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How can I trust these reviews about Electrolux Washers and dryers? How can I trust these reviews about Electrolux Washers and dryers? Verified 2,461,479 reviews on ConsumerAffairs. We need contact information to make sure our reviewers are real. We use intelligent software that helps us maintain the integrity of feedback. Our moderators read all the reviews to check the quality and helpfulness. For more information on reviews on ConsumerAffairs.com please visit our frequently asked questions. Julie from Viroqua, WI Verified Reviewer Original review: August 15, 2020 We bought our Electrolux washer in December 2019. We were pleased with the myriad options and quality, except for the mold and mold forming so quickly in the folds of the drum area. I tried bleach as well as mold/mold removal and it didn't work. So I ordered a new piece that I had to pay because it wasn't covered by a warranty. We only had an Electrolux washer for 7 months and it has already happened. K Taunton, MA Verified Reviewer Original Review: June 29, 2020I bought my Electrolux front loading washer four years ago based on the recommendation of the owner of a private home appliance store we've been buying for 25 years and were very excited since the new Kenmore elite didn't do well anymore (obviously we didn't buy those there). It cleans my clothes very well and I like the way the soap, etc., is mixed before it goes into the bath. Like any other front loader I've tried, there are times with very little load where it doesn't merge well, but we don't usually do it, so it wasn't a big problem. Mike Troy, MI Verified Reviewer Original review: May 15, 2020Expenditernity from the 2019 model Electrolux front load was very positive. It's relatively quieter, much quieter than the top load it replaced. It also provides a door that can be switched from the usual opening orientation to the left to open on the right. Clothes are cleaner than with the top load washer it replaced and water consumption is part of what it was. And rotational cycles always seem to be very well balanced without manual intervention. So far it hasn't had any reliability issues, and if I did buy a new car, I would look at Electrolux first. Erin Bartlett, IL Verified Reviewer Original Review: May 14, 2020The Electrolux stacked washer/dryer is energy efficient and water-saving to save money. I live above someone so important was that it is also quiet. It's a front boot, so there's plenty of room to do everything from comforter towels to dog blankets. My laundry doesn't splash out on the street, so it can get heated in a small closet. Electrolux has Turn off so it doesn't overheat on you. I can't complain for the two years I've had. Susan Jacksonville, FL Verified Reviewer Original Review: April 8, April, The performance is from September 2016. I love my Electrolux washer and dryer. They had a small learning curve for me as they are my first digital and front load. They fit perfectly in my closet side by side, but I find they stacked too. I've never had a problem and my clothes are treated gently by these machines. Google sent me here when I asked about getting a warranty since they are almost 4 years old. When I read some negative reviews, I had to speak. I think only people with problems want to ventilate. If there's no problem, we shouldn't complain. Kim Falmouth, ME Verified Reviewer Original Review: September 9, 2020I purchased Electrolux Perfect Steam Front Load Washer with Lux Care in 2016 after reading positive reviews on many sites, I now wish to read them on this site. I replaced the kit with 11-year-old Whirlpool front load machines that were much quieter and gave me good performance for years. This machine started to buzz on the spin cycle and then started jumping all over and now that it's spinning it makes a whiney sound when running. I had the technology come out last year and after spending another \$300 it was said the machine was level up and running as it should - he said it was normal that he jumped around and loudly. My dryer door was also crashing and he said it was a common problem with these machines and ended up fixing it with BandAid - no, I'm not kidding. Now I just had a rupture latch on the pedestal drawer, probably due to the constant vibration from the machine. My floor is strong and level, my Whirlpool puck never did these things. I am so disappointed in the brand and product as I remember my mother using Electrolux appliances as a child and the reputation of quality was high. I will never buy another Electrolux device and hope this review helps someone avoid the costly mistake I made. Read the full review of Ct Prescott, AS Verified Reviewer Original Review: September 4, 2020No exaggerating, I had 10 service calls at 9 mos. Bought in November 2019, installed in early January. The dispenser softener went away about the third time we used it. Not bought on Amazon, sorry I didn't then, I could see the reviews of 1 star called Sears. I sent someone for repairs under warranty. They said they couldn't. It was laid... By the way, the dryer also sucks, but the puck is much worse. The third person who came out to replace all dispenser was thingy in March. One month of use and it's not back. Good to have my 800 washer not a dispenser softener. Irritating, but livable. Then slowly the soap dispenser throw the emptying all the way. The door closed in June. Called sears, the 90-day warranty sent us back to Electrolux. Sent a letter and called, again, they did not work on the lemon washer cause it to stack. Being disabled I can't unstack... curious surrendered. You block decided to unlock about a week So we thought it was normal. Then at the end of July he threw dosing soap again. I saw YouTube where someone washed the entire diaphragm in the dishwasher. It seemed to do the trick. Until early Aug. The door is locked again.... On its own. Never open up. Called and got my 3rd or 4th service visit. This guy was ruining it. Called the electrolux technology line. Read them my few error codes it got into some kind of diagnostic mode. They said they needed a new engine and a motherboard. Gave him a portion of the room.... Weeks pass. Finally backordered pieces (never a good sign) arrive. He's setting it up. The same. Locked, will not open, will not rotate, dead in the water. Electrolux gave the wrong part numbers! Not one, but both were wrong. Luckily for me, the real parts numbers are on the back order. A few more weeks pass. Call from the service location. I can't get an engine for four to six weeks. I call Electrolux, which is one hour even every time. They said maybe they could replace it. Why I would like a puck that can only work for a few weeks at a time, I'm not sure. But.... Since this is the one lemon we try that. Denied. It's a fixing block. They're sending another service call. God bless this guy that he's been here four or five times. No parts are sent to it, so there is no fix. Fast forward a few more one hour calls to the electrics. There's no solution. No compassion. Nobody cares. I have it for 8.5 months. It had limited functions or not for more than half of that time. No one at Frigidaire/Electrolux cares that I have to go to a covid filled laundry and have spent as much as I've been buying to do laundry with my brand of flogging a new washer out of service. More than half of the people I spoke to are rude. Take over the meeting time. No one's leaving. Lose half a day's salary is missing work because you expect someone to do what they say. They promise not to call back. Letters go unanswered for several weeks. I will never buy an electricsux product again. The only win I had was that on my property management job I dissuaded the property owner from equipping him with 13 units with a frigidaire or Electrolux. They were ovens, a refrigerator and a washer dryer. If I can't get a fair shake or even a civilian exchange at least, I could prevent them from 20k in sales. I don't write many reviews, but the scammers really have this and more. I will continue to discourage customers from buying their low products and I will shout from the rooftops how scary to deal with a company so inept and indifferent. Get me LG or Samsung. I put the review everywhere it will allow Run out of the electric sux! Read the full review of Cara Pride Crossing, MA Verified Reviewer Original Review: August 31, 2020 I recently purchased a washer dryer. The dryer never worked properly - saying it needed the lint removed, even if it had just been cleaned and was empty. When I finally called (the pandemic made me a little tied up), I was told, told was out of warranty so I bought a two year service contract and it was nothing but misery! No one can solve this problem, so dryer once in a few minutes. You have to pull out the lint trap and try again. It runs for a few minutes and then starts to beep. Oh, if you don't hear the beep and leave it there for a while, your clothes stink! The first service company said they couldn't help. A second company said the parent board should be replaced, they order one and schedule another call. It was back in early July. It took me weeks to get them to schedule a meeting to set it up (continued to say that the part didn't come). The council was replaced and the technology said that if it didn't work then there was nothing more they had??? could have done. It didn't work! Adding to my disappointment. You should call Electrolux to get approval before you can schedule another visit. It will take at least half an hour to get through. (By the way, the record even tells you to call back at a different time... Really?) Then they couldn't find another meeting for at least two weeks. They also keep sending another company, so I have to explain it all every time to someone new. Honestly, I would like you to bring back this horrible dry, but I would be happy only with REFUND for a service contract so I can go back to my repair company and not have this hassle and aggravation. Read the full review of Youssef Toronto, ON Verified Reviewer Original review: August 24, 2020In June 2019 I bought a model of the Electrolux EFLS210TIW00 washer and eDC210TIW00 dryer model from Costco with a 2 year warranty. The dryer broke in June 2020. Costco referred me to Electrolux and Electrolux directed me to one of their service contractors. The contractor replaced the condensate pump and heater, but the dryer is still down. I took my laundry to the laundry for 8 full weeks. Electrolux refused to replace the dryer because they still think it's a repair preparation. Currently, the service contractor suspects that a third part will be replaced, which is a control dock. Electrolux refused to replace the dryer because they still think it's a repair preparation. Very bad product and very unprofessional customer service. Fern Chicago, IL Verified Reviewer Original Review: July 16, 2020I bought the Electrolux dryer from ABT at the end of 2015. The dryer required maintenance several times, and now the boards need to be replaced. With a maintenance fee, replacing the board will cost almost as much as the amount I paid for the dryer. Next

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