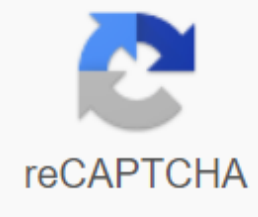




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Sky.com (Sky Mail) provides IMAP access to your Sky.com (Sky Mail) account, so you can connect to your email from mobile devices and desktop email clients. This means that you don't have to use the Sky.com web mail interface! You can check your email and send messages using other e-mail programs (such as Mailspring, Outlook Express, Apple Mail or Mozilla Thunderbird). Using desktop e-mail applications can improve the workflow. They usually offer more options and email is still available on your computer when you're disconnected from the Internet. Set up your Sky.com account with your e-mail program Using IMAP To access your Sky.com e-mail account from a desktop e-mail program, you'll need the IMAP and SMTP settings below: Sky.com (Sky Mail) IMAP Server imap.tools.sky.com IMAP port993 IMAP securitySSL/TLS IMAP usernameYour full email address IMAP passwordYour Sky.com password Sky.com (Sky Mail) SMTP Server smtp.tools.sky.com SMTP port587 SMTP securitySTARTTLS SMTP usernameYour full email address SMTP passwordYour Sky.com password Need a desktop email application? Mailspring is free, full of great features, and you can try it alongside your existing email program. It is built with love for Mac, Linux and Windows. ⚡ Download Mailspring Free See How > See How > See How > Page 2 Go2.pl (o2 Poczta) provides IMAP access to your Go2.pl account (o2 Poczta), so you can connect to your email from mobile devices and desktop email clients. This means that you don't have to use the Go2.pl web mail interface! You can check your email and send messages using other e-mail programs (such as Mailspring, Outlook Express, Apple Mail or Mozilla Thunderbird). Using desktop e-mail applications can improve the workflow. They usually offer more options and email is still available on your computer when you're disconnected from the Internet. Setting up your Go2.pl account with your e-mail program Using IMAP To access your Go2.pl e-mail account from a desktop e-mail program, you'll need the IMAP and SMTP settings below: Go2.pl (o2 Poczta) IMAP Server poczta.o2.pl IMAP port993 or 143 IMAP securitySSL/T IMAPL Username Your full email address IMAP passwordYour Go2.pl password Go2.pl (o2 Poczta) SMTP Server poczta.o2.pl SMTP port465 SMTP securitySSL / TLS SMTP username SMTP passwordYour Go2.pl password Need a desktop email application? Mailspring is free, full of great features, and you can next to your existing email program. It is built with love for Mac, Linux and Windows. ⚡ Download Mailspring Free See how > View how > SearchGoogle appsMain menu Gmail /www.google.com/tools/feedback/metric/report See the Yahoo!help page for POP access settings and instructions for Yahoo Mail. IMAP See the Yahoo!help page for IMAP server settings for Yahoo Mail. The login attempt has been prevented If you get your username or invalid warning and the login attempt prevented email when you try to connect your Yahoo Mail with Thunderbird, Yahoo has blocked Thunderbird from connecting because it is a less secure non-Yahoo app. In Thunderbird below 68.5 you can enable an option to allow apps that use less secure sign-in to your Yahoo account. See this Yahoo support page for instructions. Update: Please read the 'Important changes to authentication method warning' section below. In Thunderbird version 68.5 and up you can change the pop server to pop.mail.yahoo.com (port 995). Important changes to the authentication method warning If you currently have a POP or IMAP email account in Thunderbird and receive an email from Yahoo that says: We've noticed that you're using non-Yahoo apps (such as third-party email, calendar, or contact apps) that can use a less secure sign-in method. To protect you and your data, Yahoo will no longer support the current sign-in functionality in your app as of October 20, 2020. Check Thunderbird has cookies enabled. In earlier versions 78*: Select in 'Options/Preferences' on the left Pane select Privacy Select 'Accept site cookies' Check box In versions 78* or later: Select in 'Options/Preferences' left pane Select the privacy and security check box 'Accept site cookies' Update 'Authentication method' for Pop or Imap email account. Select Select Mail Account Name in left Bottom Right Pane: Click 'Edit SMTP Server' Set Outgoing Server (SMTP) 'Authentication Method' in 'Oauth2' Click 'OK' Select 'Server Settings' for mail account Set incoming server 'Authentication method' to 'Oauth2' Click 'OK' Exit Thunderbird Wait a few moments for the background process to complete Login Thunderbird. This is done with an OAuth 2.0 key exchange in Thunderbird that will authenticate the Thunderbird client in future login. Open your Yahoo Mail Account! On the right side of the screen (left if you're using classic mail), select the Contacts icon. The contact list opens. At the top of the list, click the Actions menu. From the menu, select Export.... Select Netscape/Thunderbird and click Export Now. Save yahoo_contacts.lidif file to your desktop or somewhere else where you can find it later. Open thunderbird. A , select , and then select . Select Text file (LDIF, .tab, .csv, .txt), and then click Next. Select the yahoo_contacts.lidif file you have previously saved. His Yahoo! will be imported as a separate address yahoo_contacts notebook. Calendar To configure the Thunderbird (Lightning) calendar with your Yahoo! calendar follow the instructions on the Sync Yahoo Calendar page with Mozilla Lightning on the Yahoo! support site. These fine people helped write this article: If you are using Sky email address as your primary email correspondence we'll show you how to get a little more out of it. This includes a step-by-step guide on how to receive emails directly on your smartphone, what to do if you've forgotten your password, how to sign in, and how to delete your email account. Can I register for sky email? Customers who insinuated them ing into one of Sky's broadband packages used to receive a free Sky email address through Yahoo's platform. Unfortunately for new customers, Sky stopped delivering these in October 2018. Existing customers and Sky email holders, however, can still access and make use of their accounts as normal. This may prove a bit inconvenient for customers who use broadband provider email accounts and are looking to switch to Sky. Don't worry though, there are many free and easy-to-use email services out there. If you can't get a Sky email account, you can get a free email account with one of these: Google Outlook Gmail for Microsoft Yahoo Mail Mail.com AOL Mail In addition, some broadband providers allow you to keep your email for a monthly fee, even after you cancel the contract broadband contract and are no longer customers. Here's a list of broadband providers that offer an email service to non-customers for a fee: Sky customers who have a Sky email will experience some limitations too. You will not be able to change your email address or open new accounts for family members. If you want to change your email address, you can sign up for one of the previous providers and set up the new account to receive all emails that go to your Sky email account. For more information on how to do this, see How to receive emails to another account. Make a selection of all sky broadband and fiber deals! Sky E-mail Login You can access your Sky e-mail account by contacting the sky.com website. When the page loads, you should see the Sign in button at the top right of the menubar with some pop-up window below. The pop-up contains a link that says Yahoo Mail Sign In. Click on the link to go to the Sky email sign in to the portal. If you don't get that small pop-up on the screen, you can access Sky's email through your Sky account. Go to the Sky account portal by clicking the Sign in button to the right of the menubar. Login to your email account with your Sky ID (email address or username), then click on your username or username at the top right corner of the and select Yahoo Mail. Sky email is provided by Yahoo Mail, so you will see it referred to as Sky's Yahoo email. Alternatively, you can go directly to Sky's Yahoo email login portal by clicking here. You can sign in with your e-mail address or cell username. We suggest that you add this page to your favorites or use it to make it easier to access in the future. What happens if I forgot my email address or password? If you have forgotten your Sky email address, you must to recover it. This is pretty easy: Click on the forgotten user name link under the password field. This takes you to the recovery request screen where you can enter your account information to generate your email address on the screen. If you can't remember your Sky email password, you'll need to restore it. Start by clicking on the forgotten password link under the password field on the Sky email login portal. On the back screen, enter your username or email address - which is used to identify you - in the corresponding field and enter the characters shown in the box below. Heaven will send you an email containing a link to reset your password. Click on the link and follow the process through; answer the security questions you set when you created your account and enter the last six digits of the bank account number used to pay for Sky packages. You can then set a new password. Sky E-mail Settings: Connect the sky email to your phone Unfortunately, there is no Sky email application. To receive emails addressed to your Sky e-mail account on your smartphone, you'll need to set up your phone's email settings to connect to the corresponding email servers. To do this, we need the correct configuration of the Sky e-mail server. Don't worry, we'll take you step by step through the process on iPhone and Android. First, some clarification: You can access Sky email from your phone using protocols known as Imap and Pop3. In your phone's email settings, you can choose which protocol you're using, but for the purpose of this guide, we'll show you how to access your phone's Sky email using Imap. Technological slang buster: Imap and Pop3 are methods of accessing and storing email data. Imap is considered the best of both to access a single account across multiple devices. This is because Pop3 downloads email to your device and removes it from the server, so you may not be able to see emails on other devices. Here are the mail server settings you will need to access sky email on any device: Server Configuration Incoming Mail Server Name – Imap imap.tools.sky.com Imap port 995 Outgoing mail server name - Smtpt smtp.tools.sky.com Smtpt port 587 Security SSL How to add sky email to the iPhone For this tutorial we are using an iPhone with iOS 12.3.1. If you haven't updated your iPhone's operating system to iOS 11 or 12, the design of the iPhone app will look different from the one described in this tutorial. Be sure to check that your iPhone works on iOS 11 or higher. Open your iPhone settings: First, open the general settings app and scroll down to Passwords and Accounts. On this screen, you'll see existing email accounts connected to your phone. In Accounts, select Add account. This will take you to a screen with several email providers listed. Select Others at the bottom of the Add an account:From there, select Add mail account and enter the necessary information. You'll need to insert the name you want associated with your account (usually your first and last name), your Sky email address and your Sky email password. You can add an account description even if it's not required. When you're done, click Next at the top right of the screen. Insert Server Settings: This is where you'll need Imap settings in the table above. Make sure you are on the Imap tab and not on the Pop tab. In the host name, under Incoming Mail Server, enter the name of the incoming mail server (Imap). In the fields below you must enter your username, which is your Sky email address and Sky email password. Under Outgoing Mail Server, enter the outgoing mail server name (Smtpt), along with your Sky email address and password. When completed, tap on Then in the top right corner of the screen and on the next screen tap on Save. If you do not advance to the next screen, some of the information you typed was inaccurate. Repeat the process and make sure you type the host names, email address, and password correctly. Once you have completed the above steps, your Sky email will be visible in your Email app. Even though you're still on the Passwords and Accounts screen in the Settings app, make sure you tap your Sky email account to access your Imap and Smtpt information. How to add Sky email to android phone Open phone settings: To set up Sky for Android email, head to your phone's settings app. In the settings app, tap accounts, which will take you to a list of existing accounts connected to your phone. Select Add account at the bottom of the list. Add an account:This will take you to a screen with a list of apps for which you can add new accounts. At the top of the list you have the option to add personal and personal accounts (IMAP). Select Staff (IMAP). As prompted, add your Sky email address and hit Next, then enter your Sky password and tap on again. Add server settings:On the following screen you can enter the name of the incoming mail server (Imap). Be sure to double check your email address and password – click the small eye icon in the bottom right corner of the field to make the password visible. If all looks good, press Next.Do for the configuration screen of the outgoing back server, except this time enter the name of the outgoing mail server (Smtpt) in the

corresponding field. The penultimate screen will give you a short list of email account options that you can change according to your preferences. When you're done setting up your account settings, tap Next to go to the final screen. Customize account name: The final screen of the account the installation process allows you to rename the account that will be visible to you in Accounts and the e-mail app on your phone. You can also change your personal name as it will appear in sent messages. If you're satisfied with the account and personal names associated with your email account, select Next a final hour and it's good to go there. Be sure to check that the Imap port, Smtip port, and security certificate are correct. You can do this by accessing the input and output settings. Sky email not working If you are having Sky email problems or if your Sky email is not working at all, you will need to do some troubleshooting. You can use the Sky service status checker to see if there is a problem with your e-mail service. Sky email may be down or under maintenance. To check your service, you will need to log in using your Sky ID. Check your Sky services If all your Sky services are running normally, the problem may be at an end. Here's a checklist to do this to make sure you can access Sky emails from any device – make sure your device's time and date settings are correct. Make sure your operating system, Mail, or browser are the latest versions. If not, update them. Browser only: Make sure Javascript is enabled in your browser settings. If you can access your Sky Yahoo email account in your browser, but emails aren't loaded, try changing your account to basic version. You can do this by entering your email settings by selecting Email View and changing your mail version to Basic. Don't forget to hit save. To return to the full featured version, follow the same steps, and at the end, select Full Featured. If your emails aren't downloaded to your phone or tablet's e-mail apps, you may receive the following message: Sky email cannot connect securely to the server. In this case, make sure your e-mail account settings are correct. In the e-mail section or accounts in the Settings app, check your incoming and outgoing server settings. In particular, make sure that your email address and password are correct and that the hostnames, ports, and security certificates match the server settings set in our server settings table. & Security Yahoo Sky Email Yahoo has had a bit of a bad rap for security in recent years He was fined £250,000 for security breaches in 2014. This will only highlight how important it is to participate in best security practices. We suggest that you change your password periodically and refrain from using personal data or simple words or phrases. Randomize your password, include numbers, symbols, uppercase and lowercase. Use a password manager to help you create and store complex passwords. You break with the signs of a security breach. If you look at emails in the sent folder that you have not composed and sent, if you have not expected emails, or if your account information has changed, contact Sky. If Sky detects unusual activity from your email account, you can block access to it, in which case you will need to contact the customer service line to open it. Keep an eye out, too, for email scams or phishing emails - these are emails that try to get confidential information from you by passing through recognized organizations. Do not open emails from unknown senders or unusual addresses. Mark them as spam or delete them. How to receive emails to another account phasing out of your Sky email account and replacing it with a free email service like Gmail or Outlook requires some preparation. This involves setting up email forwarding and automatic replies to your old Sky account, as well as updating your email address on any account or website associated with your Sky email. Forwarding emails from your Sky email account to your new email means you won't miss anything. Any correspondence sent to your old email address will be automatically forwarded to your new one. Automatic replies settings mean that anyone who sends an email to the old address will receive an automatic email notification with a message requesting it. It is important, for the purposes of deleting your Sky email account, that this automatic response notifies senders of your new email address and that you no longer use your Sky Yahoo Mail address. Sky Yahoo Mail Email Forwarding To configure email forwarding in sky email, log in to your account in a browser and head to Settings by clicking on the tool icon in the top right corner of the screen. Once in your settings, click Accounts in the left sidebar and select your Sky Yahoo account. Find and select Access your Sky Yahoo Mail elsewhere by scrolling down to the page. Then click Next. This is where you can enter your new email address and select the forwarding option. After entering your new email address, hit the Verify button. You'll receive an email from Sky to your new email account asking you to verify your account by clicking on the link provided. When you've completed your verification, select Shop and go ahead from the drop-down menu and hit Save. Automatic responses to Sky Yahoo Mail You can also set up automatic replies - also known as out-of-office responses - to the sky e-mail. On the Settings screen, find and select More settings. Then click Reply out of office. Choose when these answers are active and when they stop. You can set for a year or so to give you enough time to complete the phase. In the blank box, type the content of the response to be sent. This should contain details of your new email address and instructions not to correspond with your old Sky email address. When you're done, hit Save. How to Sky Email Account Unfortunately, Sky email account holders cannot manually delete their account. Sky claims it deletes accounts when they have been inactive over a period of more than 6 months. Alternatively, to delete an account the account holder must contact Sky and request that the mailbox be deleted. Note that emails cannot be retrieved after your account is deleted. Deleted.

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