) days from the mailing date. Cancellation must meet section requirements Georgia After sixty (60) days, we cannot cancel this service contract except for fraud, substantial misrepresentation or non-payment of the service contract price. In the event that the issuer this service contract is not in a position to make a refund, you can file a claim directly with the insurer listed in this Service Contract. EXCEPTION TO SECTION 8.) is removed in full and is replaced by the following: 8.) Any mechanical failure caused by pollution, overheating, lack of cooling or lubricants, lack of viscosity of oil, limited flow of oil, salt, rust and rust, environmental damage, chemicals. HAWAII: If this service contract is cancelled by YOU within the first sixty (60) days, there is no charge for administration. If you cancel after sixty (60) days, a pro-rata refund will be made based on more time or mileage has expired from the purchase date and odometer reading on the purchase date, for a smaller administrative fee of \$50. A 10 per cent penalty per month will apply to any refund not paid or credited within forty-five (45) days of the return of that service contract. The right to revoke this Service Contract within the first sixty (60) days and receive a 100 percent refund of the service contract price does not sue and applies only to the original owner of the service contract. If we cancel for any reason other than: 1.) non-payment of the service contract price; 2.) any material distortion made by YOU or on your behalf, or, 3.) Any significant breach of your contractual obligations, we will provide you with a written notice of cancellation at least five (5) days before the date due to cancellation. IDAHO: Coverage provided under this service contract is not guaranteed by the Idaho Insurance Guarantee Association. ILLINOIS: Repealing the administrative fee would be \$50 or 10 percent of the pro-rat refund amount, whichever is less. INDIANA: Your proof of payment in the U.S. under this service contract is considered proof of payment to the insurance company that guarantees our obligations to YOU, the provision of such insurance was valid on the date of purchase of this service contract. IOWA: In case you have any questions regarding your service contract, you can contact Fidelity Guarantee Services, Inc., P.O. Box 8567, Deerfield Beach, Florida or Courtesy Insurance Company. You can also contact the Iowa Insurance Commissioner at the following address: Iowa Bureau of Securities, 340 East Maple, Des Moines, Iowa Page 5 of 8 6 MAINE: PARTIES TO THIS SERVICE CONTRACT section is removed in full and replaced by the following: BOLD print appear throughout this service contract has the following meaning: YOU and your average customer named as the holder of the service contract. We, the U.S. and ours belong to the dealer on sale at the front of this service contract. the service contract is between YOU and the United States. We have appointed Fidelity Warranty Services, Inc. (FWS) as the authorized administrator of this service contract. In no way does FWS suggest or liability for obligations under the Service Treaty. MARYLAND: If this service contract is cancelled by YOU within the first sixty (60) days, there is no charge for administration. In the event that we do not file a valid claim or refund within sixty (60) days after the evidence of the loss has been filed, you have the right to file a direct claim with The Insurance Company Courtesy. Please call for instructions. MASSACHUSETTS: NOTICE TO THE CONSUMER: THE COVERAGE YOU BUY IS NOT REQUIRED IN ORDER TO SIGN UP OR FINANCE THE VEHICLE. THE BENEFITS PROVIDED CAN DUPLICATE THE EXPRESS MANUFACTURER S OR SELLER GUARANTEES THAT AUTOMATICALLY COME WITH EACH SALE. THE SELLER OF THIS COVERAGE MAY REQUIRE YOU TO ISSUE THE GUARANTEES THAT ARE AVAILABLE TO YOU WITHOUT THIS SERVICE CONTRACT. MINNESOTA: Minnesota Statute 325F.662 requires certain vehicle sellers to provide coverage lower on free. The duration of the required warranty is based on mileage at the time of sale as follows: used vehicles with less than 36,000 miles at the time of sale: provides coverage for sixty (60) days or 2,500 miles, depending on what happens in the first place. Used vehicles with 36,000 miles or more, but less than 75,000 miles at the time of sale: provides coverage for thirty (30) days or 1,000 miles, depending on what happens in the first place. Engine: Greased parts; Consumption of diversity; Engine unit; Cylinder heads; Rotary Engine Residential Buildings; and Ring Gear; Water pump; Externally installed mechanical fuel pump; Radiator; Alternator; Generator; and a starter. Transmission: Case; The inner parts; Torque converter; Or, a case of manual transmission and internal parts. Axis drive: axis of hulls and interior parts; Wasp shafts; Drive and weekend shafts; And universal joints; but with the exception of the Axle secondary drive on vehicles other than passenger vans mounted on the chassis of the truck. Brakes: Master Cylinder; Booster Vacuum Aid; Wheel cylinders; Hydraulic lines and fittings; and drive brake wicketkeepers. Steering: Gear Housing and all interior parts; The power steering pump; The valve case; Piston; And the Rack. Note: The following parts are covered only on vehicles with less than 36,000 miles: Steering rack; Radiator, Alternator; Generator; and a starter. The above coverage is excluded from this Service Contract during the applicable warranty period if the seller is unable to meet its obligations. Your rights and responsibilities are fully explained in the seller issued used vehicles limited warranty The paragraph OF CANCELLATION amends with the following statement: THIS SERVICE CONTRACT IS NONCANCELLABLE BY US EXCEPT FOR FRAUD OR MATERIAL MISREPRESENTATION IN THE SUBMISSION OF CLAIMS. SERVICE CONTRACT COVERAGE changed by deleting the following statement: The covered part failed when it can no longer perform a function for which it was designed solely because of its condition and not inaction, inaction or failure of any undisclosed parts. HOW TO MAKE A CLAIM Section 5.) removed in full and replaced as follows: 5.) Send a claim for reimbursement to the U.S. along with all the necessary documents within sixty (60) days of the authorization. EXCEPTION TO SECTION 8.) is removed in full and is replaced by the following: 8.) Any mechanical failure caused by contamination, overheating, lack of cooling or lubricants, lack of viscosity of oil, limited flow of oil, salt, environmental damage, chemicals; Section 11.) is removed in full and is replaced by the following: 11.) Any indirect, secondary damage or unnecessary costs that you may incur as a result of the need to repair or replace the part. If the manufacturer's recommended maintenance schedule is not provided to YOU, please contact FWS and provide an alternative maintenance schedule to be used in connection with this service contract. MISSOURI: We will give you at least sixty (60) days of cancellation notice. MONTANA: THE PART TO THIS SERVICE CONTRACT is removed in full and replaced by the following: the BOLD stamp that appeared throughout this service contract has the following meanings: YOU and YOUR mean that the customer named as the owner of the service contract is on the front of this service contract. We, the U.S. and ours belong to the dealer on sale at the front of this service contract. This service contract is between YOU and the United States. We have appointed Fidelity Warranty Services, Inc. (FWS) as the authorized administrator of this service contract. FWS in no way undertakes and is not responsible for any obligations under this Service Contract. NEBRASKA: If we cancel, we will provide a written notice to you by certified mail sixty (60) days prior to cancellation. NEVADA: If you cancel this service contract within the first sixty (60) days, a 100 percent refund will be made for the service contract price. After sixty (60) days, a pro-rata refund will be made based on more time or mileage expired from the purchase date and odometer reading on the purchase date, for a smaller amount of \$50 administrative fee. A 10 per cent penalty for a 30-year (30) daily period is added to any refund not paid within thirty (30) days of the return date of the service contract. This service contract cannot be waived by the United States, except for fraud, substantial misrepresentation or non-payment of the service contract price. If we cancel this service contract, we will provide a written notice at least fifteen (15) days before the cancellation and find out the date in effect and the reason for the cancellation. There is no administration fee this service contract has been cancelled by the United States. This service contract is not renewed and expires under the terms of the service contract. NEW HAMPSHIRE: PARTIES TO THIS SERVICE CONTRACT CONTRACT removed in full and replaced as follows: the BOLD print appearing throughout this service contract has the following meanings: YOU and YOUR mean the customer named as the holder of the service contract on the front of this service contract. We, the U.S. and ours belong to the dealer on sale at the front of this service contract. This service contract is between YOU and the United States. We have appointed Fidelity Warranty Services, Inc. (FWS) as the authorized administrator of this service contract. FWS in no way undertakes and is not responsible for any obligations under this Service Contract. THE INSURANCE section is removed in full and is replaced as follows: Our obligations under this service contract are insured by the American Insurance Company of Florida Bankers, Quail Roost Drive, Miami, FL YOU can file a claim with the insurance company directly. To do this, please call THE Amended CANCELLATION: we cannot cancel this service contract except for fraud, material misrepresentation or non-payment of this service contract on your part. Cancellation and transfer fees are removed. Page 6 of 8 7 NEW MEXICO: SECTION INSURANCE is removed in full and replaced as follows: Our obligations under this service contract are insured by the American Bankers Insurance Company of Florida, quail Roost Drive, Miami, Florida You can file a claim with the insurance company directly. To do this, please call THE CANCELLATION amended: If you cancel within sixty (60) days of receiving this service contract, a 100 percent refund of the service contract price will be made. After sixty (60) days, a pro-rata refund will be made based on more time or mileage expired from the purchase date and odometer reading on the purchase date, for a smaller amount of \$50 administrative fee. The right to revoke this Service Contract does not apply to the original owner of the service contract. A 10 per cent penalty will apply to any refund that is not paid within sixty (60) days of the return of that service contract. After seventy (70) days, we cannot cancel, except: 1.) non-payment of the service contract price; 2.) Fraud or misrepresentation in receipt of this service contract or claim submission; or, 3.) detection of an act or omission in violation of this Service Treaty, which substantially and substantially increases the amount of services required under the Service Treaty. If we cancel, we will give you at least fifteen (15) days of cancellation notice. NEW YORK: INSURANCE section is removed in full and replaced as follows: Our obligations under this service insured by the American Insurance Company bankers of Florida, quail Roost Drive, Miami, FL YOU can file a lawsuit with the insurance company directly. That's why. CALL THE CANCELLATION paragraph as amended as follows: If this service contract is cancelled by the SAC within the first sixty (60) days, there is no administrative fee. A 10 per cent penalty for a 30-year (30) daily period is added to any refund not paid within thirty (30) days of the return date of the service contract. If we cancel, we will provide a written notice at least fifteen (15) days before the cancellation and find out the date in effect and the reason for the cancellation. NORTH CAROLINA: Repealing the administrative fee would be \$50 or 10 percent of the pro-rat refund amount, whichever is less. OKLAHOMA: This service contract is not issued by the manufacturer of the wholesale product marketing company. This service contract will not be honored by such manufacturer or wholesale company. The following amendments are made to THE CANCELLATION: an administrative fee of 10 per cent of the pro-rata refund will apply only if the service contract is cancelled by YOU. If we cancel, we'll refund 100 percent of the undeveloped premiums. SOUTH CAROLINA: If this service contract is cancelled by YOU within the first sixty (60) days, there will be no administration fee. If we cancel, we will mail a written notice to cancel you forty-five (45) days under section 38 (f) of the SC Code of Law. If we cancel, we will provide a written notice at least fifteen (15) days before the cancellation and find out the date in effect and the reason for the cancellation. TEXAS: If this service contract is cancelled by YOU within the first sixty (60) days, there is no charge for administration. A 10 per cent penalty for a 30 (30) day period is added to any refund not paid within forty-five (45) days of the return date of this service contract. If we cancel, we will provide a written notice at least fifteen (15) days before the cancellation and find out the date in effect and the reason for the cancellation. UTAH: Coverage provided under this service contract is not guaranteed by the Association for Property and Accident Guarantees. THE CANCELLATION item has been changed as follows: If we cancel this service contract, we will give you at least thirty (30) days of cancellation notice and find out the date in effect and the reason for the cancellation. If this service contract is funded, in the event of a complete loss or withdrawal, Lienholder has the right to revoke this service contract and Lienholder will be named as the sole participant for any refund amounts and all rights and interests under this service contract will be pass Lienholder. HOW TO MAKE A CLAIM Section 5.) is removed in full and is replaced by the following: 5.) 5.) claim for reparation in the U.S. along with all the necessary documents as soon as possible. VERMONT: THE INSURANCE section is removed in full and replaced as follows: Our obligations under this service contract are insured by the American Insurance Company of Florida Bankers, Quail Roost Drive, Miami, FL YOU can file a claim with the insurance company directly. To do this, please call THE CANCELLATION as amended: If this service contract is cancelled by YOU within the first sixty (60) days, no administrative fee is charged. WASHINGTON: SECTION INSURANCE is removed in full and replaced as follows: Our obligations under this service contract are guaranteed by The Courtesy Insurance Company, 500 Jim Moran Boulevard, Deerfield Beach, Florida Contractual Responsibility Policy Number defined in THE WASHINGTON RESIDENTS ONLY item on the first page of this contract service. You have the right to file a direct lawsuit with the insurance company Courtesy. To do this, please call for instructions. THE CANCELLATION section is removed completely and is replaced by the following: This service contract can be cancelled by YOU at any time. To cancel, you must return this service contract to your dealer. If you terminate this service contract within the first sixty (60) days, there is no charge for administration. If you cancel after sixty (60) days, a pro-rata refund will be made based on more time or mileage expired from the purchase date and odometer reading on the purchase date, for a smaller \$25 administrative fee. A 10 per cent penalty will apply to any refund that is not paid within thirty (30) days of the return of that service contract. If you cancel, you allow Lienholder to receive any refunds. In the event of a total loss or withdrawal, Lienholder has the right to revoke this service contract and Lienholder will be named as the sole participant for any refund amounts and all rights and interests under this service contract will immediately transfer to Lienholder. This service contract is not filed in the United States, except for fraud, significant misrepresentation or non-payment due to the price of the service contract. If an additional car maintenance plan is selected, the section above will apply to both the Service Contract and the additional car maintenance programme. Refunds will not be refunded without all unused coupons. General is amended to include: 7.) Parties here agree for the purpose of the trial, the location of the case is in the relevant court district in Washington state. IMPLIED WARRANTY: The implied vehicle trading guarantee is not cancelled if this service contract has been acquired within (90) days from the date of purchase of the car from the supplier, who also also vehicle covered by this service contract. WISCONSIN: THIS SERVICE CONTRACT IS SUBJECT TO LIMITED REGULATION BY THE INSURANCE COMMISSIONER'S OFFICE. WYOMING: If this service contract is cancelled by YOU within the first sixty (60) days, there will be no administration fee. If we cancel, we will mail a written notice to cancel you at least ten (10) days prior to cancellation unless cancellation is for non-payment of contract maintenance fees, material misrepresentation, or other significant breaches of contractual fees. Page 7 of 8 OPTIONAL CAR CARE CARE CARE CARE PLAN COVERAGE: If you choose an Additional Car Maintenance Plan, coverage will be provided in accordance with the term/mileage, service interval and service level selected by YOU as uveno on the first page of this service contract. All services are fully described in the coupon booklet, which will be mailed to you. Coverage is obtained by submitting a corresponding coupon for each service of the participating dealer. Your car may need other services for your driving conditions; contact the Owner's Guide to YOUR Manufacturer for recommended services and intervals. If your booklet is not received within forty-five (45) days, call FWS Customer Support at CANCELLATION: An additional car maintenance plan can be cancelled by YOU at any time. To cancel, you must go back to your dealer on sale. If you cancel within the first sixty (60) days, a 100 percent refund of the purchase price of car care will be made, for a smaller amount of \$50 administrative fee. After sixty (60) days, a pro-rata refund will be made based on more time or mileage expired from the purchase date and odometer reading on the purchase date, for a smaller amount of \$50 administrative fee. If you cancel, you allow Lienholder to receive any refunds. In the event of a total loss or exemption, Lienholder has the right to cancel this coverage and Lienholder will be named as the sole participant for any refund amounts and all rights and interests under this cover will immediately transfer to Lienholder. This coverage is not filed, except for fraud, substantial distortion or non-payment of the purchase price of the car. Refunds will not be refunded without all unused coupons. TRANSFER: You can transfer an additional car maintenance plan to another owner, but not to another vehicle. To transfer this coverage, YOU must send the following four (4) FWS points within thirty (30) days after the transfer of ownership of the vehicle: 1.) completed the transfer form (or letter containing the name and address of the new owner and your transfer permit; 2.) legible copy Pages of this service contract 3.) check for \$40 paid by FWS for transfer fee; and, 4.) All remaining car maintenance plan coupons. The new coupon book will be sent to the new owner. It's coverage cover is not transferred to any legal entity that deals with the sale or leasing of vehicles. Page 8 of 8 8

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