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Release File Size 5.6 Mb File Count Create Date November 7, 2019 Last updated November 7, 2019 Ferrolli Modena 27C 32C HE Installation Maintenance Instructions Guide You Gas Safety Engineer? We have homeowners who need your help. Ferrolli iBoiler IBoiler Bluehelix Tech Error Codes Ferrolli Modena HE System Error Codes Ferrolli Modena HE Combi Error Codes Ferrolli Discontinued Boiler Error Codes (DOMIcondens HE6 C, OPTIMAX HE PLUS 31C, OPTIMAX HE PLUS 38C). The Ferrolli iBoiler Error Code Code Malfunction Behavior A01 Ignition Error - possible electrode malfunction or power is too low, no gas or excessive condensate level A02 Electrode or error card A03 heating sensor damaged. No circulation of water or air in the F04 system Wrong map setting parameter F05 Air pressure switch contact error - wrong chimney partition obstructed or not properly sized A06 No flame after the ignition phase - low pressure in the gas burner system minimum pressure setting F07 Air switch error - contacts closed on activation of the A09 Gas Valve error - wiring can be turned off or error with the gas valve The damaged wiring sensor short or disabled F11 Internal Hot Water (DHW) sensor error - sensor damaged, wiring short or disabled A15 Malfunction F05 generated 5 times in the last 24 hours - a possible error with the air pressure switch A16 gas valve error - wiring is disabled or faulty gas valve A23 error parameter - possible, the wrong setting of the A24 map adjustment error map - possibly the wrong map setting option F34 Voltage Supply under 170V - Electrical Network Error F35 Faulty Network Frequency Networks - Electrical Error of F37 Network Error with Systemic Water Pressure, Possible Pressure Too Low or Water Pressure Switch Damaged by F43 Exchanger Intervention Protection - May be Because that there is no circulation of the water system or there is air in the system F50 Controller DBM23B error - the controller may have an internal error F51 Controller DBM23B error - the controller may have an internal error Ferrolli Bluehelix Tech Codes fault code malfunction Behavior Possible cause A01 No ignition ignition No gas or ignition issue with the detection of electrode, faulty Gas valve or insufficient gas pressure A02 Flame signal is present with a burner from the error of the Electrode or PCB error A05 Fan error No. 230V power or tachometric signal interrupted by the fan damaged or out of balance A06 No flame after the ignition phase of the fault electrode ionization - flame unstable or air/flu duct is difficult or condensation Traps or pipes blocked F07 - F14 - A07 High Gas temperature Influenza probe detects excessive temperature F08 - A08 Overtemperature Protection Intervention Heating Sensor Damaged - No Circulation of Water in the System or Air in the F09 System - A09 Overtemperature Protection Intervention Return Sensor Damaged - No Water Circulation in system or air in F09 system - A09 Overtemperature Protection Intervention Return Sensor Damaged - No Water Water Water Damaged - No Water Water in the system or air in the F10 system - A10 Flow sensor error sensor damaged - wiring short or wiring disabled F11 - A11 Return sensor malfunction sensor damaged - wiring short or wiring disabled F12 DHW sensor error sensor damaged - wiring short or wiring disabled F13 - A13 Flue probe Malfunction damaged - wiring short or wiring disabled A14 Flue extraction duct interference F07 malfunction generated 3 times in the last 24 hours F34 Voltage Supply under 170V Electrical Network problems F37 Wrong water pressure system Pressure is too low - water pressure switch or damaged, Locked or unconnected F39 Additional external probe error probe damaged or wiring short - probe is disabled after activation of external temperature mode F41 Activation maximum ELTA T protection heating sensor damaged, the return sensor is damaged, no water circulation as the air in the F42 system - A42 Activation protection sensor heating sensor damaged, sensor return damaged or disabled F43 Exchanger intervention protection No water circulation system - air in the A23 system - A24 - A26 - F15 - F20 - F21 - F40 - F47 - F5 0 - F51 - F53 Printed Printed Board (PCB) Malfunction Option Wrong PCB Settings F56 - A56 Calibration Error/Calibration Procedure Not Completed Wrong Electrode Settings Damaged or Incorrectly Located F61 - A61 Printed Printed Board (PCB) AGC01 Error PCB AGC01 Internal Error A54 - A55 - A63 Printed Printed Board (PCB) AGC01 Malfunction PCB AGC01 Error F67 - Boiler chip card (BCC) service key connected F68 - A68 Boiler chip card (BCC) error download bug BCC service key file A62 No connection between PCB and gas valve PCB not connected, replace the A64 valve Maximum number of consecutive discharges exceeded the maximum number of consecutive discharges exceeded F66 - Firmware not loaded successfully Ferrolli Modena HE System Error Codes Code Behavior System A01 No ignition burner - possible electrode error, defective gas valve or improper pressure in the entry of gas A02 Flame detected with the burner off - electrode defective main board defective A03 High limit protection - possible flow temperature sensor is not active or incorrectly positioned, no circulation system A04 Flue gas malfunction - malfunction F07 occurred 3 times in the last 24 hours A05 fan error - tachometer signal interrupted by 1 hour or more A06 No flame after the ignition Flame unstable, wrong gas valve displacement, wrong gas chain prevents A41 Flow sensor error - sensor disabled A42 Flow sensor error - sensor damaged by F07 High smoke temperature - Exchange probe detects excessive temperature F10 Flow sensor error - sensor - short circuit, sensor damaged or wiring broken F11 Return sensor error - t-sensor damaged, short short Sensor damaged or wiring broken F13 Exchanger probe error - t-sensor damaged, short circuit, sensor damaged or wiring broken F14 Flow sensor error - t-sensor damaged, short circuit, sensor damaged or wiring broken F15 fan problem - tachometer signal fan interrupted connections or damaged wreckage in the fan. You need to check and clean the F34 garbage fan Supply voltage under 170v - electrical power error F35 Irregular frequency networks - electrical power problem F37 Wrong water pressure error system - possible sensor damaged or pressure too low F43 Exchanger activation protection - no air circulation system in the F5 system 2 Flow Sensor - sensor malfunction damaged A61 Controller ABM03B error - controller has internal error A62 No communication between controller and gas valve - controller not connected or valve damaged A63 / A64 / F66 Controller ABM03B error - controller internal error You engineer gas safety? We have homeowners who need your help. Ferrolli Modena HE Combi Error Codes Fault System Behavior A01 No ignition burner - perhaps no gas, detection or ignition of electrode malfunction, defective gas valve, improper pressure in the entry of gas A02 Flame detected with the burner turned off - possibly caused by ionization, defective electrode or main board defect. Check the printed circuit board (PCB) or the A03 High limit protection ionizing wiring - the flow temperature sensor is not active, is incorrectly located or the system is not circulating. Check the position of the flow sensor or check the pump and radiator valves of the A04 Flue gas malfunction - may be because the F07 occurred three times in the last 24 hours - check the chimney A05 fan problem - the tachometer signal is interrupted for 1 hour or longer - check the wiring and the A06 fan no flame after the ignition phase - possible causes: detection of a faulty electrode, The flames are unstable, the valve gas shift is incorrectly shifted, the A41 Flow sensor's faulty gas chain is disabled - check the correct positioning and operation of the A42 Flow sensor malfunction sensor - the sensor needs to change the F07 High Smoke Temperature - the exchange probe detects excessive temperature for more than 2 minutes - check the exchange. F10 Flow sensor malfunction - possible causes: sensor damaged, short circuit or wiring broken wiring check F11 Return sensor malfunction - sensor wiring short or broken - check the wiring F12 Internal Hot Water Sensor (DHW) sensor malfunction - sensor damaged, wiring short or wiring off - check the wiring of the F13 Exchange probe malfunction - Fan damaged or debris in the fan - check wiring, fan and clean debris F15 Voltage supply under 170v - electricity problem - electrical system needs to check F34 Irregular network frequencies - possible problems with electricity - the electrical system needs F35 Неправильное давление воды системы - возможная причина давления слишком низко или датчик поврежден - система может потребоваться заполнение или проверить датчик F37 Внешний датчик неисправности зонда повреждены или короткого замыкания - проверить проводку F39 Exchanger активации защиты - возможно, вызванные отсутствием циркуляции системы, воздух в системе или датчик поврежденных F43 Flow датчик неисправности - датчик поврежден - датчик нуждается в изменении F52 Контроллер 041049G0 ошибка - контроллер внутренней ошибки A61 Нет связи между контроллером и контроллером газового клапана - не может быть подключен или клапан поврежден A62 Контроллер 041049G - внутренняя ошибка A63 / A64 / F66 Контроллер DBM12 неисправности Ferrolli Прекращено boiler Ошибка коды DOMIcondens HE 26 C OPTIMAX HE PLUS 31C котел OPTIMAX HE PLUS 38C котла. Котлы Неисправности Код Системы Поведение DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C A01 Нет загорания горелки OPTIMAX HE PLUS 38C A01 Горелка не в состоянии зажечь DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C котла / OPTIMAX HE PLUS 38C A02 Пламя настоящее время сигнал с горелкой, возможна электрическая неисправность DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C A03 Над активацией защиты от температуры DOMIcondens HE 26 C / OPTIMAX HE PLUS 231C A04 Fume термостат вина OPTIMAX OH PLUS 38C A04 Fume извлечения воздуха безопасность устройства активации DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C A05 Вентилятор вина или дыма вина переключателя давления OPTIMAX HE PLUS 38C A05 Защита вентилятора активирована DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C A06 Нет пламени после фаза зажигания OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C F07 Высокая температура дыма DOMIcondens HE 26 C F07 Карта параметр DOMIcondens HE 26 C A09 Неисправность газовой ценности DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C F10 Датчик доставки 1 неисправность DOMIcondens HE 26 C F11 DHW датчик неисправности OPTIMAX HE PLUS 31C котла / OPTIMAX HE PLUS 38C F11 Возвращение датчика неисправности OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C F13 Fume датчик неисправности DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C F14 Датчик доставки 2 неисправность OPTIMAX HE PLUS 31C котла / OPTIMAX HE PLUS 38C F15 Вентилятор вина DOMIcondens HE 26 C A16 Газовый клапан неисправности DOMIcondens HE 26 C F20 Сторания контроль вина DOMIcondens HE 26 C A21 Плохое сгорание неудачу DOMIcondens HE 26 C A23 Установить номинальное давление воды системы не достигли в течение 4 минут DOMIcondens HE 26 C A24 4 пломбы в течение 24 часов DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C A34 Напряжение поставок под 170V / 180V DOMIcondens HE 26 C A35 Неисправные сетей частота OPTIMAX HE PLUS 31C котла / OPTIMAX HE PLUS 38C A35 Mains частотная аномалия DOMIcondens HE 26 / OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C A37 Неправильное давление воды системы DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C котел / OPTIMAX HE PLUS 38C A39 Внешний зонд вина DOMIcondens HE 26 C / OPTIMAX OPTIMAX PLUS 31C BOILER / OPTIMAX HE PLUS 38C A41 Positioning Sensor DOMIcondens HE 26 C / OPTIMAX HE PLUS 31C BOILER / OPTIMAX HE PLUS 38C F42 Heating Dismarking Sensor Malfunction DOMIcondens HE 26 C A43 Exchange Protection Activation DOMIcondens HE 26 C A50 Gas Valve Malfunction DOMIcondens HE 26 C A51 Poor combustion malfunction OPTIMAX HE PLUS 31C boiler / OPTIMAX HE PLUS 38C A62 No connection between the electronic controller and the gas valve are you gas safety engineer? We have homeowners who need your help. See Ferrolli House Guide See Common Problems and Get Advice on Repairs for Ferrolli Boiler

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