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Organizational communication is an area of research that has existed since the 1950s. It deals with both official and informal communications within and without the organization. According to the authors of Organizational Communication: Perspectives and Trends, organizational communication can be tied to organizational efficiency and includes elements such as clarity, cohesion and organizational culture. Firms that understand the value of organizational communication know that clarity is important in official communications. Many such organizations hire public relations professionals, marketing managers, or directors and instructors to convey accurate messages to the desired audience. In times of conflict or crisis, these messages become even more critical. Contact with the media or a public relations expert may need to protect a CEO who makes an insensitive remark or an entry-level employee whose actions cause public scrutiny of the company. Every organization that provides a product or service should consider whether the messages it sends inside or outside the country are received in the way intended. Organizations that want to set up existing and incoming staff for long-term success must ensure consistency across all channels of communication. In an interview with Lora Bentley, Brett Curran, Axentis' vice president of management, risk and compliance, said it's critical for businesses to use consistent language and update, organize, and be accessible to employees in the central store. Organizations that believe in this approach often have training manuals online or in a rigid copy format, along with sexual harassment and other forms of training that deliver messages in uniform to all employees. Cohesion and high staff morale should be the goal of every organization. In a Forbes article, Bob Nelson, author of 1001 Ways to Reward Employees, conducted a survey of 2,400 employees at 34 companies that showed that most employees want to communicate, autonomy, and participate in their organizations. With this in mind, organizations should pay close attention to how communication flows from senior management to lower-level employees and vice versa. Employees' achievements must be recognized and recognized to help create shared values. The request for employee participation in decision-making increases loyalty and commitment and improves the overall communication climate, according to Professor Bruce Berger. Leaders of organizations have the opportunity to define and create the culture they want in their organizations. Leaders can orally or text to articulate whether they want fun, complex or Wednesday. Once corporate culture is defined, leaders will share this vision with their subordinates so that hiring ads, marketing materials and training documents reflects the type of culture culture Present. Sometimes out-of-touch managers learn about negative cultures that appear through employee satisfaction surveys or other feedback mechanisms. These managers can then use internal communications to chart a course for a new kind of corporate culture that will improve morale and increase productivity. Professor Bruce Berger notes that encouraging the exchange of offers and ideas increases trust and employee engagement. An organization's success or failure often depends on its ability to communicate with its members, according to the Department of Communications at California State University. New technologies mixed with a culturally diverse audience have increased the importance of organizational communications, but have also gone into this area. Understanding some common barriers can improve an organization's ability to communicate. Audiences need structure to understand the message, and many messages are doomed because they don't have the proper organization, according to Lee Hopkins, who has written more than 130 articles about business communication. The structure is crucial because without introduction, body and close, the audience will be difficult to maintain by recalling and processing information. These rules apply to everything from emails and public presentations to audiences of all sizes. Two general assumptions of communication spell disaster for the success of organizational communication. One assumes that all members of the organization have the same knowledge base as the sender of messages. Another thinks that the information will be distributed accurately and effectively on their own after only one or two members receive it. The Free Governance Library, an online guide to leadership articles, recommends that management actively, thoughtfully and strategically communicate with their members. Specific recommendations of the Free Governance Library include regular meetings between staff and managers, as well as between different departments. Other tips include providing employees with written copies of job descriptions, employee guidance, and other important company materials. Too much reliance on new technologies, such as text messages, Twitter, or other social networking websites, may mean that not all members of the organization are literally getting the message. For example, a posh blog won't be so useful for members who have to complete a task without Internet access. Jim Shaffer, author of Leadership, recommends that those responsible for organizational communications rethink their plans to make sure they use methods that provide the information that customers and employees need, rather than relying on formats that are fashionable or attractive. Another common is the belief that adding details behind the detail to the post will make it more when, in fact, too much information can turn off the audience. Simplicity is the key to creating organizational communications that stay with the audience. No matter how much you love the product, understand the idea or have experience with the industry, stick to two or three main points, instead of talking or writing about everything you know to get your message across. Those responsible for organizational communications should be aware of non-verbal signals that can either amplify the prepared message or completely distract or distort its meaning. In Western culture, eye contact, proper posture and appropriate situations show that the sender of messages is interested, respectful, sincere and trustworthy, according to mindtools.com. The opinions expressed by the participants of the entrepreneurs are their own. You are reading Entrepreneur of the Middle East, an international media entrepreneur franchise. It's wonderful that people will talk online, especially anonymously. Over the past week I've read a very long Reddit thread about a very well-publicized startup based in the Persian Gulf and its employment practices. I was also told about a new app that allows potential employees to talk to current employees and ask them anything, all anonymously. We live in a region where hierarchical structures are still well entrenched and top-down culture is the norm. The CEO's word is sometimes seen as gospel (I know of one firm whose employees are not even allowed to have social media accounts because of instructions from above). However, it has never been easier for employees electronically to share their views and thoughts about their employer, whether good or bad, both public or private. As a result, there are some basic truths that we should all remember. First, employees are the soul of any organization. Employees want to be heard, they want to share their opinions about what works and what doesn't, so they can improve their workplace. Employees who are engaged in more care more. Their productivity increases, they believe in the mission and vision of the organization, and they give it all their own. Employees who believe in their employers are also the most powerful voice of the organization from the outside. They want to talk about what they (and their employer) are doing and they will look to promote their work and their employer's work. Your people can be your most powerful weapon when it comes to building a strong reputation among your customers, potential employees and the public. Related: How we build JadoPado as an organizationHere some suggestions on how you can help your employees find their voice and create that people will want to work and talk about positively: Look at employee engagement as a sincere attempt to improve the organization (and don't react defensively when you hear something you don't like). Help Help see the picture and the value of their individual contributions. Employees who believe they are part of an organization are more likely to speak out because they are interested in its success. Make it safe for employees to engage and talk. Reward those who have the courage to challenge standard procedures. Teach management how to be exceptional listeners, and how best to respond to constructive feedback. Teach employees to make suggestions even if they feel uncomfortable or when others disagree with them. Use your organizational culture to inspire your employees. They, in turn, will inspire others through what they say about the company, its vision and leadership. Or, you can stick to another status quo, and see employee morale suffer due to lack of involvement. I'll wait to hear from you, or better yet, your employees, on what course you choose to take for your organizational culture and communication. Related: LMTD Founder and CEO Will Hutson on the importance of culture in scaling an independent business, a trusted guide to online education for over 22 years! Copyright ©2020 GetEducated.com; Approved Colleges, LLC All Rights Reserved Independent, a trusted guide to online education for over 22 years! Copyright ©2020 GetEducated.com; Approved Colleges, LLC All Rights Reserved organizational communication thesis topics

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